

#### June 2023

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## Women in Technology Meeting

Work, home, family, health, hobbies, community ... How do you keep up with it all? Join the ITS **Women in Technology Community** later today (June 14) for an engaging discussion on worklife balance. Guest Speaker Sandy Lyall, director of the FSU Employee Assistance Program, will discuss the importance of maintaining equilibrium in our career and personal life. The meeting starts at 2PM at The Globe (110 S Woodward Avenue) and also will be streamed via Teams. Stop by to network and support women in technology.

Add to Calendar

#### ITS News

### **IDHI** Initiative

The **Research Computing Center** recently launched the Interdisciplinary Data Humanities Initiative (IDHI) to foster more data-driven research in the humanities. The initiative seeks to cultivate a research environment that supports the use of advanced computational research in all fields of study, including history, religion, art and literature.

Find Out More

## Webform 2.0 Live in myFSU Service Center

Submitting a case just got easier with the launch of Webform 2.0. The **Digital Experience** and **Transformation** team made an upgrade to the way users answer the question "What do you need help with?" when submitting a case via myFSU Service Center. The new search function uses predictive text to allow individuals to type a keyword and select from a list of results to route their case. This update helps users easily find the service related to what they are asking for without having to scroll through lists of options.

#### Try It Out

## Cyber Bowl Returns October 2023

Hut, hut, hike! This October, eight universities across Florida will meet on the gridiron to compete in the 2023 Cyber Bowl. The annual contest to promote National Cybersecurity Awareness month will be back and bigger than ever as FSU competes head-to-head with other Florida schools to defend the Cyber Champion title.



#### **Microsoft Teams Tips**

Looking for ways to enhance your virtual meetings? Take advantage of the functionality and in-app tools in Microsoft Teams. From meeting transcriptions to whiteboard tools, Teams can help you host productive and collaborative meetings.

**Teams Tips** 

## ITIL Exam Instructions

You may be aware that PeopleCert, owner of the IT Infrastructure Library (ITIL) intellectual property, is no longer partnering with Pink Elephant to offer ITIL training and certifications. ITS will continue to follow ITIL framework and is working to find a new vendor for future training sessions. Meanwhile, if you have completed an ITIL training course but have not yet taken the ITIL exam, please refer to your certification email and schedule your exam as soon as possible. The voucher will expire in the next six months.



### New Nole Orientation

Each year before incoming freshman and transfer students start classes, they participate in an FSU New Nole Orientation session. These sessions help students register for classes and learn about campus life and all the resources to help them succeed. This year, ITS has gotten involved by attending all 25 Orientation resource fairs from May through July. Representatives from the ITS Service Desk and Change Leadership and Planning along with other ITS team members set up a table for an hour and a half at each session to help students with any tech issues they may be having or questions they need answered. Having an ITS Service Desk representative there has helped decrease the call volume for issues such as Duo device registration, delegate set up and password resets. We see this outreach not only as a way to get the ITS name out there on campus, but also as a way to make the new student orientation process a little easier. If you would like to volunteer at a future ITS Orientation booth, please email Sara Mischler at smlane@fsu.edu.

#### We Are IT



### We Are IT | Meet Jake McVey!

Jake McVey loves data analytics and investigative work. As the student application services lead for financials, he enjoys putting his skills to work troubleshooting and addressing time-sensitive production issues and introducing enhancements within FSU student systems. Other things he's obsessed with? Nintendo Switch, DoorDash ... and penguins.

Meet Jake

## Welcome to ITS!

It's summertime, and it's a fine time to join ITS. Help welcome our newest ITS employees to the team: Ryan Arocha, Grace Bayliss, Maitry Kamelshkumar Chauhan, Philip Chu, Will Hamon, Rahul Mallela, Antwonne McCloud, Elizabeth Olmstead, Cole Pezzi, Divyansh Rana and William Tramel.

# Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

#### 10 Years

**5** Years

1 Year

Ronnie Kimberly

Julia Cunningham Brian Manuel Christopher Sellati Mauro Mancilla Torres Sarah Anderson Jose Hernandez Bryce Kimber Austin Myers

#### Viva la ELT



What skills do you want to enhance? Bookmark some lessons this week in Viva Learn and dedicate some focus time this month to accomplish it.

Learn More

### Shout Outs

"All of the hard work and long hours put in by you and the rest of ITS networking really are appreciated."

Mike Zawrotny, Director of Computer Resources Facility, Institute of Molecular Biophysics

By The Numbers



cases submitted through myFSU Service Center since July 2022

### T Roundup

#### Learn IT - Reduce Stress

Your nervous system unconsciously controls your mind and body's response to stress. Take time this summer to relax and dive deeper into the art of managing your nervous system with this LinkedIn Learning video on how to <u>Reduce Stress and Anxiety</u>.

#### Green IT - Green Lawn Care

Did you know the runoff from lawn fertilizers can pollute local water bodies? Instead of store-bought fertilizers, try leaving lawn clippings directly on your lawn or using them to start a compost pile for a <u>natural (and free) way to add nutrients back to your lawn</u>.



#### Join IT

Join our team! Browse IT job openings at FSU.

<u>Network Engineer</u> <u>Systems Administrator</u> <u>ERP Analyst III</u> <u>Senior Data Integration Architect</u>

### Calendar

Mark your calendar for these upcoming ITS important dates.



Women in Technology Meeting 06/14



FSU ITS FERPA Training 06/20



Independence Day 07/04





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