

October 2022

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Join us at the ITS Open House

Come mingle with the ITS team on November 16 at the Fall 2022 ITS Open House. The day will feature a provided luncheon to celebrate the upcoming holidays, followed by an ITS all staff townhall meeting and an open house and poster session for campus partners in the afternoon. The day is an opportunity to socialize and learn about other ITS teams and current projects happening across the organization. ITS employees are expected to attend in person, and we look forward to seeing you at TSB for an event-filled day.

Add to Calendar

ITS News

FSU Wins Cyber Bowl!

Thank you to everyone who participated in the Cyber Bowl. Thanks to your time and support and a fourth-quarter rally, FSU defeated UF by a score of 4,106 to 2,589. Competition was tight through the first half, but FSU pulled away early in the fourth quarter and never looked back. Congrats on bringing home the Cyber Bowl championship, Noles!

See the Score

FAQ Annual Review

It is time to review all ITS FAQs. This is an annual effort to ensure the content of our FAQs remains accurate and up to date. Each service offering manager received an email on October 7 requesting the timely review and approval of all FAQs assigned to their service offerings. Please complete your review of all FAQs by December 2. The email contained detailed instructions, but feel free to reach out with any questions.

FAQ Questions

ITS Poster Session

Show off your team's work at the Fall 2022 ITS Open House. All ITS teams are encouraged to design a poster highlighting services provided, major projects, recent accomplishments or other fun facts about their team. The posters are the perfect way to showcase the great work ITS is doing in a succinct and visual way. All posters are due to Megan Del Debbio by November 1.

Horizontal Poster Template

Vertical Poster Template

2FA for Alumni Email

ITS will soon start enabling 2FA on alumni email accounts. Last summer, ITS announced the university would be discontinuing lifelong alumni email service in 2025. Any alumni who wish to keep their FSU email account until 2025 will need to set up 2FA on their account via the Duo Mobile app to retain access. ITS will begin enabling 2FA on alumni email accounts in batches starting on October 31.

More About Alumni Email Changes

RCC Adds 40 Compute Nodes

The Research Computing Center (RCC) is happy to announce 40 new compute nodes have recently been added to the high performance computing cluster. The new nodes—available to research groups with Slurm accounts and queues—were added on September 14 and were immediately ready for use.

Find Out More

Free Microsoft Training

Looking to become more well-versed in all things Microsoft? Every Tuesday, ITS offers all students, faculty and staff access to free Microsoft training taught by Microsoft professionals. These live courses taught via Teams cover many different topics and programs, and recordings of all completed sessions are posted to the ITS website.

See Training Schedule

Like Us!

We know you already do, but let's make it Facebook (and Twitter and Instagram and YouTube) official. Head over to any of our social media channels and start following us. We post the latest ITS news, weekly tech tips, fun memes and more.







ITS Interns

Meet the latest members of the ITS team! This fall, ITS is excited to welcome 18 student interns: Sharlynn Hurado, Katie Carlson, Brayden Poorvin, Felipe Min, Bria Weisblat and Elizabeth Pam (Directed Independent Study), Pricila Villalta (Technical Writing), Pedro Siman (Linux), Christian Bejarano (Enterprise Document Management), Anna Sofia Piedrahita (PeopleSoft Security), Brandon Casey and Jalen Springer (User Experience), Thomas Hryniewicz (Information Security and Privacy), Kiersten Warren (Marketing Communications), Connor Kelly, Catherine Williams and Vanessa Lai (IT Financial Management Support) and Sheila Gomez Matias (Risk, Compliance and Privacy). These students are helping with integral ITS projects and are involved in everything from cybersecurity to social media management as part of the InternFSU program. Each intern is also part of an ITS cohort designed to maximize their professional experience this semester, giving them opportunities to network with ITS leadership, meet additional student interns and show off their work in an end-of-semester presentation.

Read More

We Are IT

We are IT | Meet David Letourneau!

The thing **David Letourneau** enjoys most about his job is supporting others. As someone who has held various customer service positions in ITS, David enjoys his current role as Salesforce analyst where he gets to manage the myFSU Service Center



case management system and find solutions to customer's ticketing needs. He also enjoys video games, *Magic: The Gathering* and books by his favorite author, Sir Terry Pratchett.



Marcelina Nagales

Meet David

Welcome to ITS!

We have some new faces in ITS. Reach out to welcome the newest members of the team. We are so glad you are here **Jaleen Bedminster**, **Sophia Elliot**, **Malachi Hudson**, **Stephanie La Rosa**, **Isaiah Newton**, **Will Richardson**, **Sakuna Saengow** and **Joanne Spitz**!

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

15 Years	10 Years	5 Years	1 Year
Kenneth Higgins	Christopher Starnes	Ausar Amadi Jorge Merlano	Rachel Stys Samuel Medunoye Robert Sanchez Collin Combs

Shout Outs

Russell LeVasseur Earns CISSP and CISM Certifications

Congratulations to **Russell LeVasseur**, IT manager for the College of Criminology and Criminal Justice, for recently obtaining his Certified Information System Security Professional (CISSP) and Certified Information Security Manager (CISM) certifications. Both certifications are heavy hitters that carry a lot of weight within the industry. We are proud to have you as part of the FSU IT manager team. "Congratulations on your big win! Thank you for inviting us to play!"

Tracy Gale, Associate Director for Communications, University of Florida Information Technology

By The Numbers



campus desktops, laptops and other devices centrally managed by ITS

IT Roundup



Learn IT - Storytelling for Data and Design

Get ready for the ITS poster session on November 16 with this LinkedIn Learning video about how to use graphics and data to tell an effective and engaging story in <u>Storytelling for Data and Design</u>



Green IT - Quick Tips

Looking for some quick tips of how to help protect the planet? Try a few of these ideas from the National Ocean Service and see their infographic on <u>Ten Simple Things You Can Do to Help Protect the Earth</u>.

- Conserve water
- Use energy efficient lightbulbs
- Choose non-toxic household cleaners
- Buy less goods with plastic packaging
- Volunteer for cleanup events in your community



Join IT

Join our team! Browse IT job openings at FSU.

OPS Technician Application Developer/Designer Virtualization Specialist Systems Administrator

Calendar

Mark your calendar for these upcoming ITS important dates.



Introduction to HPC 10/25



Seminole Prepared Training 10/28



ITS Open House 11/16





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