Student Tech Fee Awards $4.2 Million

Another Student Technology Fee proposal cycle has ended, and this year, 59 instructional technology projects from across the university are receiving funding. The Student Technology Fee Advisory Committee finished reviewing and approving funding awards in December and will soon be allocating a total of $4.189 million to colleges, central IT organizations and departmental proposals.

ITS News

ITS Service Portfolio

IT Service Management recently launched a direct link to the ITS service portfolio in myFSU Service Center. The new, centralized document features up-to-date information on service offering details and ownership and enables the ability to report on service offerings.

New Enterprise Defense Suite

Cyberthreats are evolving at a rapid pace. To keep up, ITS is enabling a new computer protection and threat response service that will detect and respond to security threats across the FSU network. The new defense suite, powered by Microsoft Defender for Endpoint, delivers the most advanced endpoint protection available to FSU devices. ITS is enabling the product on all ITS-managed devices, and all university-owned computers must be running the computer protection and threat response service by Spring 2023.

ITS Open House Recap

In November, ITS hosted an open house for ITS employees and campus partners. The event welcomed more than 200 people to TSB and gave individuals an opportunity to network and learn about ITS services, projects and accomplishments across the organization.

Student O365 Project Closes
As of December 2022, all active or currently enrolled student email accounts transitioned to the @fsu.edu Office 365 tenant. Project highlights include introducing a new, immutable email type for all users, updating the FSU Email Policy and migrating 54,000 student email accounts and OneDrive data to the @fsu.edu environment. The 10-month project was a true team effort across ITS and the greater university, and the time and hard work you and your teams dedicated to supporting the One O365 initiative was instrumental to the smooth transition.

RCC Storage Upgrade

Over winter break, the Research Computing Center finished upgrading to a new, 3 petabyte IBM Spectrum Scale storage system. The upgrade went smoothly, and all services are back online.

FSU Service Notes

Have you checked out the new FSU Service Notes in myFSU Service Center? The new feature is a place to share informal news and notes related to individual service offerings. You can use it to announce new service features, share customer feedback and more. In addition, a weekly digest of service notes is sent to all service offering managers and service owners every Thursday at noon. Use the new feature and digest to keep up with services across ITS.

Procurement Orientation

Thank you to everyone who attended the 2022 procurement orientation for IT professionals last December. The presentation by Chief Procurement Officer Rosey Murton covered the basic rules of purchasing items at FSU. If you missed the session, a recording of the presentation is available online.

Internet Safety and Survivability

One in five children per year receive an unwanted sexual solicitation online (US Department of Justice). Last fall, ITS partnered with FBI Jacksonville to offer a harrowing and haunting training session on internet safety for parents. The session evaluated the various ways online predators attempt to exploit children and provided concrete examples of how adults can help protect their children and loved ones online.

FBI Resource Sheet
Student Tech Fee Spotlight: Kumo

The university asked for an easy way to save files to myFSUVLab, and ITS listened. Last summer, ITS launched Kumo, software that lets students, faculty and staff easily access files stored to their FSU OneDrive within any myFSUVLab apps. The new service was funded by Student Technology Fee funds and makes it easy to save, print or transfer files between personal devices and myFSUVLab. Watch the Kumo spotlight on the ITS YouTube channel to hear more about how Kumo is helping students with their research.

RCC Researcher Links Common Sweetener with Anxiety

Nearly 5,000 metric tons of aspartame are produced each year, but recent research out of FSU links the common artificial sweetener with anxiety ... and could cause consumers to start looking twice at ingredient labels. Doctoral candidate Sara Jones and Pradeep Bhide, a fellow Research Computing Center customer and the Jim and Betty Ann Rodgers Eminent Scholar Chair of Developmental Neuroscience in the department of biomedical sciences, co-authored a study that linked aspartame with anxiety-like behavior in mice—for two generations! Their astonishing findings are published in the Proceedings of the National Academy of Sciences.
We Are IT

We are IT | Meet Alan Benson!

After working in ITS for 25 years, Alan Benson has definitely left his mark. As an ITS application developer and designer, you have seen his work in the Student Stars application, the COOP application and the ITS Tech Checklist, to name a few. When he isn't building custom apps, he is cooking up delicious meals for his family of four.

Meet Alan Benson

Welcome to ITS!

New year, new faces! Take a minute to say hello to the newest members of the ITS team: Grace Bayliss, Kiture Burke, Tashon Fleinor, Jeremy Gainous, Vanessa Lai, Cheyenne Lamb, Nicholas Mayernick, Kaitlyn Mercer, Kyle Muller, Joseph Nieves, Tammy Rivers, Sakuna Saengow, Gargi Shastri and Debi Williams.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU in December and January.

25 Years
Timothy Jernigan
Kimberly Kempley

20 Years
Andy Zimmerman

15 Years
Gary Chismar
Drew Kocur

10 Years
Kevin Miller
Chad Patterson
Christopher Cloud
Justin Nelson

5 Years
Theodore Akin
Derek Carraway
Jeffrey Darnell

1 Year
Zheng Wang
Gary Townsend
Shannon Whisenant
Andrew Harris
Staci Smith
Jess Moorefield
Toni James
Hisham Makki
Matt Chaffin Receives FSU PC Mayor's Award

Congratulations to Matt Chaffin, who received the 2022 Mayor Alfred L. Still Spirit of Service Award. The award is given to an employee who demonstrates exceptional service and dedication to the FSU Panama City campus. Matt shines in his role as the assistant IT manager at FSU Panama City and is involved in everything from fixing classroom projectors to setting up sound systems for events.

“HR relies on ITS to provide solutions and services for many critical projects. From strategic initiatives to routine business, we know we can always expect the highest level of service and expertise.”

Renisha Gibbs, Associate Vice President, Human Resources
374,133

total new and returning visitors to the ITS website in 2022

IT Roundup

Learn IT - Success Habits

Whatever you are looking to conquer in 2023, take a few minutes to learn practical tips to achieve success in your life in the new year with this video on Success Habits.

Green IT - Reusable Shopping Bags

Many of us use reusable shopping bags to some degree, but if you are wondering how profound the impact can be, check out this fun fact published by the Leon County Office of Sustainability: Over a lifetime, the use of reusable bags by just one person could save over 22,000 plastic bags! More Waste Reduction Tips

Join IT

Join our team! Browse IT job openings at FSU.

Facilities Webmaster
Storage Systems Administrator
Application Developer/Designer
Virtualization Specialist

Calendar

Mark your calendar for these upcoming ITS important dates.

Intro to Open OnDemand
1/31

ITS Staff Meeting
2/7

Safer Internet Day
2/8