

Pursuits



September 2019

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IT News



Voice of the Community Feedback

We are listening! Over the summer, ITS embarked on a university-wide listening campaign to better understand how to improve technology at FSU. Find out what FSU said.

[Read the Report >](#)

ITS Town Hall

Thank you to everyone who attended the ITS town hall meeting this morning. If you have questions or thoughts about the topics covered, stop by for office hours on September 20 and 23 from 8:30-11:30AM in TSB 1005, or submit a note in the anonymous suggestion box located in the TSB Commons.

[See the Presentation >](#)

Support Cybersecurity Awareness Month

This October, ITS is leading the charge for National Cybersecurity Awareness Month and asking you to join forces in the war against cyberthreats. As an IT employee, we encourage you to support the campaign and help set an example to the rest of the university.

[Mark Your Calendar >](#)

Siteimprove Training September 25

Join the Siteimprove webinar on September 25 from 3-3:45PM to learn how to enhance website accessibility, improve SEO and fix broken links, misspellings and more.

[Register Online >](#)

ITS Social @ TSB

ITS is hosting a social for all ITS employees on September 25 from 3-5PM at TSB. Spend some time mingling with your coworkers and enjoying the new building.

[Add to Calendar >](#)

ITS Open House

Join us for an open house at the Technology Services Building (TSB) on October 30, from 3-5PM. We are inviting campus partners to tour the new building and peruse a poster session highlighting the work of various ITS teams. More details regarding the posters are coming next week.

[Add to Calendar >](#)

Help Plan ITS Events

Have a knack for event planning? Join the ITS Outreach Committee to help plan ITS social events, including periodic get-togethers and the annual holiday party. Contact **Betsy Chester** for more details.

[Email Betsy >](#)

Technical Updates



Duo for Office 365

ITS is adding an additional layer of protection to employee Office 365 accounts using Duo multi-step verification (MSV). The two-step sign in process will be required for all Office 365 applications starting this fall.

[Read the FAQs >](#)

Share Your Work

Working on a major upgrade? Just launched some nifty functionality in a system? Send details about recent technical updates to Megan at

@FSU



InternFSU

This fall, ITS is employing nine interns as part of the **InternFSU** program run by the FSU **Career Center**. ITS interns are assisting across the organization with everything from security auditing to videography to gain experiential learning in their field of study. Pictured: **Ashley Taylor**, graphic design intern

We Are IT





Meet Gabe O'Steen-Mann!

Gabe O'Steen-Mann has seen it all. As a level II service desk technician, he's found a way to turn a lifelong fascination with computers into an opportunity to help people troubleshoot their own computer issues.

Meet Gabe >

Kudos



ERP HR Team Wins Productivity Award

Three cheers for the Enterprise Resource Planning HR team who recently received a Plaque Award in the 2019 **TaxWatch Productivity Awards** competition for their work with FSU Smart Onboarding. Pictured left to right: **Eduardo Hernandez Acevedo, Nirmal Ganesan, Kimberly Grant, Angela McCausland, Jan Estevez, Lorrie Harvey, Gary Chismar, Jerris Edwards, Jonathan Banks, Chandra Rawat, Ryan Lane** (not pictured)

Featured Service

Tech Tip

FSU Dropbox

FSU Dropbox makes it easy to share large documents, pictures, videos ... you name it, with colleagues inside and outside of FSU. Simply sign in to securely send files too big to email, up to 3GB in size.

Dropbox It >

Password Resets

Getting ready to reset your FSU password? Don't forget to update your new password on all your devices and apps that use your FSUID. Use this checklist to make the transition go smoothly.

What To Do >

ITS Calendar

Mark your calendar for these upcoming ITS important dates.

9/25 | Siteimprove Training

10/3 | IT Professionals Forum

10/8 | Cybersecurity Training

Job Postings

Join our team! Browse IT **job openings at FSU.**

Computing Support Technician
IT Support Specialist
Systems Architect

Contribute to Pursuits

Have tech news to share? Email your notable project updates, campus partnerships, important dates, team milestones and staff photos to **mdeldebbio@fsu.edu.**





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