

May 2022

ITS News | @FSU | We Are IT | Shout Outs | By The Numbers | Learn IT | Green IT | Join IT | Calendar



ITS Values Posters

Stop by and check out the latest art installation at TSB. Five large posters near the high-top collaboration tables invite ITS staff members to share their thoughts on how ITS is living or can aspire to live our values. Grab a marker and write your ideas on the posters as part of this interactive display.

ITS Values

ITS News

Student Email Migration Complete

The One O365 student email migration is officially complete! On May 4, ITS transitioned over 50,000 student and admitted applicant email accounts to @fsu.edu accounts. This migration marks a major milestone in the One O365 project and opens doors for greater university-wide communication and collaboration. A huge shoutout to all the ITS teams who worked together to provide technical expertise and support throughout the project.

Learn More

Moving Away from Basic Authentication

By making the move away from basic authentication for email access, FSU is improving security and working towards meeting industry standards before the official removal by Microsoft later this year. Basic authentication simply means applications send a username and password with every request that is often stored or saved on the device.

Learn More

Zoom Learning Center

Did you know Zoom offers live training, courses and videos designed to help you use Zoom like a pro? And, Zoom recently released brand new content and live training for educators in the Zoom Learning Center. This latest offering includes live training sessions and learning plans on topics such as Setting Up Your Classroom on Zoom, Engaging Your Students and more.



2FA OFAC Restrictions

Starting May 5, the university's 2FA provider, Duo, is blocking authentications for IP addresses originating in countries or regions that are subject to economic and trade sanctions enforced by the U.S. Office of Foreign Assets Control (OFAC). As a result, individuals who attempt to access a 2FA-protected FSU system from one of the restricted countries or regions will receive an error message and be blocked from logging in. This change restricts access to all FSU systems that require 2FA, including myFSU Portal, Canvas, FSU email, FSU VPN, myFSU Student Central, myFSU HR and myFSU Finances.

Find Out More

Geotagging

Learn more about geotagging and what you can do to make sure you are not oversharing details about your whereabouts on social media and other apps in the latest ITS cybersecurity video. ITS releases a new cybersecurity video to our YouTube channel each month to raise awareness of common cybersecurity threats and provide tips individuals can follow to stay safe.

Watch the Video

ProfessioNole Clothing Closet

Doing some spring cleaning? Consider donating your professional or business casual outfits to the FSU ProfessioNole Clothing Closet. The program, run by the FSU Career Center, helps outfit FSU students for interviews, internships and full-time careers and takes donations during normal business hours.

Donate Today



CLP Team Volunteers at Chuck it for Charity Event

On April 27, the Change Leadership & Planning (CLP) Team rolled up their sleeves and went to work at the university's annual <u>Chuck it for Charity</u> donation drive. The event is run by <u>Sustainable Campus</u> to collect the food, clothes, toiletries, décor and more that is left behind every year when students move out of residence halls. CLP team members helped sort and weigh part of the 17 tons of "stuff" collected this year. Donated items will make their way to local charities and non-profit organizations.

Technical Training Survey

The <u>Technology Architecture Committee</u> (TAC) is getting ready to launch a survey on technical training at FSU. The survey, which will be sent to a random selection of faculty and staff, will gather input on the types of technology tools and applications employees use in their positions and perceptions on the availability and effectiveness of technology training at FSU.



Meet FLVC Distance Learning & Student Services!

From academic advising to career readiness, the **FLVC Distance Learning & Student Services** team provides tools and educational resources for more than 150 campuses statewide via the <u>FloridaShines.org</u> website.

Meet FLVC Distance Learning & Student Services

Welcome to ITS!

We have some new ITS team members! A huge welcome to Elisabeth Ball, Terrence Coffie, Bryce Correa, Rhianne McCalip, William Newberry, Hashmatullah Sediqi and Sathish Sundaramoorthy. We are so glad you are here!

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

35 Years

1 Year

Mark Purvis

April Cox Kevin Looney Jim Wells George Zimmerman

Shout Outs



2022 Employee Recognition Ceremony

Congratulations to all ITS staff members who are celebrating milestone work anniversaries this year. Twenty four ITS team members will be recognized at the <u>2022 Annual Employee</u> <u>Recognition Ceremony</u> hosted by the Office of the Provost at 3:30PM on May 19 in the Turnbull Conference Center. If you know someone receiving recognition, talk with your supervisor about attending to show your support.

"Just want to give a shout out along with a HUGE THANK YOU to Collaborative Services and Identity Management, EAS, Change Leadership and Planning and Advanced Technical Support for the bi-weekly, then weekly meeting for the One O365 project to make sure the Service Desk was 1000% prepared. We also want to thank our ITAPP and ITS staff on standby to assist if things start to get crazy. Thank you so much!"

Kristina McDowell, Service Desk Manager, ITS

By The Numbers

50,760

student and admitted applicant email accounts migrated from @my.fsu.edu to @fsu.edu accounts

IT Roundup



Learn IT - Better Impact as a Leader

What's your leadership style? Are you looking for a more innovative (and manageable!) path forward? Join this LinkedIn Learning live training event on Tuesday, May 17 at 12:30PM to learn <u>How to</u> <u>Adjust Your Thinking for Better Impact as a Leader</u>

Green IT - Cell Providers Planting Trees?

Have you recently purchased a new cellphone and when you opened the box, there was only a phone and a cord—no way to plug it into an outlet? Many cellular providers are trying to reduce their carbon footprint. One way they are doing so is by eliminating the "block" needed to plug devices into wall outlets, since many people already own one. Verizon also includes the following notice on their wireless charging pad boxes "Buy this Verizon accessory and we'll plant a tree!" It really helps our planet when we all pitch in! Eco-Friendly Accessories



Join IT

Join our team! Browse IT job openings at FSU.

IT Project Manager Classroom Support Specialist Data Engineer NWRDC Deputy CTO

Calendar

Mark your calendar for these upcoming ITS important dates.



ITS Managers Meeting 05/19



Memorial Day 05/30



ITS Staff Meeting 06/07





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