



PURSUIITS

November 2021

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ITS FY2021 Annual Report

*“Time and time again, we were put to the test. And time and time again, we rose to the occasion.”
- Rick Burnette, Associate Provost and Interim Chief Information Officer*

We are excited to share with you the FY2021 ITS Annual Report. The report is full of stories that highlight how ITS has overcome challenges and responded to the changing technology landscape. From COVID-19 vaccine registrations to a fifteenth-century Italian palace, find out how we are delivering technology solutions that reach far beyond campus borders to embrace our new mantra: Empowerment through Technology.

[See the Report](#)

ITS News

The End of Mandatory Password Resets

Prior to the introduction of 2-factor authentication (2FA), there were 6,927 compromised FSU accounts in 2020. Meanwhile, it is projected there will be only 300 compromised accounts by the end of the Fall 2021 semester. In the past, students, faculty and staff had to reset their passwords every few months to protect their account. As a result of the success of 2FA, FSU users will no longer need to reset their account passwords, unless they choose to do so or in the off-chance their account is suspected to be compromised.

[Read More](#)

DEI Survey

Thank you to everyone who attended this year's ITS Diversity Reflection discussions. As we look toward 2022 and ways to continue the diversity, equity and inclusion discussion within ITS, we are seeking your feedback. Please take a few minutes to complete the Diversity Reflection Feedback survey and share your thoughts.

[Take the Survey](#)

RCC Hosts Inaugural Town Hall

The Research Computing Center (RCC) hosted its first town hall meeting on October 12. The purpose of the meeting was to inform the FSU community on research computing services offered at FSU and share the vision for the future of the RCC.

[Watch the Recording](#)

Changes to FSUGuest Network

To increase the safety of FSU's wireless users, ITS is discontinuing the ability to connect to FSUGuest with an FSUID and password for students, faculty and staff. Beginning December 15, 2021, FSU users should use the FSUSecure network, while guests will have the ability to continue using the FSUGuest network. The FSUSecure network provides an encrypted and secure network which allows users to protect their privacy and secure their wireless traffic.

[Find out More](#)

HIPAA Zoom Retiring

The Florida State University Zoom environment has been enhanced and is now HIPAA-compliant! With this recent enhancement, the legacy HIPAA Zoom offering is going away at the end of the Fall 2021 semester, and all FSU users may now use the standard FSU Zoom. This change will provide new features, and you will no longer need to switch between Zoom environments.

[Find out More](#)

RCC Announces New Flexible Compute Service

One size doesn't always fit all. That's why the RCC is launching a new service that enables researchers to customize the features available on their compute nodes above and beyond the RCC standard configuration. Possibilities include additional RAM and more.

[More Details](#)

Student Tech Fee Proposals Due

The last day to submit project proposals for Student Technology Fee funding is fast approaching. To be considered for funding for a project that will enhance the university's ongoing COVID-19 response or augment instructional technology during the 2021-2022 awards cycle, please submit a project proposal by December 10, 2021, at 5PM ET.

[Submit Proposal](#)

New Zoom Features

Zoom released many new features over the past month. Zoom Rooms now have the ability to stream video feeds from up to three different cameras in a single conference room, and breakout rooms have improved management controls for meeting hosts. Zoom also rolled out additional integrations with Microsoft Teams, such as access to SMS capabilities.

[Read the Zoom Blog](#)

Cybersecurity YouTube Series

ITS recently launched a new cybersecurity YouTube series. The series, produced by graphic designer **Samantha Klupchak**, focuses on a new cybersecurity tip each month. The first video, released in October, covers password security. November's tip will focus on 2FA.

[Watch the Video](#)

@FSU



FSU United Way Campaign

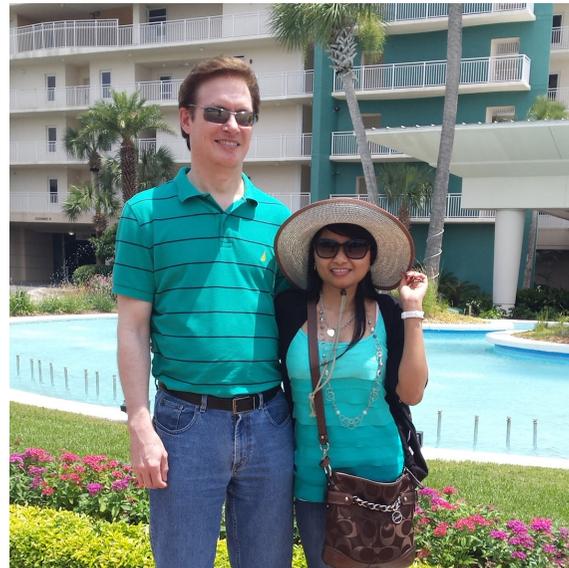
Every year, FSU coordinates an employee campaign to support the [United Way of the Big Bend](#). Donations support a variety of human service programs in our local communities. Last year, FSU employees and retirees helped raise \$132,020. If you would like to give, you can elect to make a one-time donation or a recurring payroll deduction. [Donations forms are available online](#), or you may fill out the hard copy donation form that was distributed to all ITS staff and return it to an ITS administration staff member. For more information, visit the [FSU United Way Employee website](#).

We Are IT

Meet Ryan Lane!

Ryan Lane always wanted to be a rock star. Instead of performing on stage, he has found his calling as a superstar computer analyst and now spends his days supporting the university's enterprise systems. After hours though you still might catch him jamming on his guitar or keyboard.

Meet Ryan



Meet the Edge Team!

Every time you connect to the internet at your desk, you have the **Edge Team** to thank. Find out more about the group that lives on the edge and manages the wired network to all campus buildings.

Meet Edge

Welcome to ITS!

We have some new faces in ITS. Stop by and say “Hi” to our newest employees **Collin Combs, Charles Cook, Kevin Lapommeray, Alexa Lowry, Marcelina Nagales and Robert Sanchez.**

Happy Anniversary!

Congratulations and thank you to the ITS employees celebrating milestone anniversaries with FSU this month! Where would we be without you?

25 Years

Andrew Johnson

10 Years

**Jacob McVey
Ann Slappey**

1 Year

**Mark Chang
Jonathan Fozard
Margaret Gleman
Kaylyn Minnix
James Stewart**

Shout Outs



ITS Veterans

We are grateful for the many ITS employees who have served in the military. Your service and

sacrifice are forever appreciated. Thank you for serving our country.

| | | | |
|-------------------|------------------|----------------|------------------|
| William Abbott | Casey Fort | Jay Luedecke | Stephen Ropes |
| Mark Adams | Mitchell Gans | Shane Marshall | Walter Smith |
| Giles Adcock | Margaret Gleman | John McCloskey | Charles Stratton |
| Richard Arendes | Edwin Guzman | Cheryl McCraw | George Sumpter |
| Elvin Bashor | Doug Hall | Thomas Mendoza | Stephen Tyson |
| Wayne Bell | Gene Hallmark | Kevin Miller | Taylor Wagner |
| Raymond Bogan | Anthony Harris | William Murphy | Matthew Warner |
| Michael Borchardt | Michael Henry | Timothy Nance | Johnny White |
| Wesley Broer | Timothy Jernigan | Anne Neidhardt | David Windham |
| Kevin Bundage | Penelope Jones | Dave Northrup | Andy Zimmerman |
| James Cox | Philip Kraemer | Michael Page | |
| Jason Freeman | Joshua Kukus | Joseph Quintal | |

(List based on FSU HR records)

Dr. John Opper Receives WCET Award

Congratulations to **Dr. John Opper** of Florida Virtual Campus for receiving the [WICHE Cooperative for Educational Technologies \(WCET\)](#) Dick Jonsen and Mollie McGill Award. The award is the WCET's highest honor, given annually to an individual who has made a significant contribution to the higher education digital learning community. Congrats, John!

RCC Goes Green (and Gold)

A big shout out to the **Research Computing Center (RCC)** for achieving a certified gold rating from [FSU Sustainable Campus](#). The **RCC** now joins other certified green offices on the FSU campus.



“It has been very helpful to be able to utilize ITS resources in HR when there are employee absences. Without the support of ITS, we would either have to put the work on hold or try to manage technical tasks and challenges within HR staff.”

Phaedra Harris, Director of Operations, Office of Human Resources



7,627

total Microsoft Office installations supported by Computing Technology Support

IT Roundup



Learn IT - Developing Gratitude

Studies show that practicing gratitude is strongly and consistently linked with greater happiness. November is the perfect month to exercise this skill with this quick, four-minute LinkedIn Learning video on [Developing Gratitude >](#)



Green IT - ITS Recycles Can Rings

In collaboration with CIMES and the RIDER Center, RCC has placed can ring collection receptacles at Dirac, Shaw, Sliger and the Technology Services Building. We ship plastic drink can rings at no cost to a facility in Texas that recycles them, for the first time at FSU. [Bring Your Rings >](#)



Join IT

Join our team! Browse IT [job openings at FSU](#).

[ITSM Program Director](#)

[Network Architect](#)

[Data Quality Assistant Director](#)

[Salesforce Architect](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



ITS Managers Meeting
11/18



IT Professionals Forum
12/02



Monthly ITS All Staff Meeting
12/07



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INFORMATION TECHNOLOGY SERVICES

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