PURSUITS

December 2023

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56  // >o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*
57
58  // Code for FSU ITS holiday cheer
59  while (!newYear) {
60      console.log("We wish you a happy holiday!");
61  }
62  // Output: Wishing you an infinitely merry season!
63
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65  // >o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*>o<*
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Happy Holidays from ITS!

ITS would like to wish you and yours an infinitely merry season (in true techy style). We hope you have a cozy and charming holiday break and look forward to working with you in the new year.

ITS News

AI at FSU

ITS recently launched a webpage on artificial intelligence resources available at FSU. The page highlights current AI tools available at FSU and spotlights a few AI pilot projects ITS is leading. ITS, which received national attention for a recent AI pilot, is now being scouted by other technology giants for more emerging technology partnerships and pilot projects.

Explore the Tools

The Connection Podcast

Looking for some easy listening over the holiday break? Check out *The Connection*, the new ITS podcast. The podcast explores technology trends and topics with IT professionals and teams across campus to demonstrate how technology connects us all. The first episode about cybersecurity is available on the ITS YouTube channel. Subscribe today and watch for the next episode, a talk with CIO Jonathan Fozard about the RISE 2030 campaign and strategic goals for ITS, to post in mid-January.

Subscribe

ITS Freeze Period

To ensure a smooth start to the Spring 2024 semester, ITS is implementing a freeze period from January 6–19 to prevent unexpected outages of essential ITS systems during peak and critical usage times. During this time, no ITS changes are to take place.

FSU Service Status Page

Teams Audio Conferencing

ITS recently launched a feature enhancement to Microsoft Teams that enables employees to join virtual meetings from any device. Meeting participants can dial in to meetings from anywhere, whether they have an internet connection or not.

The new feature is simple to set up and offers improved privacy for virtual meetings.

Add a Dial-In Number to Teams Meeting

United Way Employee Campaign

FSU has a proud history of giving. Each year, university employees support the local community through charitable donations to the United Way of the Big Bend. Last year, FSU employees raised over $132,000 for our community. You can opt in to support this worthy cause with either a one-time donation or a recurring payroll deduction. Visit the [FSU United Way Employee Campaign](#) website for more information.

Make a Donation

Employee Nametags

Put a name to a face with an employee nametag. From campus events to a typical day in the office, nametags are a great way to connect with colleagues and learn their names. If you would like to request an FSU-branded nametag, please talk with your supervisor to get one ordered.

Team Posters

Want to keep your team posters from past Open House events? Stop by TSB and grab your team's posters from previous years. Old posters are located along the hallway in front of the Vires conference room (TSB 1440). Any posters not claimed by January 12 will be discarded.

@FSU

Student Tech Fee Spotlight: College of Law Lecture Halls

College of Law lecture halls saw significant upgrades over the past several years thanks to Student Technology Fee funds. Nearly every classroom and courtroom in the college now has ceiling microphones, cameras and encoders to improve student learning experiences. The technology provides livestream, lecture capture and asynchronous learning capabilities, allowing for true hybrid learning. "The technology really helped us … making it easier for students to be comfortable either being in the classroom or being remote," says law student Alberto Garcia Marrero. Lectures are automatically posted to class Canvas pages, and students are easily able to review class materials if they miss a class or are studying for an exam. To learn more about the College of Law lecture halls and see the technology at work, visit the ITS YouTube channel.

Intern Speed Networking Event

Twenty-eight ITS interns and FSU students attended the ITS Speed Networking event at the Technology Services Building on November 13. The event paired students with IT professionals ranging from entry-level positions to executive team members. Every five minutes, students rotated to another IT professional, giving them an opportunity to learn about various IT career paths, including computer science, data analytics, cybersecurity and application development. The second annual event attracted the attention of students throughout the College of Communication and Information and continues to be a favorite among ITS interns.

We Are IT

We Are IT | Meet Bryce Correa!

Bryce Correa's favorite part of being a business intelligence architect is all the learning opportunities. He thrives on hands-on experiences and the chance to learn new skills. Though he didn't always plan on working in technology, after he landed an internship with the ITS Data & Analytics team, he never looked back. His only regret? That he wasn't the person who invented the iPhone.

Meet Bryce

Welcome to ITS!

Wishing all our newest ITS employees a warm welcome and happy holiday season: **Carl Allen**, **Andrea Beltran, Salma Elsherif, Andrew Fascella, Jesse Fowler, Charlotte Francis, Ailan Liao, Aidan Mahoney, Christopher Nielson, Mary Sherman** and **Jonathan Williams**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

10 Years	5 Years	1 Year
Joshua Golden	Jeffrey Pashak	Tammy Rivers

Shout Outs

FSU Sustainable Green Team Wins Government Productivity Award

Congrats to **Mitch Gans** and the FSU Sustainable Green Team for taking home a TaxWatch Government Productivity Award for their work implementing a zero-waste facility at the Sliger Data Center. The team claimed the award for the second consecutive year, recognizing their efforts to partner with departments across FSU to recycle dozens of materials and divert waste from landfills.

Read More

ITS Presents at Salesforce World Tour

On November 15, **Dan Powell** of the Digital Experience & Transformation team presented at the Salesforce World Tour event in Atlanta. He covered how Salesforce is used at FSU and introduced the university's AI chatbot and digital assistant, Ruby.

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"I just want to say a sincere thank you to you and your team for always being so helpful and responsive. Your team is excellent at communicating, responding quickly and problem solving for us. You all make working here so much smoother and more enjoyable … We couldn't be successful without you all!"
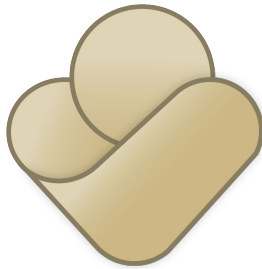
Summer Toomey, Assistant Director of Advancement & Communication, FSUPC

By The Numbers

129,003

total cases created in myFSU Service Center in 2023

Viva

Let's Learn! Setting Goals for the New Year

Whether they are personal goals or goals for your team, the start of the new year is the perfect time to evaluate and create goals. This week we have a Viva Learning video recommendation for you about goal making! How many goals should you make, where do you start and how do you hold yourself accountable are all things touched on in this lesson.

Set Some Goals

Join IT

Join our team! Browse IT job openings at FSU.

IT Project Manager
IT Support Supervisor
AV Specialist
SOC Technician

Calendar

Mark your calendar for these upcoming ITS important dates.

FSU Winter Break
12/18-01/02

FSU Part-Time Job Fair
01/09

IT Professionals Meeting
02/01

FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES