PURSUITS

April 2024

• •

• •

A Triumphant Town Hall and ITS Seminole Showcase!

On April 9, 2024, a milestone event unfolded as ITS hosted its premier gathering of the year: the Spring Town Hall alongside the inaugural ITS Seminole Showcase. The occasion brought together over 350 professionals from across campus to forge connections, exchange ideas, and highlight their hard work and achievements throughout the Spring semester.

At the Town Hall, CIO **Jonathan Fozard** took the stage to illuminate ITS' strategic roadmap, pivotal collaborations, and commendable milestones attained over the preceding year. He expressed his excitement for the future trajectory of ITS, particularly in the realm of artificial intelligence and its allied technologies. Then, **Robert Fuselier**, Senior Director, Office of Digital Learning and Academic Technologies discussed the multifaceted purposes that ODL serves and outlined future plans as part of the alignment between ODL and ITS.

The Town Hall concluded with a distinguished panel composed of Provost **Jim Clark**, VP of Research **Stacey Patterson**, and our National Championship Women's Soccer Head Coach **Brian Pensky**. The panel highlighted the importance of excellence and the pivotal role that IT plays in FSU's mission and priorities.

The second part of the day featured the ITS Seminole Showcase. The event consisted of three concurrent session blocks, each lasting 50 minutes. Some of the topics covered included "A Hands-On Introduction to Generative AI", "Championship-Level Customer Support" and "Shared Infrastructure Project

Highlights." This was the first event of its kind that offers on-campus professional development that showcases innovative projects related to technology in education, research, or administration. And if that wasn't enough, 54 interns displayed their posters, to show off their hard work to campus partners and discuss their internship with IT professionals. We are already counting down the days to next year's Town Hall and ITS Seminole Showcase!

Read More

ITS News

ITS hosts Inaugural Intern Banquet

On April 8, 2024, ITS hosted its inaugural Intern Banquet to recognize the hard work and talents of our student interns. The event drew 34 students and 12 supervisors, who enjoyed a delectable meal, engaged in networking, and perused the intern posters. Our esteemed guest speaker, **Julie Riehl**, spoke on the importance of taking chances in your career and seizing opportunities. This memorable occasion was made possible by the generous sponsorship from Florida LambdaRail in memory of **Jack Hall**.

Join the ITS Intern Team

ITS is Thrilled to Introduce Microsoft Copilot

ITS is excited to announce that we have recently released a safe, reliable web-based generative AI service, Microsoft Copilot. It is a secure service accessible through any browser, where users can leverage its capabilities to ask questions, summarize articles, ignite creativity, and more. With Copilot, powered by GPT-4, data is safeguarded by Microsoft's Commercial Data Protection (CDP). Join us in exploring the endless possibilities of AI in higher education!

Do More with AI

Cohesity is Your Ransomware-Resistant Backup Solution

Backups are great, but what happens when the backup file gets corrupted? Ransomware-resistant backups create a wall against cyberattacks, storing backup files in a read-only state that cannot be modified, encrypted, or removed. Cohesity, the ransomware-resistant backup solution that ITS provides, ensures FSU backup data cannot be tampered with, delivering the highest level of protection against ransomware attacks by detecting anomalies that pose potential threats to predetermined recovery points and ensures that protected backup data cannot be overwritten or encapsulated. Optionally, backups could be stored offsite so the university can recover clean data with confidence and quickly return to normal operations. If departments do not have appropriate, secure backups, request this service from ITS for a cost estimate to protect your systems with ransomware-resistant backups.

Request Ransomware-resistant Backup

Women in Technology Celebrate One Year Anniversary

In the spring of 2023, the Women in Technology (WIT) community was established to support women working in technology on FSU's campus. WIT celebrated its first anniversary on March 19, 2024. The event was a success with over 20 attendees. Participants enjoyed activities such as meet-and-greet bingo, a raffle, and custom gifts presented to WIT's executive sponsor, CIO **Johnathon Fozard**, and executive member **Rebekah Dorn**. WIT continues to plan upcoming events in its second year and welcomes new members who are interested in joining in on the events!

Check Out WIT

O365 One Year Anniversary Reminder

Starting in 2022, alumni were notified that they would no longer have lifetime access to their FSU email account. Instead, alumni will be able to retain their FSU email account for one year after graduation before the account is closed. Former alumni who had accessed their email in the last two years have until May 2025 to transition their accounts. We would like to remind past alumni of this deadline approaching, and all emails of graduates from Fall 2024 and older will be deactivated May 2025.

Find Out More

Single Point of Support is Coming Soon

Starting in July 2024, ITS is introducing a new intake request system. The Single Point of Support (SPOS) project focuses on directing all ITS requests through a single-entry point to create a consistent method of access for students, faculty, and staff. Assetworks AiM will replace the legacy MySoft and FileMaker Pro systems to handle requests for recurring and non-recurring billable services.

@FSU

ITS Employees Earn Certification

In March, ten employees from FSU and UF participated in the Business Relationship Management Professional (BRMP) Certificate course. The BRMP training provides attendees with a foundational understanding of business relationship management, and how business relationship management adds value to their organization. The three-day course was followed by a certification exam, which, if passed, granted participants the official BRMP certification.

HPC Scheduler Workshop

The Research Computing Center recently hosted a workshop on High Performance Computing (HPC) Scheduling. It served as an excellent introduction for HPC enthusiasts and as a refresher for those seeking to brush up on best practices. The curriculum delved into HPC fundamentals, navigating the Slurm Scheduler, and executing computing tasks on the HPC system. Sixteen individuals participated, both virtually via Zoom and in-person. Keep an eye out for future opportunities this fall semester if you're keen on attending similar sessions.

We Are IT

We Are IT | Meet Justin Shafer!

Meet **Justin Shafer**! As an Associate Director of Network Infrastructure, Justin oversees his staff who maintain all campus network infrastructure, such as voice, data and security cabling and systems, while his weekends are spent bloating with family, golfing, and enjoying the beautiful sights that Florida has to offer.

[Meet Justin]

Welcome to ITS!

Let's give a warm welcome to our newest ITS employees: **Zhe Li**, **Christopher Gallo**, **Archit Khandelwal**, **Kaily Lawlor**, **Samuel Allen**, **Divya Kadava**, **Logan Ziggas**, **Taras Strokes**, **Michael Hollowell**, **Brandon Beckett**, **Samantha Klupchak**, **Francis Davison**, and **Sharif Alam**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

20 Years	10 Years	5 Years	1 Year
Mark Anthony	Jonathan Banks	Galen Klein	Malia Brown
Thomas Wiatt	Mary Sheldahl		Raymond Yarbough II
Shane Marshall			Jeffrey Morgan
			Will Kunberger
			Reese Harrington

Shout Outs
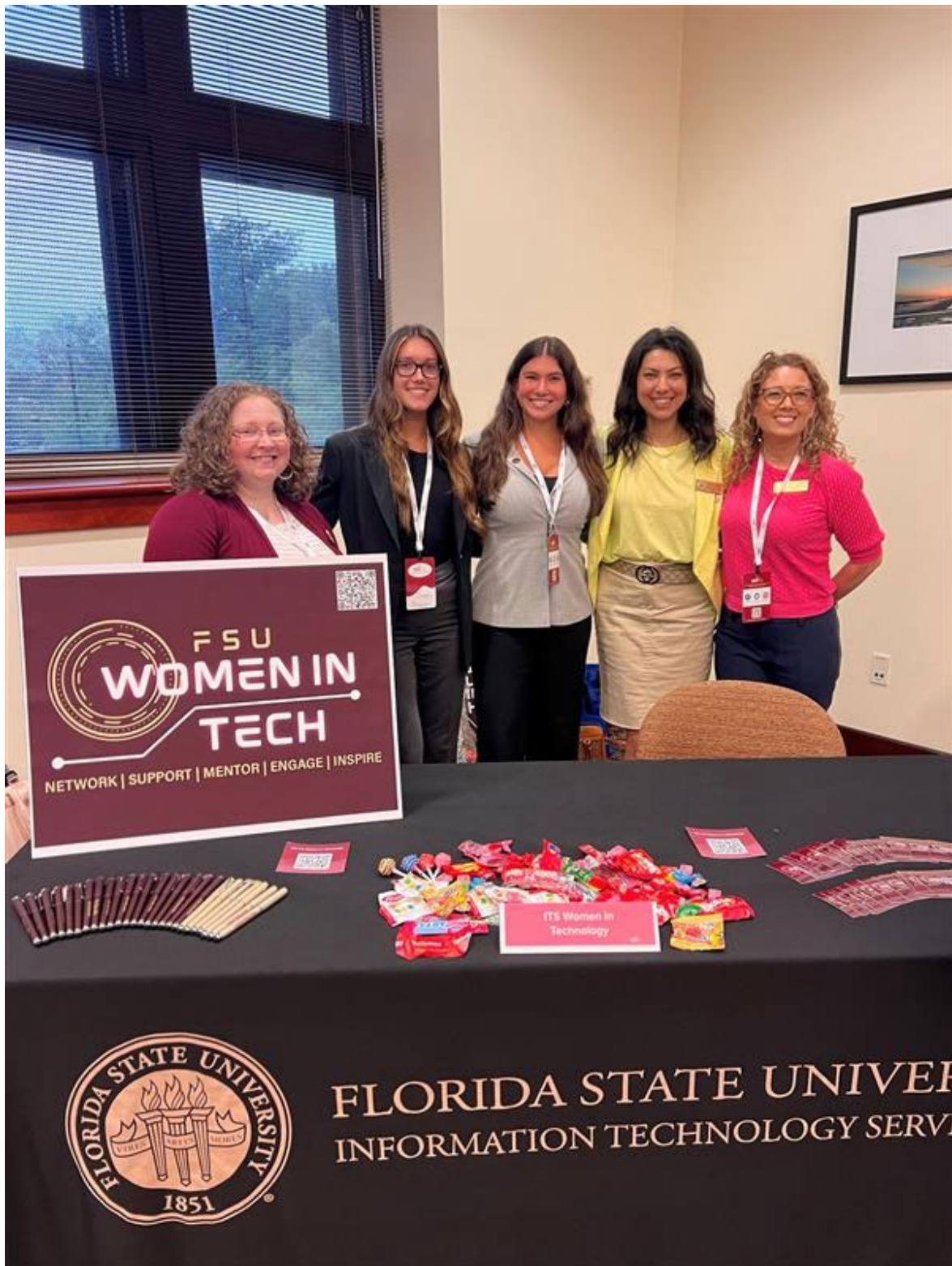
Empowering Voices: The Women in Leadership Conference

Last month, FSU hosted the 11th Annual Women in Leadership Conference. Panelists from across the country hosted sessions on Building Your Brand, Creating Content Outlets, Networking and Finding Mentors, just to name a few topics. At the

event, ITS' very own Women in Technology group hosted a booth and provided an opportunity for likeminded women working in technology to connect.

• •

"ITS staff, IT professionals from across the university, and community partners were all able to come together for a fun afternoon of professional development and networking at the ITS Seminole Showcase. Behind-the-scenes, pulling off the Showcase was no small feat; it took months of collaboration from several different teams and committees to make it the success that it was. Thank you to everyone who came out! I hope you learned something new and made some new connections."

Brandon Casey, IT Engagement Coordinator

By The Numbers

380

people attended the Town Hall and ITS Seminole Showcase

Viva

Did you forget something?

It is so easy to bookmark something for later or get a learning recommendation and think, "I'll come back to this later," but did you? Viva learning bookmarks all your collections, recommendations, in progress lessons, and completed lessons can be found in one place by
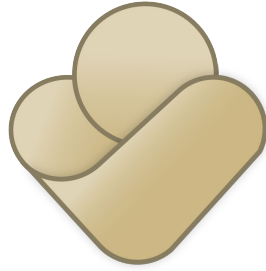
using the 'My Learning' tab. Never lose sight of the lessons you wanted to learn by checking in on the lessons you saved for later.

Check out my learning >
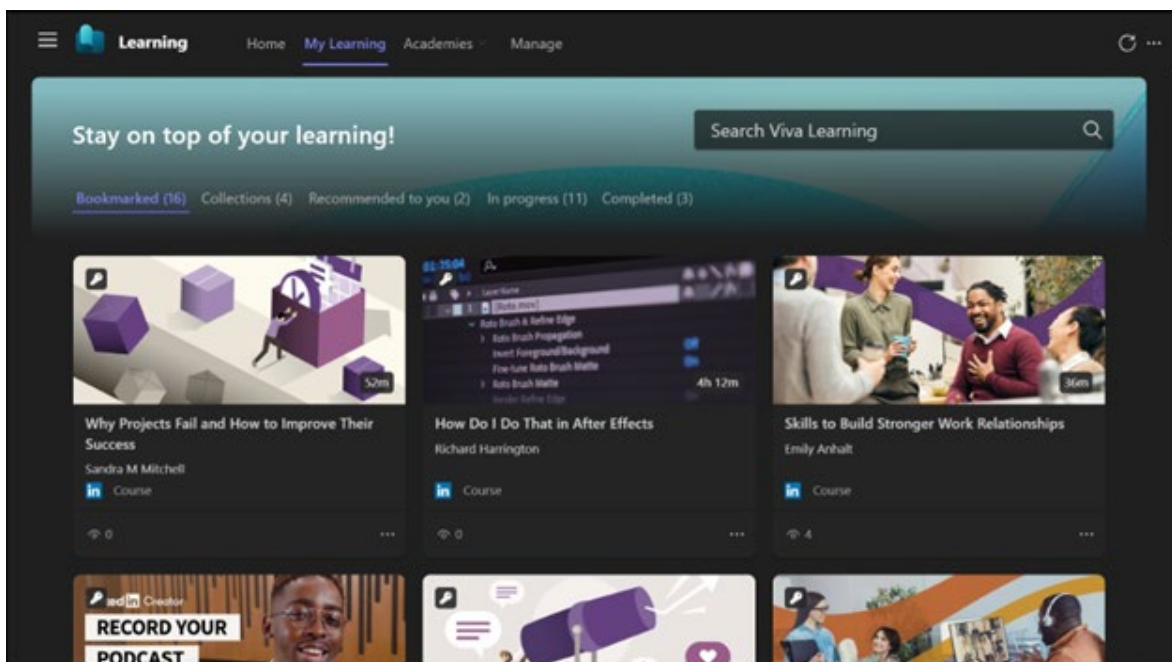
Join our team! Browse IT job openings at FSU.

Network Architect
IAM Systems Engineer
Classroom Support Specialist
Database Administrator (ITS)

Calendar

Finals Week Begins
04/29

FSU Spring Graduation
05/04

Florida Virtual Statewide Job Fair
05/16

FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES