ITS Publishes New Service Catalog

ITS just launched a completely updated ITS service catalog. The new catalog features a modern and responsive design, intuitive navigation and updated service offering descriptions. Browse the new, user-friendly catalog to explore available technology services at FSU.

Check it Out

ITS News

Download Duo Mobile

While there are multiple ways to authenticate with 2FA, ITS highly recommends using the Duo Mobile app and “Send Me a Push” option. The Duo Mobile app is the quickest, easiest and most secure way to authenticate with 2FA, and the app can be installed on any mobile device, including tablets and smartwatches.

2FA Tips

2021 Student Tech Fee Proposals

The Student Technology Fee Advisory Committee is now accepting proposals for projects that will enhance the university’s ongoing COVID-19 response or augment instructional technology during the 2020-2021 awards cycle. Proposals are due by 5PM ET Friday, January 29, 2021.

Proposal Instructions

Advance Your Career with LinkedIn Learning

November’s info-packed Tech Talk on LinkedIn Learning covered everything from top sought-after skills in today’s workplace to how to leverage LinkedIn Learning to tackle in-demand certification prep courses—such as Adobe, Linux, Cisco and Amazon Web Services.

Watch the Recording

Cybersecurity Month Recap

The ITS 2020 Stop the Spread cybersecurity campaign set record numbers for participation. Nearly 6,000 people completed the online exam, and three lucky Noles walked away with FSU scholarships and an iPad.

See the Winners
Microsoft Teams Replacing Skype for Business

Skype for Business will no longer be supported at FSU after December 17, 2020. In its place, FSU employees are encouraged to use Microsoft Teams for real-time collaboration.

Download Teams

Sliger Data Center Renovation

Funding has been approved for a complete restoration of the Sliger Data Center. The renovation will replace or upgrade the center’s electrical, cooling and safety systems, and the project is scheduled to complete in mid-2021.

Find Out More

EDUCAUSE Student Technology Report

EDUCAUSE recently released their 2020 Student Technology Report with key findings in the areas of student success, learning environments, accessibility, data privacy and online harassment, as well as steps you should be taking to respond.

Read the Report

CAS Upgrade

ITS is upgrading the university’s CAS single sign-on authentication service to the latest versions on December 17. The change will be transparent to end users, but departments will need to test any applications that use CAS.

More Info

XPRA Replaced by Open OnDemand

As of December 15, XPRA will no longer be available for use on the Research Computing Center’s Spear or HPC clusters and will be replaced by Open OnDemand.

Meet Open OnDemand
Share Your Work

Working on a major upgrade? Just launched some nifty functionality in a system? Send details about recent technical updates to mdeldebbio@fsu.edu.

@FSU

Cinema Projectors

Film students at FSU often have their hands full planning, shooting and editing video. Using digital cinema projectors purchased with Student Technology Fee funds, students in the College of Motion Picture Arts can experience coloring their films in a space that properly reflects how the image would look in a professional theater setting. The true color accuracy and theater-quality visuals provided by the projectors are a major benefit for students. “It’s important for us to have that projector to take what we’ve done in color finishing and preview it on a big screen, in a theater, with the sound all put together,” says student Chris Violette.
Meet Ashley Taylor!

Ashley Taylor is the creative genius behind the graphics and design work for all ITS marketing campaigns and projects. As a graphic designer, she loves the creative freedom of being able to take many different ideas and pull them together in a final design. When she isn’t working her magic in Adobe Illustrator, you can find her relaxing with family and playing with her two pups, Bella and Mellow.

Welcome to ITS!

It has been a busy year in ITS. Even while remote, we had lots of new employees join our team since May. If you haven’t met them yet, feel free to reach out on Teams or email to say “Hi.”

<table>
<thead>
<tr>
<th>Jeremy Anderson</th>
<th>John DeMontmollin</th>
<th>Katrina Haseman</th>
<th>Terrie Mock</th>
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<tr>
<td>Alexander Birkovsky</td>
<td>Jonathan Fozard</td>
<td>Daniel Kovacs</td>
<td>Andrew Piaget</td>
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<td>Vicki Bradford</td>
<td>Margaret Gleman</td>
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<td>Mark Chang</td>
<td>Kayla Hammer</td>
<td>Kaylyn Minnix</td>
<td>Clifford Stokes</td>
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</table>
This November, as we reflect on all we are grateful for, we would like to recognize all ITS employees who served our country. With respect, honor and gratitude, thank you for your service.

(List based on FSU HR records)

Shout Outs

ITS All-Staff Meetings

Working from home has its perks but also can be isolating. To help maintain a cohesive culture and bring a sense of normalcy to remote work, ITS implemented a weekly all-staff meeting to keep everyone informed and connected. We also have an ITS-Staff Microsoft Teams page for sharing project updates, thank you messages, recipes, pet pictures and fun weekend plans. Thank you to everyone who pops in for the meeting, posts kind words and introduces the team to your pets. In a way, these things have helped ITS become more connected over the past several months.
“I did not want to close out the week without expressing my sincere gratitude for all the work that has been done on the HR website redesign project. It was a large task, and we could have never gotten through it without all of the effort that was put in by you all. Thank you for truly going above and beyond to create a great product and get the job done.”

Shelley Lopez, Program Director, Office of Human Resources

By The Numbers

>2.47 billion

number of CAS authentications at FSU since August 2020

IT Roundup

Featured Service - Technology Consultations

Did you know ITS provides a variety of technology consultation services to the FSU community? Professional guidance is available on everything from security and software licensing to applications and user experience. Request a Consultation >

Tech Tip - “Remember Me”

Tired of authenticating every time you sign in to an FSU system? Click the “Remember me for 30 days” box on the 2FA pop-up screen to bypass 2FA prompts for a month. Find Out More >
Learn IT - Gratitude

The power of gratitude is huge. Take time this Thanksgiving to count your blessings and share your gratitude, both at work and at home. [Embracing Gratitude at Work >]

Green IT - Be Water Smart

Did you know the average American uses 100 gallons of water each day? Follow these easy tips to help conserve water every day. Turn off your faucet while brushing your teeth (morning and night can save eight gallons a day!) and run your washing machine and dishwasher only when full to save up to 1,000 gallons per month. [Water Conservation at FSU >]

Join IT

Join our team! Browse IT [job openings at FSU].
- Salesforce Architect
- Senior Data Engineer
- Senior Systems Administrator
- ERP Analyst III

Calendar

- Procurement Orientation for IT Professionals
  - Date: 12/08
- FSU IT Employee Orientation
  - Date: 12/15
- University IT Managers Meeting
  - Date: 01/26

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