

April 2023

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## ITS Town Hall Ushers In "Our RISE Together"

The room was buzzing with energy and excitement today at the Spring 2023 ITS Town Hall. Over 300 staff members packed the Turnbull Conference Center to catch up with colleagues and discuss the future of ITS. CIO Jonathan Fozard introduced the Rise 2030 campaign, outlining the department's commitment to investing in new technologies, innovative ideas and pilot projects. Team members also had the opportunity to vote on key objectives to guide the strategic direction of ITS over the next year and learned of several current ITS initiatives, including a Microsoft Viva pilot project. Thanks to everyone who attended today and kept the vibe high and conversations flowing!

See the Presentation

### **ITS News**

## Jonathan Fozard Named Chief Information Officer

Congrats to **Jonathan Fozard**, who stepped into the role of FSU chief information officer and associate vice president for ITS on April 5. Jonathan, who joined ITS in 2020 as deputy CIO, is committed to investing in championing and advocating for technology needs across FSU. "Through a focus on innovation and a commitment to provide successful and sustainable services, we can create an even brighter future for our students, faculty, staff and the larger community." The future looks bright for ITS, and we are excited for the journey ahead.

See the Announcement

#### New ITS Website

The ITS website has a new look! On March 31, the **Change Leadership & Planning** team launched a completely redesigned and restructured ITS website. The new site features simplified navigation, audience-specific content and fresh imagery and graphics. Visit the site, share it with colleagues and help drive traffic to this powerful tool for engaging and sharing our amazing work with the FSU community and beyond.

Check it Out

## Microsoft Viva: Finding Balance in Your Work Life

ITS is partnering with Microsoft to pilot a new initiative called Viva. Viva Insights, Viva Learning and Viva Goals are tools to help employees with balancing their work life. From finding time to catch up on outstanding tasks to filling a gap in your knowledge, there is so much to do with Viva. Viva adds to your life. How will you find balance?

Learn More

## **Incident Text Messaging**

ITS is rolling out a new method to inform service offering managers of major incidents. The **ITSM** and **Community Engagement Technologies** teams have created a text message alert system to quickly notify service offering managers of major incidents. The new alert system allows for targeted and timely notification of degraded performance. All service offering manager phone numbers have been loaded into the system, and ITSM will start sending text message alerts on May 1. Please check the cellphone number listed in your FSU account and update as necessary.

Have Questions?

#### **FEAS+ Website Launched**

The **Custom Application Design** team reimagined the website to search for faculty experts across campus. The project was a collaborative effort with the Office of Faculty Development and Advancement to provide access to the Faculty Expertise and Advancement System (FEAS). This faculty-sourced database is a treasure trove of collective knowledge and can be searched by name, keyword or area of expertise. Search results can fuel everything from connecting colleagues with grant funding or mentors to linking reporters to faculty experts on current topics.

Search the Database

### TikTok Block

FSU recently adopted the decision of the State University System of Florida Board of Governors to ban TikTok and other risky apps from campus networks and devices. The decision follows the national trend of higher education and government institutions blocking applications that are deemed to bring unnecessary risk to users due to the collection of biometric data and connections to foreign governments.

Read More

## Join the WIT Community

ITS is building a new inclusive community to support women in technology (WIT). The group is focused on cultivating a diverse and inclusive environment that advances women in technology through networking, support, mentorship and engagement. To be a part of this community join the Teams channel. Here you will be able to participate in discussions, share resources and be notified about upcoming events.

Join Today

## @FSU



## ITS Makes First Appearance at FSU Day at the Capitol

Each spring, Florida State alumni and friends come together for <u>FSU Day at the Capitol</u>. This year, among the 50+ FSU colleges, programs and organizations with booths lining three floors of the building was Information Technology Services. This was the first year ITS participated in this event, getting to showcase all the work we are doing for our students, faculty and staff. The Cyber Bowl, Student Tech Checklist and our amazing ITS interns were just a few of the projects we bragged about to the 300+ people who visited our table at the event. We cannot wait for next spring to participate again and have even more projects to show off.

## Python Bootcamp Introduces Campus to RCC

The Research Computing Center (RCC) **Research Applications** team led a very successful Python Bootcamp on March 28. The training introduced attendees to the Python programming language as part of a day-long session covering basic and advanced topics. More than 40 participants attended the event, many of whom had not interacted with the RCC before, and the event was a trending item on the FSU calendar for a period.

### We Are IT

# We Are IT | Meet Tom Morgan!

There is never a dull moment when Larry King Tom Morgan is around. This Navy veteran found his way into ITS through random



TOUTIO TITO WAY TITO TITO UTITOUGH TAHUUHI circumstances and several career changes. Tom, who now serves as an IT project manager, recently celebrated 25 years at FSU. Find out more about this doppelganger and his work in ITS.

Meet Tom Morgan



#### Welcome to ITS!

It's a great time to be part of ITS! Shout outs to all the newest members of our team! Damariliz Agudo, Miguelangel Aristeguieta, Wanda Barksdale, William Castael, Lacey Davis, Srivennala Kandibedala, Thomas Lyle, Jeffrey Maddox, Shirley Schaeffer, Kris Suchdeve

## Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

20 Years	15 Years	10 Years
Alexander Birkovsky	Justin Shafer Tim Brown Debbie Gill	David Allen

5 Years 1 Year

Jason Smilovitz Rhianne McCalip Hashmatullah Sedigi

Elisabeth Ball

Sathish Sundaramoorthy

## Viva la ELT



"I rarely find that things are as good as promised, but Viva has already increased my productivity and communication with my team."

Bill Hunkapiller, Chief Information Security Officer

Viva adds to your life. How will you find the balance?

Learn More

## **Shout Outs**



# Gina Miller Leads Panel at Women in Leadership Conference

Congrats to **Gina Miller** for leading a panel on careers in technology at the College of Communication & Information's Women in Leadership conference on March 9. Gina, a two-time FSU alumna, led the *Exploring Careers in Tech and Cyber* panel and explored intriguing conversations with women tech leaders from FAMU, MentorMate and KnowBe4 USA.

## Rachel Stys Nominated for Three Staff Awards

**Rachel Stys**, IT manager for the College of Education, is looking for a clean sweep at the College of Education end of year party on April 19. She was recently nominated for not one,

not two, but THREE staff awards—the Rising Leader Award, the Team Spirit Award and the Innovation Award. Rachel's hard work and positive energy are not going unnoticed, and we are thrilled to have her on our team.

"You are among a small group of individuals who can truly appreciate how much behind-the-scenes work has gone into the growth of the Florida Institute for Child Welfare ... I hope as we continue our great work that you know you're making a difference in the lives of children, families and workers in child welfare by keeping us running. Thank you!"

Lisa Magruder, Director, Florida Institute for Child Welfare

## By The Numbers

**107** 

number of ITS services available to FSU community

## IT Roundup



#### Learn IT - Writing in Plain Language

In IT, we work with complex topics and technology every day. Find out how to better communicate the why and how of what you do in a way that is easy to understand with this LinkedIn Learning course on <a href="Writing in Plain Language">Writing in Plain Language</a>.



#### Green IT - Beware of Greenwashing

Don't be fooled by claims of "organic" or "eco-friendly" products. Many companies employ greenwashing to deceptively market their products as green to attract customers. To identify if a product is truly environmentally friendly, look for details that clearly state product materials or production processes and search for <u>accredited third-party certifications</u>.



#### Join IT

Join our team! Browse IT job openings at FSU.

ITAPP IT Support Specialist Identity Systems Analyst III Middleware Program Director Virtualization Specialist

## Calendar

Mark your calendar for these upcoming ITS important dates.





ITS Staff Meeting 05/02



IT Professionals Forum 05/04











#### FLORIDA STATE UNIVERSITY

INFORMATION TECHNOLOGY SERVICES

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