



PURSUIITS

March 2023

.....

[ITS News](#) | [@FSU](#) | [We Are IT](#) | [Shout Outs](#) | [By The Numbers](#) |
[Learn IT](#) | [Green IT](#) | [Join IT](#) | [Calendar](#)

.....

Need Help?
850-644-8857
help.fsu.edu

Check for a Duo Push

Verify it's you by approving the notification...

Sent to "iOS" (.....-4543)

[Other options](#)

The Duo Prompt Screen is Getting a New Look

We are doing some spring cleaning this spring break and refreshing Duo. On March 16, your Duo prompt screen will get a new look. This is the screen that allows you to send a push to your device to confirm the login. Nothing about the sign in process will be changing with this new look.

[Learn More](#)

ITS News

Spring 2023 ITS Town Hall

Mark your calendars for the Spring 2023 ITS Town Hall! Join us at TSB on Wednesday, April 12 for a morning of engaging conversations and strategic discussions. We will kick things off at 8AM with a provided breakfast and time for networking, followed by the town hall meeting at 9AM. All ITS employees are expected to attend, and we look forward to seeing everyone there!

[Save the Date](#)

Microsoft Makes Hybrid Work Easier

Last semester, ITS upgraded your Microsoft account to the latest technology available to improve collaboration, increase productivity and enhance cybersafety. We want to help you understand all the opportunities and tools available to you now. Visit the ITS website for more information on available tools and follow us on [Twitter](#), [Facebook](#) and [Instagram](#) for more tips and tricks all semester.

[Learn More](#)

Python Bootcamp

Looking to learn a new (programming) language? Join us for an all-day, hands-on crash course on Python. The camp, taught by instructors from the **Research Computing Center**, will start with fundamentals in the morning and progress to more advanced topics in the afternoon. Registration is limited to the first 50 people. Livestreaming is also available.

[Register Now](#)

Women in Technology Community

ITS is building a new inclusive community to support women in technology. The WIT group is focused on cultivating a diverse and inclusive environment that advances women in technology through networking, support, mentorship and engagement. You are invited to our first community happy hour meeting at [Island Wing Company](#) on Tuesday, March 21, 2023, from 3-4:30PM. The meet up will include networking over drinks and appetizers, a group presentation and more information on what to expect from WIT.

[RSVP By March 17](#)

Marketing Cloud Expansion

ITS recently onboarded 22 new customers from 11 departments to the university's mass email tool, Marketing Cloud. Members of the **Community Engagement Technologies** and **Strategy and User Outreach** teams provided extensive training on the tool to get everyone up and running and confidently sending messages. The centralized tool can be used to send mass messaging and targeted communications for university departments, thus achieving cost and process efficiencies across FSU.

[Request Marketing Cloud](#)

New Chat Support

ITS **Community Engagement Technologies**, in partnership with the **ITS Service Desk**, is releasing a new and improved online chat feature on March 15. The new Salesforce Chat service offering will improve real-time support for FSU students, faculty and staff within myFSU Service Center and open the door for future AI-powered chatbot responses to help answer routine questions.

[Find Out More](#)

Got Cookies?

Do you know your cookies? No, we're not talking about the Thin Mints and Oreos kind ... Cookies—the small text files sent to your browser by websites and used to identify your computer. Watch this month's cybersecurity video to learn what it means to accept cookies so you know how to stay safe online.

[Watch the Video](#)

AWS Cloud User Group

The inaugural meeting of the Tallahassee Amazon Web Services (AWS) User Group will be held on March 9 at 5PM at the TCC Center for Innovation. Stop by to learn about the latest AWS announcements from industry experts and network with like-minded peers. The user group will serve as a forum to discuss use cases, common challenges and success stories with AWS professionals in the Tallahassee area.

[More Info](#)

Effective Meetings

Tired of meetings that could have been handled with an email? Want to lead productive meetings with actionable outcomes? Don't miss the next ITS professional development training on March 29 at 1:30PM. The training will be led by **Rebekah Dorn**, ITS director of change leadership and planning. Join the call to learn how to run more efficient and effective meetings.

Add to Calendar

@FSU



RCC Researcher Builds Tool to Spot Deepfakes

Deepfake technology digitally alters the likeness of someone to create a fake video, often used to spread false information or sway public opinions. Understanding and detecting image manipulation is an under-researched problem that is quickly becoming a growing concern, and associate professor Dr. Shuyan Metcalfe in the [College of Communication and Information](#) is trying to get to the bottom of the issue. Dr. Metcalfe and her team use the **Research Computing Center** [high performance computing](#) cluster to train and run machine-learning models to detect when images are manipulated. Dr. Metcalfe reflects, “The more I study this deception problem, the more I think it is critical to afford everyone the ability to safeguard against social manipulation and seek the truth.”

Read the Full Story

We Are IT

Welcome to ITS!

Take some time to reach out and welcome the newest members of ITS who joined our team over the last month: **Auston Boyd, Mark Council, Ansley Cushing, Taylor Green, Christian Munoz, Madison Quandt** and **Hannah Shepherd**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

20 Years

Ryan Lane
Jay Luedecke

15 Years

David Windham

10 Years

Jody O'Steen

5 Years

Wilines Jackson
Anai Sims

1 Year

Daniel Luttrell
Debbie Freeman

Shout Outs

ITS Staff Present at Alliance Conference

Congrats to all the ITS staff members who presented at the Higher Education User Group's [2023 Alliance Conference](#) in St. Louis last week: **Jonathan Banks, Dongmei Gao, Diane Higgins, Sarah Mahler, Sara Mischler, Corey Webster, Kathy Wilkes** and **Doris Wong**. These ITS employees presented on topics ranging from automated hiring and human capital management to GraphQL and organizational change management.

Lisa Martin-Brown Named ITS Service Desk Associate Director

Congratulations to **Lisa Martin-Brown** who was recently named the new associate director of the ITS Service Desk! Lisa brings to the role many years of experience in IT management, support and process improvements. Lisa has been a member of the ITS team since 2014 and



Austin Myers and Rutuja Jagtap Named 2023 ITS Chili Cookoff Champions

The chili has been cooked. The votes have been cast. The 2023 winners of the ITS Chili Cookoff are **Austin Myers** and **Rutuja Jagtap**. Austin's chili was a favorite among the mild-to-medium chili lovers, and Rutuja's chili lit up our spicy chili fans. Thanks to the 14 ITS staff members who entered the competition and to all our trusty taste testers who showed out today.



“I am delighted to share the good news that following the successful recent app transfers from UNC to FSU, our research partners in South Africa were able to enroll their first participants into the USAID trial this week. THANK YOU again for all your support in getting this critical part of our research started at FSU!”

Kate Muessig, Professor and Associate Director of the Institute on Digital Health and Innovation, College of Nursing

>400,800,000

malicious attacks blocked by email filtering in 2022

IT Roundup



Learn IT - Peak Performance

It's already March! The middle of the semester, a quarter of the way through the year! Time to really turn it on and supercharge your performance and output with this quick LinkedIn Learning video on [Nano Tips for Peak Performance](#).



Green IT - Sustainable Shopping

Think before you buy. Five tips for enhancing sustainability when you are shopping are to avoid disposable items, buy paper or compostable products, buy in bulk, avoid individually wrapped items and single-serve containers and look for things made from [recycled materials](#).



Join IT

Join our team! Browse IT [job openings at FSU](#).

[NWRDC Deputy CTO](#)
[Network Administrator](#)
[ERP Analyst II](#)
[Web Applications Engineer](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



**FSU Day at the
Capitol**
03/21



Python Bootcamp
03/28



**Spring 2023 ITS
Town Hall**
04/12



FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

This email was sent by Florida State University
222 S Copeland Street Tallahassee, FL, 32306, US

© Florida State University 2022

Privacy Policy