Strategic Planning Workshop

Thank you to everyone who attended the 2023 ITS Strategic Planning Workshop on April 7. Participants brainstormed tangible tasks for ITS to pursue to further support and advance each of our strategic initiatives. Ideas identified during the planning session will guide ITS’s path forward in FY2023. Those who attended the workshop are encouraged to provide feedback on the event by April 15.

ITS News

ITS Equity, Diversity and Inclusion Strategic Plan

The ITS Equity, Diversity and Inclusion (EDI) Committee recently released the ITS EDI Strategic Plan. The plan outlines seven initiatives designed to advance efforts to promote, implement and evaluate EDI throughout ITS. The committee is looking for team members to participate in EDI strategic working groups and encourages you to review the plan and reach out to express which initiative(s) you would like to help advance.

Changes to Preferred Email

Coming this May, ITS will be making changes to the preferred email option for FSU accounts. “Preferred email” will be renamed to “primary email” and will be automatically set to your official FSU email address. Along with the change to primary email, ITS will also be cleaning up university email data and removing all FSU email addresses from personal email types.

Microsoft ESI Program

To support our learning journey, ITS has partnered with Microsoft to participate in the Enterprise Skills Initiative (ESI). The university has been given access to training resources and a limited number of vouchers for staff to take Microsoft certification examinations. With 49 different certification paths, there is something for everyone. Learning resources can help you prepare and feel confident when taking the certification exam. Take advantage of these opportunities before June 30, 2022!

ITS Branded Templates
Did you know ITS offers a variety of branded templates for staff to use? Choose from Word, Excel and PowerPoint templates, all preset with official FSU fonts, colors and imagery. These templates are available on SharePoint, or can be accessed directly in Word, Excel or PowerPoint when you create a new document and are connected to the FSU network.

Get Templates

Lenovo Roadmap

In March, Lenovo presented a 2022 product roadmap to FSU highlighting new products and features as well as solutions to support hybrid classrooms. If you were unable to attend the presentation in person, follow the link below to watch a recording.

Watch Presentation

@FSU

ProfessioNole Mentors Program Upgrades Database System

The Career Center's ProfessioNole Mentors Program was created in 1988 as a way of connecting FSU students with alumni and friends of the university. The program, which used a Rolodex and index cards to maintain records of mentors and mentees when it was originally created, received Student Technology Fee funding during the 2021-2022 awards cycle to help modernize its database. Thanks to Student Technology Fee funding, the ProfessioNole Mentors now uses an online community engagement platform, Xinspire, to build online student profiles and suggest potential mentors.

See More
Meet Kayla Murril!

It all started with a career change and an opportunity to learn IT. Eight years later, Kayla Murril is still relieving tech troubles and solving computer problems for people across the university as a technology support specialist. When she isn’t helping people master technology, you will find her gardening, growing her own food, and cooking delicious meals from scratch.

Meet FLVC Library Services!

The Florida Virtual Campus Library Services division provides students across the state of Florida with access to a variety of online libraries, distance learning and academic advising services.

Welcome to ITS!
There are some new faces around ITS! Join us in welcoming our newest team members: Debbie Freeman, Daniel Luttrell, Ryan Osgood, Raheen Smith and George Zimmerman.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

25 Years
Keith Van Dyke

15 Years
Jim Renner

10 Years
Monroe Walker
Daniel Stevenson
Benjamin Bruce

5 Years
Michael Page

1 Year
Anne Neidhardt
Ali White
Broderick Bennet
Shiju Mathews
Mason Gohnauer

Shout Outs

Nina Rosso Receives Student Employee Mores Award

Congratulations to Nina Rosso for receiving a 2022 Student Employee of the Year Award! Nina was recognized for her professionalism in her internship with ITS Fiscal Operations and was
awarded the Mores award in the April 13 Career Center ceremony.

**ITS Employees Present at Snowflake Event**

**Jorge Vidal** and **Andy Bucior** presented at the Snowflake Data for Breakfast series at the Doubletree by Hilton on March 29. Jorge and Andy discussed how FSU uses Snowflake data warehousing and presented several use cases of how ITS leveraged the software for COVID-19 response and other applications.

**Sherry Stafford Receives Security+ Certification**

Congratulations to **Sherry Stafford** for recently receiving the CompTIA Security+ certification. This certification establishes the core knowledge and skills required to perform a variety of cybersecurity roles and covers risk assessment, incident response, forensics and more.

“I just want to say a huge thanks to Ronnie Kimberly and Derek Kooi for being so awesome to us as we transitioned over to Marketing Cloud. You have had such a big impact on the way we communicate with students and families, and I cannot express enough appreciation for your work, patience and insight! Thank you, thank you!"

Alison Leach Hughes, Former Director of New Student & Family Programs, Department of Student Support and Transitions

**By The Numbers**

214

number of live websites using university Drupal web content management system, not including an additional 79 development sites
Learn IT - Building Professional Relationships

Building relationships takes time. Learn how to invest in relationships, find a mentor and grow your network over time in this LinkedIn Learning course on Building Professional Relationships >

Green IT - Why "Going Green" is Important

A significant economic benefit of “going green” is it helps lower costs and save money. Using renewable energy helps reduce energy consumption and saves money on electric and water bills. Going green also helps our environment by reducing the amount of pollution that goes into our soil, water and air. Using alternative energy sources, recycling and reducing waste and driving more efficiently, are all ways to release fewer pollutants into our environment. Benefits of Going Green >

Join IT

Join our team! Browse IT job openings at FSU. Salesforce Administrator Technology Services Director Network Architect Web Applications Engineer

Calendar

Mark your calendar for these upcoming ITS important dates.

- ITS All Staff Meeting 05/03
- One O365 Student Email Migration 05/04
- IT Professionals Forum 05/05