PURSUITS

September 2022

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ITS Strategic Goals

ITS recently published its FY2023 strategic goals. The list of goals was the output of the ITS strategic planning day in April, where ITS staff submitted more than 600 ideas for consideration. The ideas submitted were consolidated and narrowed down into 18 specific tactics to guide ITS operations over the next twelve months. In the coming year, ITS will focus on improving the university's cybersecurity posture, expanding research technologies, partnering with campus units and creating professional development opportunities for ITS staff, among other goals. Take a moment to review the FY2023 ITS strategic goals and consider how your work aligns and supports these priorities.

ITS Strategic Goals

ITS News

myFSU Student Central Upgrade

ITS recently coordinated the myFSU Student Central system upgrade to tools version 8.59. The upgrade included numerous efficiency enhancements, including a global search function, a new quick access bar and notifications panel and more device-responsive pages in the myFSU Student Central mobile app.

Check it Out

AWS Campus Invent

Join us on September 22 for a one-day event in partnership with Amazon Web Services (AWS) to explore how cloud computing can transform research and learning at FSU. Interactive discussions and labs will explore topics such as artificial intelligence, security best practices and end user computing in a classroom setting. The event is open to all campus, with customized tracks for researchers and developers. AWS Campus Invent will be held at the FSU Turnbull Conference Center from 8:15AM-5PM.

Register Now

Cyber Bowl

This October, FSU will go head-to-head with UF in the Cyber Bowl, an online game that tests each school's cybersecurity knowledge. The game is open to all current students, faculty and staff at each university and encourages friendly competition and good ol' fashioned school rivalry to promote cybersecurity awareness. The game kicks off October 3 and runs through October 14. At the end of the game, the school with the most Cyber Bowl entries wins. Get ready and do your part to beat UF!

Sneak Peek

RCC Workshops

Looking to pick up some new software skills? Check out an upcoming **Research Computing Center** (RCC) workshop. The RCC is offering an introduction to TotalView debugger webinar and introduction to the High Performance Computing cluster workshop on September 27. Mark your calendar!

RCC Events

Get to Know Kumo

ITS is excited to announce a new feature called Kumo. Kumo enables students, faculty and staff to easily access their files within the myFSUVLab virtual apps environment, no matter where they are! These files will be in a user's O: drive, also known as the FSU OneDrive. Thanks to funding from the Student Technology Fee, we can provide this resource that will make file saving easier when using campus computers.

Learn More

Drupal 9 Upgrade

This fall, ITS will be upgrading from Drupal 8 to Drupal 9. Drupal 9 will include more accessibility features, updated fonts and styling and an updated template to use the new Strata 3.3. Individuals should see very little changes to the theme or the administrative interface once the upgrade is complete, but webmasters will have to preview their websites in Drupal 9 to ensure the look and functionality is correct before the updated sites go live in December 2022. Please contact ITS **Web Services** if you have any questions about the Drupal 9 upgrade.

Contact Web Services

Internet Safety for Parents Training

Don't miss this training session on Internet Safety and Survivability for Parents. The session is led by Josh Chancey of FBI Jacksonville and covers the chilling facts about online predators and what you can do to protect your own children. The training is free and offered by the **ITS Professional Development Committee**. Tune in at noon on Tuesday, September 27.

Join the Meeting

ITS Step Challenge

Get moving this month and join in the ITS step challenge. The staff member with the most steps at the end of the month will get a prize and shout out at the October ITS staff meeting. Create an account and join the challenge today on Community Walker Tracker.

Track Your Steps

@FSU

Tech Checklist

ITS welcomed students to campus this semester with popsicles, giveaways and a mobile tech checklist. As part of the ITS Welcome Back campaign, ITS designed a special applet in myFSU Mobile that walked students through the tech accounts, resources and support services essential to student success at FSU. A big shout out to the **Integrated Communications** and **Custom Development** teams for their work on the Tech Checklist. A total of 1,087 people completed the Tech Checklist, and 168 people entered the Tech Checklist giveaway to win a pair of Apple AirPods Pro. As part of the campaign, ITS gained 583 social media followers. ITS also hosted pop-up booths around campus during welcome week, handing out over 200 popsicles and talking with around 450 students about tech services available at FSU.

We Are IT

We are IT | Meet Kaylyn Minnix!

Kaylyn Minnix loves to travel. She also loves interacting with people and has found a perfect fit in her role as HR representative supervisor. In addition to overseeing ITS HR reps and payroll, Kaylyn most enjoys processing reclassifications to reward employees who are going above and beyond. Away from the office, you might find Kaylyn baking her signature cake pops or bingeing *The Real Housewives of Dubai*. Or both.

Meet Kaylyn

Meet the ITS Service Desk!

The **ITS Service Desk** is the front-line staff who provide tech assistance and troubleshooting for hundreds of thousands of FSU students, employees, alumni and retirees. Get to know the team behind the phones and how they find it rewarding to help the FSU community every day.

Meet the ITS Service Desk

Welcome to ITS!

The ITS team is growing! Please welcome the following new employees to ITS: **Anthony Aldino**, **Rogelio Luis Apillanes**, **Sade Carnegie**, **Amani Hammett**, **Carmel Koch** and **Amber Norton**.

And a special shout out to our Fall 2022 interns: **Christian Bejarano**, **Katelyn Carlson**, **Brandon Casey**, **Sheila Gomez Matias**, **Sharlynn Hurtado-Mantilla**, **Thomas Hryniewicz**, **Connor Kelly**, **Vanessa Lai**, **Felipe Min**, **Elizabeth Pam**, **Brayden Poorvin**, **Pedro Siman**, **Jalen Springer**, **Pricila Villalta**, **Kiersten Warren**, **Bria Weisblat** and **Catherine Williams**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

45 Years

20 Years

15 Years

Peter Koenig

Breeze Howard
Jen Swain
Derek Dean

Larry Shiver

10 Years

Carl Prime

5 Years

Lauren Latham
Bill Hunkapiller
Joan Schoubert

1 Year

Dinesh Kumar Sundararajan
Noah Bullock
Samantha Williams
Zachary King

Shout Outs

ITS Staff Visits Microsoft Experience Center

A group of ITS staff took a trip to the Microsoft Experience Center in Atlanta for an executive leader briefing. During this two-day meeting, the topics included cloud roadmap, security, data analytics and modern workplace tools that can be used through a continued partnership with Microsoft. FSU is committed to bringing the best resources and experience to students, faculty and staff and is always looking for new and innovative ways to use Microsoft resources.

General Gaskin Completes Facilities Security Officer Training

Congratulations to **General Gaskin** who recently fast-tracked his Facilities Security Officer (FSO) and Insider Threat Program Senior Official (ITPSO) training. General completed 45 hours of training in less than two weeks during weekends and personal time to meet the

requirements of a Defense Counter-Intelligence Security Agency (DCSA) audit on September 1, which came shortly after he was appointed the FSU Facilities security officer. Thanks to his efforts, the FSU Center for Advanced Power Systems can maintain its security clearance, which allows it to compete for higher level grants and contracts. General received laudatory comments from the DCSA reviewer for his diligence in getting the training done expeditiously. “General is the poster child for completing the Facilities Security Officer training.”

“**Audrey Glenn** recently completed the American Red Cross First Aid/CPR/AED course. This course has been cited so many times as a professional development activity that saves lives. I'm thankful we all get a chance to work around people like Audrey ... Great job Audrey!”

Jonathan Fozard, Deputy CIO, ITS

By The Numbers

1,087

number of students who completed the ITS Tech Checklist at the beginning of the semester

IT Roundup

Learn IT - Reducing Team Burnout

Burnout is real and can be especially noticeable at the start of a busy semester. Watch this LinkedIn Learning video to learn how to spot signs of burnout and intervene to help support your team’s overall wellbeing in A Leader’s Guide to Reducing Team Burnout

Green IT - Tallahassee Recycling Guide

Proper home recycling has become more important than ever now that we are spending so much time working remotely. The City of Tallahassee Recycling Guide can help you determine what you can and cannot recycle. And if you remain unsure of whether something can be recycled, remember the vitally important sustainability axiom “When in doubt, throw it out!” Recycling Guide

Join IT

Join our team! Browse IT job openings at FSU.

COB IT Manager
Computing Support Technician
Network Architect
Salesforce Administrator

Calendar

Mark your calendar for these upcoming ITS important dates.

ITS Work Mixer
09/15

AWS Campus Invent
09/22

Cyber Bowl
10/03

FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

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