



PURSUITS

October 2023

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THE RIVALRY CONTINUES!

**CYBER BOWL
SHOWDOWN**

**OCTOBER
9 – 20**



[ITS.FSU.EDU/CYBERBOWL](https://its.fsu.edu/cyberbowl)

It's Time to Hit the Cyber Field!

FSU is kicking off our Cyber Bowl cybersecurity awareness campaign! This year we will be competing against nine Florida universities to see which school can get the most people to play for their team. Along with competing to claim the title as best in the state, we will be giving away \$500 scholarships or tickets to the Miami vs. Florida State game in November to four randomly selected participants. Get involved this month to learn how to tackle common cyberthreats and be entered to win one of our prizes. The Cyber Bowl will go from October 9-20.

[Take the Field](#)

ITS News

ITS Open House November 8

Join us at the ITS Fall 2023 Open House on November 8. The day kicks off with a town hall meeting and catered lunch for all ITS staff, followed by an afternoon open house open to all campus. The open house will feature interactive technology displays and presentations on upcoming ITS projects and initiatives, and a special poster display will highlight the work of our Fall 2023 interns. Join us at TSB to tour the building and learn about technology advancements happening across campus.

[Add to Calendar](#)

ITS Strategic Goals

ITS recently published its FY2024 strategic goals. The goals reflect key technology advancements and focal points, voted on by ITS staff members at our spring town hall meeting. The goals map to ITS priorities and represent nine overarching goals and related objectives to guide ITS operations over the next 12 months. Included in the list are increasing cybersecurity outreach and education, implementing a roadmap for a modernized enterprise resource planning solution and advancing the university's cloud strategy. Take a moment to review the FY2024 ITS strategic goals and consider how your work aligns and supports these priorities.

[View Goals](#)

Streamlining Campus Tech Support

ITS is commencing a department-wide project to define and implement a single point of entry for ITS service and support requests. The project will streamline technology assistance for the campus community and provide a single and consistent means of requesting technology support—from requesting new construction networking to

troubleshooting 2FA access.

[Contact Project Team](#)

Dependency Mapping

The **IT Service Management (ITSM)** team is working to map ITS service dependencies. This massive project will identify and visualize relationships between various IT systems and applications, contributing to project management efficiencies and faster incident resolution times in the future. The ITSM team will be engaging all ITS service offering managers and owners in the coming months to map individual service dependencies and build out a comprehensive dependency map.

[Contact ITSM](#)

CAS Upgrade

ITS is upgrading the university's CAS single sign-on authentication service on November 16. The upgrade will be transparent to users, but all departments with applications that use CAS are encouraged to test the applications to ensure they will continue to work after the upgrade.

[Request More Info](#)

InternFSU Applications

Today is the last day to enter a submission for a Spring 2024 internship position through the InternFSU program. InternFSU provides paid experiential learning opportunities to FSU undergraduates and has been a strong pipeline for quality student workers and ITS employees for over five years.

[Request an Intern](#)

Campus Involvement Opportunities

October is a busy time on campus! Join ITS at one of our MANY outreach booths around campus this month. We are looking for volunteers to help staff our outreach tables and surveying efforts. Volunteering offers a nice break from the office and the opportunity to connect with students and remember the reason we are all here.

[Sign Up for a Booth](#)

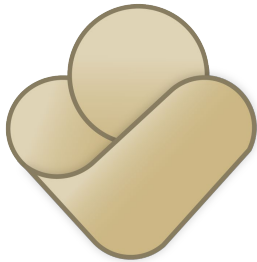
IT Professionals Forum

Thank you to everyone who attended the first IT Professionals Forum of the fall semester. Meeting highlights included a new format with a brief presentation

followed by general ITS announcements and an around-the-room of updates from IT departments across campus. If you were unable to attend the meeting, you can watch the recording via Zoom.

[Watch the Recording](#)

Viva



Let's Get Learning!

Have you been taking advantage of the Viva Learning app in Teams? Maybe you just don't know where to start. From creating collections to recommending lessons to your team and co-workers, each month, we want to provide a useful tip, video collection or learning challenge to help you make the most out of Viva Learning. And what better way to get started than by learning the basics of Viva Learning ... in Viva Learning. Check out the collection today and start learning!

[Let's Learn!](#)

@FSU



ITS Supports Launch of Capital Region Real-

Time Crime Center

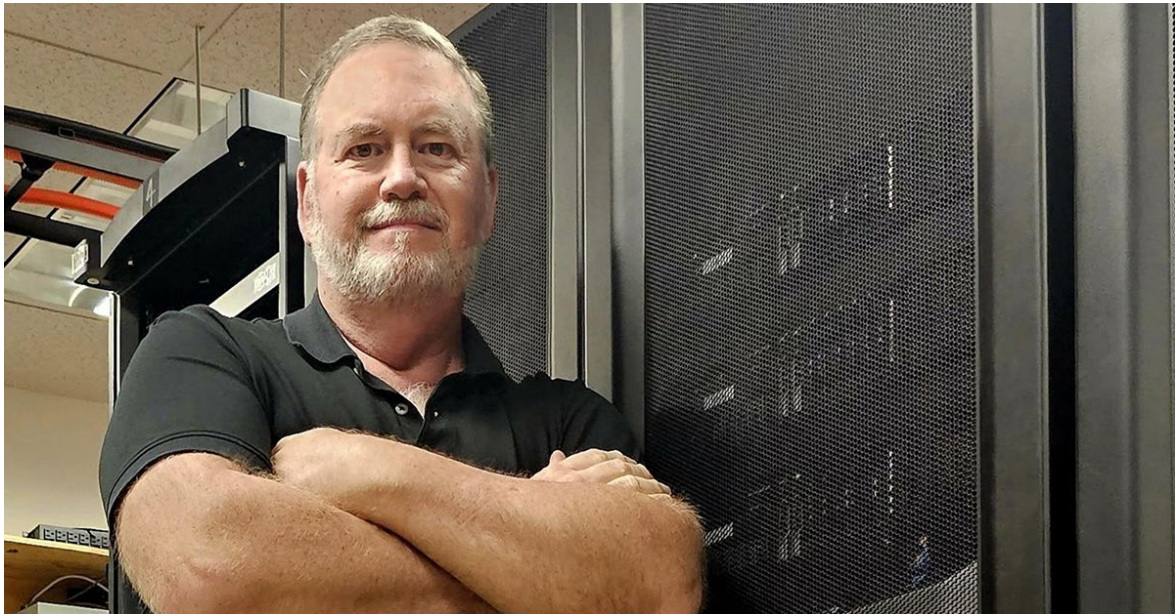
On September 15, leaders from FSU and Leon County law enforcement agencies cut the ribbon on the [Capital Region Real-Time Crime Center](#). The center, housed in the Sliger Building in Innovation Park, serves as a hub for collaboration between local and state law enforcement agencies and the university to analyze state crime trends. ITS has been involved in the design of the crime center since the beginning —laying the network infrastructure, installing IT resources and ultimately supporting all the center’s technology. “This center is a testament to the power of collaboration and innovation,” stated FSU President Richard McCullough. The crime center aims to advance the field of law enforcement and ultimately make the community safer.



ITS Ice Cream Social

I scream, you scream, we all scream for ice cream! On September 12, the ITS team gathered at TSB for an old-fashioned ice cream social. Despite the rain, ITS staff members came together to catch up, play games and enjoy a cool treat. Cheers to everyone who came out to commemorate a successful start to the fall semester. Talk about one sweet celebration.

We Are IT



We Are IT | Meet Mark Myers!

Mark Myers, Solitaire sage and manager of information technology at FSU Panama City, is well known across campus. He does regular walkabouts to make sure everything is going alright with campus technology and to put a face to the IT department. A self-taught IT pro, Mark has been experimenting with technology ever since the early 90s when he bought his first real computer system, which he labeled “Dream Machine” on the loan application.

Meet Mark

Welcome to ITS!

ITS welcomes the following new employees to our team: **Gabriel Diaz**, **Aaron Leitstein** and **Jordan McCrone**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

20 Years

Matt Mortimer
Susan Berry

10 Years

Sherrie Moorhead

1 Year

Isaiah Newton
William Richardson
Alejandro Palacio Caro
Sakuna Saengow
Lilian Abdelmalek
Mason Gochnauer
Eric Ford-Holevinski

Shout Outs



Rosie Lopez Nominated for FSU Employee of the Year

Congratulations to **Rosie Lopez**, IT manager for the Jim Moran Institute for Global Entrepreneurship, for being nominated for the FSU Max Carraway Employee of the Year Award. The award recognizes outstanding employees who embody the values of the university. Receiving a nomination among the 4,000+ eligible employees at FSU is quite an honor.



Share Your Ideas

Have a project or team member you want to shout out? We are constantly looking for new content for the ITS news site, monthly newsletter and social media. If you have a project we can feature, are interested in spotlighting your team, have an idea for a story or any other ideas for new content, we want your input! Use the submission form linked below to give us your recommendation.

[Submit Content Idea](#)



“We need to use a lot of computation. The **Research Computing Center** is [a resource] that I can approach and is very helpful.”

Dr. Xu Chen, Research Associate, Center for Ocean-Atmospheric Prediction Studies

By The Numbers

40

Fall 2023 ITS interns and graduate assistants

Join IT

Join our team! Browse IT [job openings at FSU](#).



[Computer Support Technician](#)
[Network Architect](#)
[Research Technology Specialist](#)
[Service Desk OPS](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



Cyber Bowl
10/09



**Internet
Survivability for
Parents**
10/12



ITS Open House
11/08





FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

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