PURSUITS

February 2024

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FSU Day at the Capitol

This month, FSU staff, faculty, students, and alumni attended FSU Day at the Capitol. The event is designed to celebrate academic and athletic achievements of our university while showcasing the unique offerings of our various colleges and departments. Among the participants, ITS hosted a booth where we discussed our initiatives, including our efforts to retain talent within the FSU community through internships, our ongoing support for campus operations, and our commitment to cybersecurity through projects like the Cyber Bowl. We passed out flyers, stickers, and pens to nearly 350 people who visited our booth. We can't wait to attend FSU Day next year and promote our 2025 projects.

Read More

ITS News

A Call for Townhall Proposals

ITS is seeking proposals from IT Professionals for professional development events that address innovative technology services, applications, and learning in higher education for the ITS Townhall in April. If you are interested in contributing to the ITS Townhall, we encourage you to submit your proposals for consideration.

- Call for Proposals: **February 9th**
- Proposal Deadline: **February 23rd**
- Notification of Proposal Acceptances: **March 8th**
- Date of Sessions: **April 9th**

Submit Proposal

FSU Institutional Security Initiative

In an institutional security initiative supported and funded by **President McCullough**, ITS is equipping the university to respond to cyberthreats in a multifaceted approach. Several enterprise-wide security tools and resources are available to help ensure FSU systems are secure. Please work with ITS to ensure your college or department has appropriate security systems and measures in place for endpoint protection defense, immutable backups, privileged access, business continuity, and vulnerability scanning by March 2024.

Find Out More

ITS Welcomes Our Spring 2024 Intern Cohort

We are thrilled to welcome our newest Spring 2024 intern cohort, made possible by FSU Chief Information Officer **Jonathan Fozard**. He has made it his mission to provide undergraduate and graduate students with invaluable ITS internship opportunities. This semester, our cohort has 74 students, with 29 returning interns and 45 new employees. With over 20 majors represented, our interns are developing crucial skills and gaining hands-on experience in multiple sectors, including project management, artificial intelligence, and cybersecurity, among others. Keep an eye out in the summer if you are interested in applying for an ITS internship position on NoleNetwork!

Apply Here

Say Hello to Microsoft Copilot

Machine learning and artificial intelligence have taken the world by storm, allowing for untapped potential to revolutionize various industries, including higher education. As part of our Microsoft license, FSU faculty and staff members can access Microsoft Copilot with commercial data protection through their web browser. Microsoft Copilot provides AI chat services, like ChatGPT, at no additional cost and enables users to summarize info, and help brainstorm ideas, all while keeping your information safe. AI is changing the world, and Microsoft Copilot is here to help you take advantage of this ever-evolving technology.

Try It Here

Supervisors: Get Your Employees Ready to Rock and Role

An update has been implemented to the quarterly role certification process. Now, supervisors will need to make sure their employees who need access to student Social Security numbers are certified. If supervisors do not certify those roles, their employees will lose security access to that sensitive information. So do your part to keep FSU rocking and role-ing by certifying your team. Visit the myFSU Service Center if you need assistance or step-by-instructions of how to review roles.

Get Assistance

Empowering Women in ITS

March is Women's History Month, and ITS is commemorating the contributions and achievements of women throughout history. As part of the festivities, we are highlighting some of the incredible women in IT who work on FSU's campus. We invite you to participate by nominating a woman in IT whom you believe deserves acknowledgment for her outstanding contributions. We cannot wait to
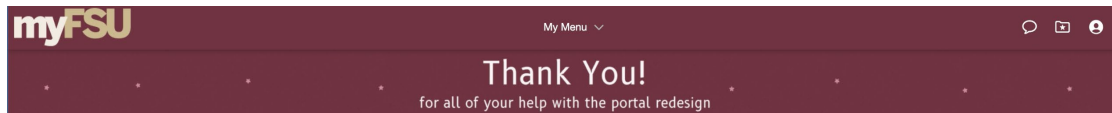
see your submissions!

A Streamlined Module Enables Graduation and Financial Aid Applications

The new delivered Self-Service Apply for Graduation activity guide provides a graduation-eligible student a more streamlined user experience. Through a step-by-step process, confirm or update certain data elements critical to the process of declaring the student's intention to graduate in the given semester. This new functionality significantly improves on the prior student experience, which often led to confusion due to its limitations on presentation of information and available data submission options. A related administrative component gives end-users in the Graduation section of the Office of the University Registrar to review, at a glance, all data submitted by the student in their application, without having to search through several separate components in Student Central, which allows for a quicker response to the student should any questions come up regarding their application.

Students Participate in Live A/B Testing

Kathy Wilkes, Director of ITS Culture and Engagement, offers an enriching undergraduate course at FSU titled "Introduction to Information Architecture." The course encompasses information architecture methods like project strategy, project scope, and audience research. Excitingly, ITS team members **Austin Myers**, **Noah Bullock**, **Gina Miller**, **Asia McMahon**, and **Anne Hall** visited Kathy's class three times for students to participate in live A/B testing and card sorting for the new myFSU portal redesign. Students had the chance to provide feedback on Qualtrics about the portal redesign and collaborate using Miro board. At the end of the project, the student received a custom banner on the FSU portal thanking them for their participation. This showed students the behind-the-scenes process of application development.

@FSU

RCC Hosts Python Bootcamp 2024

The **Research Computing Center** is hosting a free, all-day Python Bootcamp on February 20, 2024. Python is a programming language used in the tech industry for a hassle-free coding experience. Whether you're a beginner or an experienced coder, everyone is welcome to participate in this engaging event, and no prior programming knowledge is necessary.

Spring Cleaning with Meaning Clothing Drive

Are you looking to start spring cleaning early? Now is the time! The FSU Career Center is hosting a Clothing Drive from February 12 through March 15, 2024, for the ProfessioNole Clothing Closet. The closet provides students with access to professional dress clothing that they can wear for career events. The closet is completely supported by donations, so consider donating that gently worn blazer in your closet to help a student kickstart their career.

Visit the ProfessioNole Clothing Closet

MagLab Open House

The National Magnetic Field Laboratory, operated by FSU, is the world's largest and highest-powered magnet laboratory. On February 24, 2024, the MagLab is hosting a free Open House for the public where visitors can explore the magnet lab, participate in nearly 100 hands-on activities, and meet the scientists and researchers behind groundbreaking discoveries. This year's theme, Science ToyLand, will feature classic toys and memorable characters that people of all ages will enjoy. We hope to see you there!

More Information

We Are IT

We Are IT | Meet Dinesh Kumar Sundararajan!

Meet **Dinesh Kumar Sundararajan**! As a Senior Data Integration Architect at FSU, Dinesh dedicates his days to managing ETL pipelines, ensuring seamless data flow across campus, while his off-hours are filled with exploring new destinations, enjoying family time, and playing soccer and cricket.

[Meet Dinesh]

Welcome to ITS!

Join us in welcoming our newest ITS employees to the team: **Richard Conn**, **Kestrel Ward**, **James Stewart**, **Kathleen Taylor**, **Tazmeen Alam**, **Sage Delfino**, **Ninah Gibson**, **Jackson Gates**, **Taylor Batson**, **Scott Sampson**, **Gavin McDavitt**, **Tajrian Bhuiyan**, **Brooke Benator**, **Matthew Hummel**, **Erin Shi**, **Alexis Sears**, **Aidan DiConti**, **Emily Krna**, **Erin Cotter**, **Arturo Lee**, **Jordyn Dees**, **Tygh VanZandt**, **Brandon Casey**, **Mattie Peasah**, **Aditi Anandjiwala**, **Ashari Penerton**, **John Chen**, **John Chen**, **Mario Shontz**, **Catherine Williams**, **Devin Jackson**, and **Devi Balaraman**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

15 Years

Roland Pompey

5 Years

Ronald Fowler

1 Year

Samantha Tome
Charles Roop
Taylor Green
Austin Boyd
Emory Ray

Shout Outs

Employees Who Work Together, Graduate Together

In December 2023, more than 3,000 students graduated from FSU, and two of ITS' own were among them. Our Director of Informational Security, **Clifford**

Stokes Jr., earned his Master's in Information Technology, and IT Program Coordinator, **Brandon Casey**, received his Bachelor's in Information Technology. Congratulations Clifford and Brandon on your hard work and accomplishments!

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"Our team truly enjoyed and gained a lot from our retreat today. Being in a fresh space that was so welcoming and interacting with such a hospitable and helpful staff was exactly what we needed."
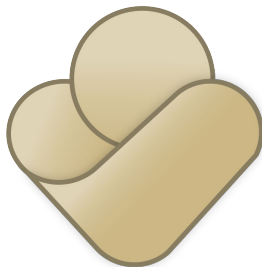
Christopher Small, Director of Educational Leadership

By The Numbers

216

cases were supported over the holiday break

Viva

Will you be my Valentine?

In the month of love and relationships now is the perfect time to focus on your work relationships. This can be relationships with your co-workers, team members, manager or even your work-life balance. We have created a collection of some Viva Learning videos all about work relationships and communications. There are so many relationships in the workplace that impact what we do so how can you build on your relationship skills?

Get Learning

Join IT

Join our team! Browse IT job openings at FSU.

GradPhile Application Developer
Technology Specialist
Service Desk OPS Pool
Network Communication Technologies Technicians -OPS

Calendar

Mark your calendar for these upcoming ITS important dates.

Python Bootcamp 2024
02/20

Intermediate Python Workshop
03/21

Spring ITS Townhall and Conference
04/09

FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES