ITS Organizational Alignments

ITS recently merged Enterprise Resource Planning (ERP) and Enterprise Applications into a new unit called Enterprise Application Services. The unit
realigns the planning and enhancement teams with the development teams and is led by **Byron Menchion**. ITS also expanded to include a new Change Leadership and Planning team. The group is led by **Rebekah Dorn** and encompasses user experience, service outreach, integrated communications and organizational change management. More information on organizational alignments will be presented at the December 2 ITS Town Hall at 9AM at TSB.

**Org Chart >**

**Salesforce Project Kicks Off**
ITS has begun to implement Salesforce, a new customer relationship management (CRM) solution. Phase 1 of the project went live on November 15, and Phase 2 also kicked off earlier this month. These are the first in a series of phases targeted at improving communications and engagement across the FSU community.

**Find Out More >**

**Technology Architecture Committee**
In response to feedback received during the ITS Voice of the Community campaign, ITS recently launched a Technology Architecture Committee (TAC). The TAC is comprised of IT leaders from across the university who are working together to more effectively and holistically address university technology needs.

**More Info >**

**Open House Welcomed Campus to TSB**
Thank you to everyone who attended the ITS Open House in October. We welcomed more than 70 guests to the Technology Services Building (TSB) and 39 ITS units participated in the poster session to highlight the many ways we support technology across the university.

**Watch a Recap >**

**NWRDC Annual Report**
The Northwest Regional Data Center just published their 2018-2019 annual report. Read about their accomplishments over the past year, including key projects, partnership firsts and a couple custom bobbleheads.

**View the Report >**

**ITS Professional Headshots**
Get out your Sunday best … ITS is coordinating professional headshots for all ITS employees on December 3 and 9. Drop in to TSB anytime from 9-11AM
and sit for a quick studio portrait with photographers from University Communications. These photos make great Microsoft or LinkedIn profile images.

**Looking Good >**

**ITS Holiday Party**
Mark your calendar for the annual ITS holiday party on December 17 from 3-5PM. There will be refreshments, a dessert auction, cubicle decorating contest and holiday cheer all around. We’ll also be doing a holiday charity drive for a local organization. Watch your inbox for an invite in the coming week.

**Add to Calendar >**

**ITS Gives Thanks**
Share your gratitude with your coworkers. Stop by one of the ITS stations in TSB (Mores whiteboard), Shaw (breakroom) or RCC (meeting area) to write a note of thanks to a fellow team member. Cards and markers are available at each location throughout November.

**Thank You Note Wording >**

**ITS Team Posters**
The response to the poster session at the ITS Open House has been amazing. As suggested by a number of people, all 39 team posters are now available on the ITS Staff Teams site. Use the posters to learn more about fellow ITS teams and the amazing work we are all doing.

**See the Posters >**

**Cybersecurity Winners**
Thank you to everyone who participated in and supported our Cybersecurity Awareness Month campaign. All total, 3,372 people signed the Cyber Pledge and committed to doing their part to keep FSU safe from cyberthreats. A lucky few walked away with prizes ranging from new tech to FSU scholarships.

**Read More >**
Tech Playground
The College of Education (COE) **Technology Sandbox** is a dynamic environment where students, faculty and staff can learn and practice using instructional technologies—virtual reality, 3D printing and scanning, 3D pens, robotics kits and more—many of which were purchased with **Student Technology Fee** funds. The COE offers Tech Sandbox tours and workshops to anyone interested in seeing the equipment in action and trying it out.

**Start Digging >**

**We Are IT**

**Meet Daniel Leggett!**
Daniel Leggett didn’t start his career in the technology field, but quickly became
Daniel Leggett didn't start his career in the technology field, but quickly became interested in the nuts and bolts of how IT supports organizations. Today, as the IT security and privacy risk manager, he enjoys helping FSU units find and reduce vulnerabilities in their systems, and is looking forward to celebrating his 25-year anniversary with his wife in a big way.

Meet Daniel >

Welcome!

ITS welcomes the following new employees: Gage Bevis, Nick Chau, Clay Hill, Shawnie Houston, Dan Powell and Mary Sanders. We’re glad you’re part of the team!

Kudos

ITS Team Presents on Mobile Technology in Higher Ed

Rebekah Dorn and Andy Hanlon recently presented at the Kurogo 2019 conference. Their presentation, Beyond the Mobile App to the Desktop discussed FSU’s strategy for creating a seamless user experience between the myFSU Mobile app and myFSU Portal.

Green IT
ITS Just Started a Green Team!
The initial group of volunteers met in October and began brainstorming ways we can add sustainable ideas into the ITS environment. Check out the Green IT section of the newsletter each month for updates and tips.

**November Tip:** Locate and use the blue recycling containers in your work areas and the Commons.

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**Featured Service**

**Adobe Creative Cloud**
Feeling artsy? Adobe Creative Cloud—including Photoshop, Premiere Pro and other creative apps—is free for FSU employees, making it easy to design posters, animations, videos and more.

[Create Something >](#)

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**Tech Tip**

**Search for Free Events**
Scan a list of all free events happening at FSU with the click of a button. Visit the FSU events calendar ([calendar.fsu.edu](http://calendar.fsu.edu)) and click the word “Free” under the scrolling featured events banner.

[Search Events >](#)

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**Learn IT**

**By The Numbers**
Photoshop
Watch the Photoshop CC 2019 Essential Training video to learn the basics of photo editing and make those homemade holiday cards look like studio quality.

Total authentications using Duo two-factor authentication at FSU in October 2019

34,098

ITS Calendar
Mark your calendar for these upcoming ITS important dates.

12/02 | ITS Town Hall
12/05 | IT Professionals Forum
12/17 | FSU IT Employee Orientation
12/17 | ITS Holiday Party

Job Postings
Join our team! Browse IT job openings at FSU.

Computing Support Technician
Systems Administrator

Contribute to Pursuits
Have tech news to share? Email your notable project updates, campus partnerships, important dates, team milestones and staff photos to mdeldebbio@fsu.edu.