

INTRODUCING AN ENHANCED MYFSU SERVICE CENTER EXPERIENCE

Approving Work

Approving Work

Note/Tip:

- 1) Click the link from Salesforce case
- 2) Click the radio button next to **Approve, Reject, or Request Edits** and click **Next**

Sandbox: ITS Work Order | Confirmation Needed



CETTesting <cetesting@...
To: Staci Smith



Friday, June 21, 2024 at 3:27 PM

Hi Staci Smith,

Please use the link below to confirm all work is completed for Case #00563978.

Link: [Work Approval](#)

Thank you.



Case Number : 00575209
Subject : test am
Description :

Please confirm that all work related to your case is complete.

Your action

Approve
 Reject

Please click next to submit your response!

Next

- 3) If **Reject** is selected, input rejection comments will be required

Case Number : 00575209
Subject : test am
Description :

Please confirm that all work related to your case is complete.

Your action

Approve
 Reject

* Rejection Comments

Please click next to submit your response!

Next

- 4) Click **Finish**

Case AIM Work Approval

Your response to the completed work related to your case is submitted.

Finish