



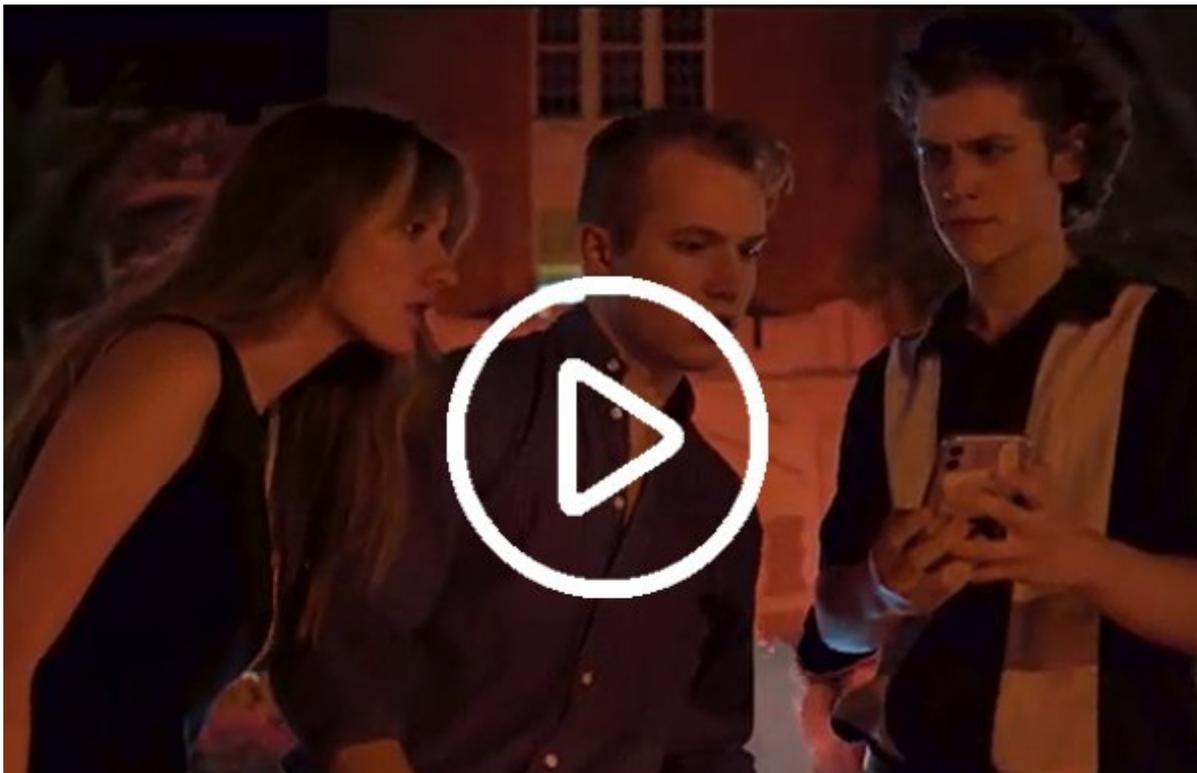
PURSUIITS

October 2021

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Operation CyberSAFE Escape Room Open

Your mission, should you choose to accept it, is to save FSU from cyberhackers. To promote cybersecurity, FSU is hosting a cross-campus escape room, open to current students and employees until October 24. The game starts at Westcott Fountain and leads players across campus as they hunt down the notorious cyberhacker, Anonymous. A virtual version of the escape room is also available for remote players.

[Start Your Escape](#)

ITS News

Smartsheet Launches

ITS recently launched a new project management tool, Smartsheet. All ITS employees have been provided with a Smartsheet basic account. The new tool will help standardize project management and provide centralized reporting and management of ITS projects. To get started with Smartsheet, check out the available training.

[Smartsheet Training](#)

Student Technology Fee

The 2021-2022 [Student Technology Fee](#) Awards Program is now underway. The deadline for submitting proposals that will enhance the university's ongoing COVID-19 response or augment instructional technology is Friday, December 10, 2021, at 5PM ET. Further instructions are available on the ITS website.

[Submit a Proposal](#)

DIY Knowledge Articles

Attention service offering providers—remember you can create your own knowledge articles in myFSU Service Center. After you submit a knowledge article, your manager receives an email to approve, edit or deny it. Simply sign in as an agent to view the step-by-step instructions and

get started.

[How to Create Knowledge Articles](#)

College of Hospitality Joins ITAPP

Welcome to the team! ITS welcomes the [Dedman College of Hospitality](#) as our latest ITAPP partner. ITAPP is a technology collaboration program run by ITS that assists individual units at Florida State University with the management of IT resources. The addition of the College of Hospitality brings the number of total ITAPP partners up to 16.

[More About ITAPP](#)

Ransomware is On the Rise

Ready for some scary ransomware stats? According to Gartner, ransomware attacks are seeing a 485% increase in all systems, usually through a known vulnerability (57%) or successful phishing attack (45%). The average ransom payment made is \$137,000, and in 2020, 34% of impacted organizations elected to pay the ransom to regain access to their systems and data.

[What You Can Do](#)

Free Cybersecurity Training

ITS is hosting cybersecurity workshops throughout the month of October as part of Cybersecurity Awareness Month. Sessions cover everything from implementing zero trust to learning about FSU's security operations center. These special presentations are led by industry experts from Microsoft, Cisco and our own Information Security and Privacy team.

[See Schedule](#)

User Experience in ITS

Feedback is important. That is why the ITS User Experience team serves to represent the voice of students, faculty and staff on campus. The team, led by **Kathy Wilkes**, regularly collects and analyzes feedback from populations across campus to gauge awareness of, attitudes toward and effectiveness of various ITS services and applications.

[Find Out More](#)

Sustainable Campus Training

[FSU Sustainable Campus](#) is offering new training sessions this fall. Introduction to the Green Office Program will be held October 26 from 9:30-11AM in the FSU Training Center and a special Fall Green Office Lunch & Learn will be hosted on November 5 from noon-1PM in Mendenhall A, Room 101.

Register for Training

@FSU



Retail Entrepreneurship Reveals New Body Scanner

Step right up. The [Retail Entrepreneurship](#) program in the Jim Moran College of Entrepreneurship recently opened a Body Scanning Lab thanks to funding from the FSU [Student Technology Fee](#). The body scanner collects upwards of 600 body measurements in mere seconds and is fast becoming a critical tool in retail product development. “Technology is changing so rapidly in the retail environment,” explains associate professor Dr. Jessica Ridgway Clayton. “It is vital for our students to be knowledgeable and experienced with the latest technology in the industry.” As more health, fitness and retail industries start taking advantage of this innovative technology, the body scanner gives retail entrepreneurship students at FSU access to modern experiential lab spaces.

We Are IT

Welcome to ITS!

Stop by and say “Hi” to our newest ITS team members the next time you are in the office. Welcome to ITS, **Zach King** and **Rachel Stys**!

Happy Anniversary!

It takes each and every one of us to make the magic happen. Congratulations and thank you to the ITS employees celebrating milestone anniversaries with FSU this month!

10 Years

Jan Condon

Selvam Sivagurunathan

Shout Outs

Andrea Dial Receives PMP Certification

Congratulations to **Andrea Dial** for recently passing her Project Management Professional certification exam. She joins a team of talented ITS employees who are certified project managers.

Kathy Wilkes Completes Prosci Training

Woot woot! **Kathy Wilkes** recently completed training to become certified in Prosci, an organizational change management model recognized as the industry standard.

Mitch Gans Serves as Green Office Advocate

The ITS Research Computing Center (RCC) is committed to making sustainable changes in the workplace and gives a big shout out to **Mitch Gans** for serving as the RCC Green Office Advocate. In his role, Mitch leads the RCC Green Team as part of the Sustainable Campus [Green Office Program](#).



*“Huge shout out to **Gerardo Garcia, Derek Dean, Andrew Hanlon, Alan Benson, Timmy Wade and Jennifer Leale** for developing our new *Independent Travel* application now live. We had a short deadline to meet and it was great to see how quickly it all came together!”*

Chuck Stratton, Director of Global Information Technology, FSU
International Programs

By The Numbers

14,000,000

documents stored electronically through OnBase

IT Roundup



Learn IT - Cybersecurity at Work

It is Cybersecurity Awareness Month and a perfect time to learn about the security risks you are exposed to daily and how to protect yourself and your organization with this LinkedIn Learning course on [Cybersecurity at Work](#).



Green IT - FSU Green Fund

Have you heard of the Green Fund from FSU [Sustainable Campus](#)? The Green Fund allows for grant proposal submittals twice per year from FSU students, faculty and staff. The current application period closes November 19. Do you have a sustainability proposal idea that would benefit the campus community?

[Submit Sustainability Proposal](#)



Join IT

Join our team! Browse IT [job openings at FSU](#).

[Personnel Liaison Associate](#)
[Technology Specialist - COE](#)
[Data Engineer](#)
[IT Support Specialist](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



[Implementing Zero Trust Training](#)
10/14



[Intro to R *Hybrid* Data](#)
10/19



[Procurement Orientation for IT Professionals](#)
11/09





FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

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