Subject: Pursuits | Tech news from FSU ITS
Date: Tuesday, May 31, 2022 at 6:07:38 PM Eastern Daylight Time
From: Information Technology Services
To: Samantha Klupchak

To view this email as a web page, go here.
Cybersecurity Month Goes Undercover with Operation CyberSAFE

It is Cybersecurity Awareness Month, and your mission is to get involved! This October, ITS is planning a Mission Impossible-themed month of activities to celebrate and promote cybersecurity. Test your secret agent skills in our Operation CyberSAFE Escape Room, open October 11-24. ITS will also be hosting a series of virtual cybersecurity training sessions throughout October available to FSU students, faculty and staff.

Get Involved

ITS News

Free Microsoft Training

ITS and Microsoft are excited to announce a new training program available to Florida State students, faculty and staff. This new initiative provides free, weekly live training sessions on a variety of Microsoft programs. Training sessions are offered every Tuesday and cover topics from Microsoft Planner to SharePoint and everything in between.

See Training Schedule

COE Joins ITAPP

ITS extends a big welcome to the College of Education as one of our latest ITAPP partners. ITAPP is a technology collaboration program run by ITS that assists individual units at Florida State University with the management of IT resources. As an ITAPP partner, ITS was able to help the College of Education prepare for a relatively smooth start of the Fall semester.

More About ITAPP

ITS Internships

ITS welcomed a whopping 13 new interns for the Fall 2021 semester! Each intern will be participating in a cohort to provide an environment for them to learn from each other and get exposure to various aspects of ITS. If you see one of our student interns around, take a minute to welcome them to the team.
New Instructor Credentials System Launches

ITS recently worked with the Office of Faculty Development and Advancement to build a new solution to collect, approve and store instructor credential data. The new system, which went live on September 13, streamlines a previously manual process and helps ensure all instructors are qualified to teach the courses to which they have been assigned.

CAS Upgrade

ITS is upgrading the university’s CAS single sign-on authentication service on October 5. The upgrade will be transparent to users, but all departments with applications that use CAS are encouraged to test the applications to ensure they will continue to work after the upgrade.

ITS Status Cards

Working remotely? Practicing social distancing? All ITS employees received a set of status cards on their desk in early August to use to indicate their current work mode and comfort level with staff interactions. Please use the status cards and be respectful of the cards people post outside of their offices before you engage in conversation.

Student Welcome Back

ITS welcomed students back to FSU with two successful promotional events in August. ITS participated in FSU Welcome Week with our Tech Takeover Scavenger Hunt where 65 students explored iconic spots on campus while learning about ITS services. The following week we celebrated the first day of class with a First Day of Class Pinata Smash on Landis Green where over 150 students were able to take a swing at a pinata and take some candy home.
PursuITS Survey

How are we doing? What are your favorite parts of the PursuITS newsletter? What do you wish we would change? What should be included that is not? Take a minute to complete our survey to help improve the monthly PursuITS newsletter.

Take the Survey

@FSU

Chemistry Switches to Virtual Computer Labs

When the Department of Chemistry shut down their physical computer labs and moved all their software to myFSUVLab, the decision was driven by the need for more physical chemistry lab space due to increases in enrollment. The decision, however, was an easy one. “Essentially everything we would normally do in person in the old computer labs can be done via a Zoom meeting,” explains Dr. Salvatore Profeta, Department of Chemistry coordinator of upper-level undergraduate labs. Access to myFSUVLab software permits students to access the tools from anywhere. All they need is a browser. “They appreciate this accessibility and utilize it as needed throughout the semester,” says Dr. Profeta.
Meet Gabrielle Argueta!

Gabrielle Argueta serves as the personnel liaison associate for ITS, which means she helps with everything from onboarding new ITS employees to monitoring employee timesheets each week. And when she isn’t busy keeping ITS employees in order, you might find her zipping around on her pink roller skates.

Meet Gabrielle

Meet Student Application Services!

The Student Application Services Team works with offices across FSU to support and enhance the university’s student information system, myFSU Student Central.

Meet Student Application Services

Welcome to ITS!

We have a ton of new ITS team members! Welcome to the team Damon Akin, Adam Brown, Noah Bullock, Brandon Castellanos, Jordyn Dees, Lucas Deininger, Kendrick Ellis, Kenial Florenciani, Andres Ho, Julia Hoffman, Tarah Jean, Samantha Klupchak, Emily Krna, Chengdong Li, Allison Muckerman, Anna Sofia Piedrahita Chan, Issac Pierre, Nina Rosso, Justin Shafer, Dinesh Kumar Sundararajan, Drew Wagner, Caylen Williams, Victor Zorilla and Valeria Zuniga. We sure are glad you are here!
A huge congratulations to ITS employee Joe Brigham for receiving the FSU Max Carraway Employee of the Year Award! The award is a huge honor, and Joe was personally selected by President John Thrasher for the distinction. The award recognizes employees who exemplify a caring attitude and provide consistent service excellence to FSU customers. Joe, who has led several major ITS security projects including the award-winning Seminole Secure program, has been a stand-out employee in this regard. “(Joe) continually impresses all of us with his extensive knowledge, diligence, perseverance and passion around the rules and standards that we should adopt to assure the effective and secure management of PHI and HIPAA data,” commends Rick Burnette, associate provost for strategy and analytics and interim chief information officer. Congrats, Joe!

“On behalf of the College of Education, thank you very much for your help in preparation for the Fall semester. I know it was extra time and work added to your already busy schedules, and many of you had to make special trips to [the Stone Building] and work overtime … Please pass my sincere gratitude to your team members who worked behind the scenes supporting us in the transition period and this past week.”
Dr. Dina Vyortkina, Director of the Office of Information and Instructional Technologies, College of Education

By The Numbers

1,181

number of knowledge articles included in myFSU Service Center

IT Roundup

Learn IT - One-Minute Habits for Success

What if you could spend one minute per day setting yourself up for success? This LinkedIn Learning course shows you tried-and-true habits that can help you create a tailored routine with these One-Minute Habits for Success >

Green IT - What Is It?

Green IT is the practice of environmentally sustainable computing. Green IT aims to minimize the negative impact of IT operations on the environment by designing, manufacturing, operating and disposing of computers and computer-related products in an environmentally friendly manner. Green IT Fact Sheet >
Join IT

Join our team! Browse IT job openings at FSU.

Web Designer
ITSM Program Director
Virtualization Specialist
Help Desk Analyst

Calendar

Mark your calendar for these upcoming ITS important dates.

Microsoft Modern Desktop Training
09/28

IT Professionals Forum
10/07

Operation CyberSAFE Escape Room
10/11

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