PURSUITS

February 2022

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ITS Town Hall

Join us for the Spring 2022 ITS Town Hall meeting on March 2 at 8:30AM at the FSU Conference Center, Room 108. We will be gathering in person for the first time in a long time to discuss how ITS is moving forward and working to be a better campus partner. Topics include ITS values, professional development opportunities and other strategic updates. A light breakfast and beverages will be provided. The meeting can be joined virtually for those not able to attend in person.

Add to Calendar

ITS News

Change Leadership and Planning Reorg

The Change Leadership and Planning (CLP) team recently saw a few team changes. The former Service Outreach team has been assimilated into the IT Service Management and Integrated Communications teams within CLP. Moving forward, Integrated Communications will manage ITS FAQs, service catalog updates, website edits, incident communications and university mass emails, in addition to the usual project communications. Please use the new ITS communications distribution list (dl-its-communications@fsu.edu) to get in touch regarding any of the tasks mentioned above.

Get in Touch

Track Changes to Knowledge Articles

A new feature in myFSU Service Center makes it easier to review and approve knowledge article updates. Simply use the "Article Version Comparison" view under the "Versions" tab to compare articles to a draft or previous version. The feature operates like the "track changes" tool in Word, highlighting text and formatting changes.

Try it Out

Metaverse Webinar

How does the metaverse impact higher education? And why should educators care? Join the [Florida Instructional Designer Network](#) webinar on February 22 at 2PM for answers to these questions and more. The webinar will be presented by Chad Mairn, an avid practitioner of 3D and virtual reality technologies in education and the librarian of innovation lab and learning resources at St. Petersburg College. There is no cost to attend, but participants will need to prep their computer for the hands-on webinar prior to the session. Registration is required.

Register Now

Storing Data at a New Low Price

ITS is excited to announce the cost of our file storage offering has been reduced to $0.05 per gigabyte per month. This service provides a secure way for departments to store extra data that can be easily accessed through individual computers.

Learn More

New Academic Colocation Service

ITS recently added academic colocation to our service catalog. This latest ITS service enables departments across campus to host their servers and other storage hardware centrally at the Sliger Data Center. The service was designed to help maximize efficiency and increase security across campus.

Find Out More

Spring UITM Meeting

If you weren't able to attend the Spring 2022 University IT Managers meeting on January 25, fear not! A full recording of the session is available online. The semesterly meeting covered an update on the One O365 project, external security trends and more.

Watch the Recording

Florida TaxWatch Nominations

Nominations are open for the [Florida TaxWatch Productivity Awards](#). The awards are an excellent way to recognize the work of individual employees and departments within state agencies that significantly increases productivity and saves money for Florida taxpayers and

businesses. Nominations are due by March 31.

Submit Nomination

FSU Welcome Emails

ITS recently streamlined the welcome emails sent to new users at FSU. Previously, new students and employees received separate emails for FSUID creation, email account creation and a general welcome message. All three of these messages have been combined into one email that is the first message to hit new student and employee inboxes.

Welcome to FSU!

New Open OnDemand Apps

The **Research Computing Center** recently added two new graphical apps to the web-based Open OnDemand portal: PyMOL and VMD. The addition of these apps is part of the Research Computing Center's continued commitment to making the HPC, or high performance computing service, more accessible to the FSU research community.

More About Open OnDemand

Chili Champion

Congratulations to **Brian Day** for winning the 2022 ITS Chili Cook Off competition. It was a tight race, but Brian secured the win with his title-clinching recipe. ""The recipe is classified. I could tell you but then I'd have to kill you," says Day. Thanks to everyone who entered, to all our staff who came out to judge, and to the guardian angel who brought the Tums. Brian will be signing autographs and posing for pictures at TSB from 9-10AM tomorrow. Press passes are required.

Printable Photo

FSU Assistive Technology Lab is Important Resource on Campus

The FSU Assistive Technology Lab is an extension of the Office of Accessibility Services (OAS). Within the lab, students registered with OAS have access to resources they may not have available at home, such as refreshable Braille boards and text-to-speech literacy software. The lab is one example of technology resources offered outside of ITS and fills a very important role in helping to increase universal accessibility.

Read More

We Are IT

Meet Joseph McCarthy!

What started as a love of computer games turned into a full-time career for **Joseph McCarthy**. Joseph joined the ITS team in

2017 and now serves as the ITS
virtualization manager, overseeing the
university's virtual computer lab. A jack of all
trades, Joseph loves to cook, plays guitar
and holds a degree in crime scene
investigation.

Meet Joseph

Welcome to ITS!

Say hello to our newest team members! Welcome to the ITS family, **Noah Bullock**, **Jihua Chen**, **Ashley Davis**, **Joshua Harwood**, **Hisham Makki** and **Claire Sauter**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

25 Years

Mitch Gans

5 Years

Charlotte Souffront-Garcia
Shawnie Houston

15 Years

Michael McKeown

1 Year

Ricardo Chu

Shout Outs

TRANSACT 360

TransACT Award

FSU has won the TransACT New Client of Distinction award for our payments launch which saw FSU implement a new, modernized online payment system. As part of the win, the team was invited to the Transact 360 users conference and awards in Phoenix, Arizona.

Employee Certifications

Way to go **Kaylyn Minnix** and **Diane Higgins** for recently receiving the Frontline Leadership Certification from the FSU Office of Human Resources. The program is designed to develop team leaders and supervisors with a focus on team building, policies and procedures, and is recommended for all ITS supervisors. Kaylyn also completed the HR Department Representative Certificate. These certifications and more are available on the FSU HR website.

Charlotte Souffront-Garcia Named Director of Strategic Relationships

ITS is excited to formally announce **Charlotte Souffront-Garcia** has received a promotion to the director of strategic relationships and partner success position with ITS. In her newly acquired role, Charlotte will be responsible for leading strategic initiatives and overseeing a team of IT professionals. Her efforts will help us further build relationships and promote innovation across the university.

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“The mentoring and cross-training that ITAPP provides to staff is an important benefit that units would be hard pressed to implement on their own."

Michael Hartline, Dean, College of Business

2,397,854

number of FSU 2FA authentications using Duo in January 2022

IT Roundup

Learn IT - Building Resilience

When the going gets tough, do you get going? Learn five techniques to prepare for difficult situations and improve how you perform when the pressure is on with this course on Building Resilience >

Green IT - Energy Saving Tips

It comes as no surprise that your heating and cooling system is the biggest consumer of energy in your home. During the summer and winter months, there is an increase in utilities usage and cooling and heating costs. However, follow these easy steps to lower your utilities bill while staying warm (or cold). Energy Saving Tips >

Join IT

Join our team! Browse IT job openings at FSU.

IT Project Manager
Windows/Linux Systems Administrator
Security Manager
Help Desk Analyst

Calendar

Mark your calendar for these upcoming ITS important dates.

Microsoft Teams Training
02/22

Introduction to R
02/22

ITS Town Hall
03/02

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INFORMATION TECHNOLOGY SERVICES