



May 2025



[ITS News](#) | [@FSU](#) | [We Are IT](#) | [Shout Outs](#)
[Count IT](#) | [Join IT](#) | [Calendar](#)





Your Phone is Getting an Upgrade

ITS is transitioning university desk phones to Zoom Phone, a softphone service that makes and receives calls over the internet, replacing the need for physical handsets. Zoom Phone will modernize and simplify the employee experience. Employees will be able to place and receive calls using their desktop, laptop or a personal cellphone—all while using their work phone number.

[Learn More](#)

ITS News

Putting the MY in myFSU

This fall, ITS is bringing the FSU community a new, enhanced myFSU Portal. We have listened to feedback from our students, faculty and staff about necessary upgrades to enhance the experience of myFSU Portal and have been working hard to develop a new environment. This upgrade will have both an enhanced look and improved features to create a simplified, clean and customizable experience. Stay tuned for more updates this summer as we prepare to go live in Fall 2025.

[Learn More](#)

IT Centralization Initiative Continues

ITS recently welcomed technology staff from two more university units. On May 9, 15 team members from **The Ringling** and **National MagLab** joined ITS to further align university technology resources and support. The alignment is part of an ongoing movement to advance technology resources and partnerships and establish technological efficiencies at FSU. Remaining university colleges and departments will join ITS over the Summer 2025 semester.

[See the Timeline](#)

New Intern Connect Application

This year, ITS reached a record-breaking 100+ intern cohort. With this unprecedented growth, it was time to create a new in-house intern application, Intern Connect. On May 14, there will be a professional development session to familiarize everyone with the new ITS application process. This session will provide attendees with hands-on opportunities to use the app and ask questions. Additionally, applications for the Campus Partner Intern Scholarship are open, offering 10 scholarship internships to campus IT partners. If you are interested in applying for a Fall 2025 intern or have questions regarding the new application process, contact **Sara Mischler** for more info.

[Contact Sara](#)

ITS Veterans Plaque Ribbon Cutting

ITS is honoring our veterans with a dedication ceremony for the bronze veterans plaque installed outside the Technology Services Building front entrance. Join us on Tuesday, May 20, at 2PM for the dedication and ribbon-cutting ceremony. All ITS employees are welcome to attend and pay tribute to our guests of honor, the veterans whose sacrifice, dedication and courage inspire us all.

[RSVP](#)

Introducing Zoom AI Companion

ITS is excited to announce employees now have access to Zoom AI Companion. This new Zoom feature helps users get more done throughout their workday. Some of the new features include creating a meeting agenda, summarizing meetings and brainstorming content ideas for tasks assigned to you. Along with helping streamline your work processes, Zoom AI Companion can create support tickets for third-party vendors and answer customer questions.

[Find Out More](#)

HPC is Expanding

The **Research Computing Center (RCC)** supports innovation and research at FSU. As part of its services, the High Performance Compute cluster runs compute-intensive programs to assist in this innovation. To expand its GPU capabilities, the RCC has recently acquired 20 new nodes. These nodes are critical for powering data science and artificial intelligence research at FSU. Researchers interested in obtaining node specifications or leasing these nodes at a substantially subsidized rate can direct inquiries to the RCC.

Contact RCC

Submit Articles for *PursulTS*

Have you ever wondered, “Can I submit something for the newsletter?” Yes! You can! We have created a Qualtrics form for all ITS employees to submit content ideas of things they would like to share. Whether it is an event your team is planning, an award your employee received or a project update, we want to hear from you. Submit today for your chance to be featured in next month’s edition of *PursulTS*!

Submit Here

@FSU



FSU Scientist Dr. Tom Needham Applies Geometry to Advance AI and Data Science

Dr. Tom Needham is an assistant professor at Florida State University's College of Arts and Sciences within the mathematics department. His research specializes in geometry and topology with a focus on applications to problems in data science. Dr. Needham uses the high-performance computing resources of the FSU **Research Computing Center** to conduct critical research in geometry and data science.

[Read More](#)

Take Your Child to Work Day

On April 24, ITS participated in Take Your Child to Work Day. Technology team members from across campus had the opportunity to show their children around the office. Teams such as Strategy and Outreach, Fiscal Operations and Digital Learning & Academic Technology participated in the day's activities. The day ended with the children receiving a sweet treat in the form of ice cream.

We Are IT



We Are IT | Meet Meet Gia McCue!

Meet **Gia McCue**! As an application developer, Gia McCue builds applications to streamline FSU's College of Medicine processes. When she is not working, Gia enjoys crafting, hiking, exploring and bird watching.

Meet Gia

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

25 Years

Andrew Bucior

20 Years

Kimberly Grant

15 Years

Ruby Zindler

10 Years

Teresa Leonard

5 Years

Daniel Kovac

1 Year

Vijay Santhosh Haridass
Elias Latimer
Raymond Lane
Sridhar Vaggu
Bryce Correa
Nandhakumar Ranganathan
Ganesh
Rhonda Moore

Shout Outs



Welcome Ringling & MagLab!

IT professionals from **The Ringling** joined ITS on Friday, May 9, as part of the latest ITS alignment cohort. Members of the ITS leadership team enjoyed a tour of The

Ringling campus in Sarasota as part of the ITS welcome wagon. In addition to new team members from The Ringling, nine IT pros from the **National MagLab** also joined ITS.

ITS Wall of Awesomeness

ITS is made up of some pretty amazing people. From graduations to presentations, our employees are checking off some notable accomplishments and honors. Congrats to **Pramodh Sairam Punjai Venkataraman** for recently being selected for the Graduate Leadership Award. A special shout out to **Valeria Zuniga Urcuyo** for receiving the Jeffrey A Gabor Superior Accomplishment Award. Congratulations are also in order for **Arthur Cooper** for being awarded the Exemplary Service Award in Technology Services. And farewell to **Candy Wu** who celebrated at her retirement party in April. Check out the ITS Staff Wall of Awesomeness Teams channel for all the latest accolades and a chance to recognize someone on your team.

Marvel at the Wall of Awesomeness



"I have been in countless meetings where those outside of ITS who attended [the RISE Together Showcase] have been talking about how excited they are for the future of FSU—BECAUSE OF YOU! ... So proud of all of you and the impact you have across Florida State University. I just love to see our RISE together!"

**Jonathan Fozard, Associate Vice President
and Chief Information Officer**

Count IT

124,260,489

total emails received to FSU inboxes during Spring 2025 semester

Join IT



Join our team! Browse IT [job openings at FSU](#).

[Student Computing Support Supervisor](#)
[NCT Operations Assistant Director](#)
[HPC Application Designer](#)
[IT Support Supervisor](#)

Calendar



ITS Intern
Application
Training
05/14



ITS Social Hour
@ Bowden's
05/15



FMLA Training
05/21



FSU
INFORMATION
TECHNOLOGY SERVICES

Questions?

We are here to help. Contact the ITS Service Desk at 850-644-4357 or its.fsu.edu/help.

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