IT News

The More You Nole Podcast
CIO Jane Livingston was the guest of honor earlier this month on the Office of Admissions *The More You Nole podcast*. The podcast is targeted at prospective and newly admitted students to help them learn about and connect with FSU. Jane introduced students to several ITS services, success strategies for remote learning and practical advice on practicing good cybersecurity.

**Listen to the Podcast >**

**Password Resets While Working Remotely**
As many FSU passwords expire over the next couple months, employees who are working remotely will need to take an extra step to reset their password by connecting to the FSU VPN immediately after they reset their password. This step applies to all faculty and staff who use the FSU Active Directory.

**Remote Password Reset FAQ >**

**Salesforce Tech Talk**
The ITS June Tech Talk focused on the university’s new customer relationship management (CRM) and digital engagement platform, Salesforce, scheduled to roll out to FSU in the coming months. Find out how the university is leveraging Salesforce to become a more connected campus.

**Top 5 Takeaways >**

**2FA Opt-In**
Two-factor authentication (2FA) for employee Office 365 accounts is rolling out at FSU, and departments can opt-in and schedule their rollout over the next few months. Before releasing 2FA for your entire department, ensure your employees have their 2FA account and devices configured correctly by using the “Check Your 2FA” link at [its.fsu.edu/2fa](http://its.fsu.edu/2fa).

**Department 2FA Opt-In >**

**VOC Update**
ITS is forging ahead with improving the IT experience at FSU, even during remote operations, thanks to feedback received in the 2019 Voice of the Community campaign. Recent accomplishments include increasing ITS representation on campus committees and workgroups, creating a project management workgroup and creating several new webpages to share updates on major ITS projects.

**Find Out More >**

**Research Security**
ITS recommends several important security considerations for university
researchers who have moved their work remote in recent months.

RCC Remote Access
Your research doesn't have to stop just because you are away from campus. The Research Computing Center is reminding researchers that they can access the HPC from anywhere in the world that has internet connectivity using the FSU VPN.

ITS Work from Home Challenge
There is one week left to complete the ITS Work from Home Challenge and earn your badges! Get bingo on any card linked below and mail your finished card to Sydney Royer at sroyer@fsu.edu to receive your badge.

Technical Updates

DMARC
ITS is adding a new email security measure for student, alumni and employee
email addresses. The feature, known as DMARC, helps prevent spoofing by verifying messages are sent from an authentic FSU email account.

Learn More >

OMNI Financials Maintenance
OMNI Financials will be unavailable while ITS performs fiscal year-end processing from 12PM ET Tuesday, June 30, to 7AM ET Friday, July 3.

Check Maintenance Status >

@FSU

TEC
ITS Technology Enhanced Classrooms (TEC) manages more than 250 classrooms at FSU. In fiscal year 2020, TEC spent $1.7 million on 33 rooms. In addition to an annual refresh of audio/visual equipment and computers, TEC improvements in 2020 included active learning designs and mobile desks for enhanced collaboration.

Office of Distance Learning
Since FSU classes went remote in March, ITS has worked hand-in-hand with the Office of Distance Learning (ODL) to help support the mass transition to online learning. From serving on joint committees to collaborating on the student guide to learning online webpage, ODL and ITS have worked together on numerous initiatives. “Thank you so much ITS staff for all the
“Thank you so much ITS staff for all the amazing work you’ve done over the past few months,” Mary Eichin, ODL Assistant Director of Technology.

We Are IT

Meet Megan Skowronski!
As an undergrad at FSU, Megan Skowronski discovered she had a knack for learning technology quickly and landed a job in ITS as a result. Megan serves as an IT support specialist, where she spends her days creating support materials for ITS services and guiding ITS projects through the newly launched organizational change management (OCM) process. In her free time, you might find her curled up with a book or eyes glued to another BBC crime drama.

Meet Megan >

Kudos
ITS Is the Best
Moving 50,000+ students and employees online is no small task. Over the last two months, ITS has stepped up to support the university in a big way. Each of you has played a part, and all of our work has been noticed and appreciated across FSU. So, for all the long hours, quick turnarounds and endless tasks … Thank you. FSU truly couldn’t have done it without you.

Green IT

Closet Clean-Out
Get organized and repurpose the clothes in your closet by donating. If local donation centers are waiting to accept items due to COVID-19, just set aside what you will donate when the time comes. You will feel accomplished that you organized closet clutter, assisted others in need and helped the environment by reducing your carbon footprint.
Reducing your carbon footprint.

How Donating Clothing Helps the Environment >

**Featured Service**

**Microsoft Planner**
Planner is a virtual task list available as part of the Office 365 suite. Use the app to assign tasks, set deadlines, share files and chat with team members to get updates on progress. And did we mention it integrates with Microsoft Teams?

Find Out More >

**Tech Tip**

**Using Tags in Teams**
Tags enable you to reach groups of people in Microsoft Teams without having to type every single name. Simply create a tag, then @mention the tag in a conversation. Everyone assigned that tag will receive a notification.

Create a Tag >

**Learn IT**

**Confronting Bias**
Learn about the impact of our cultural lens and discover how to create inclusive environments and counter bias in our words and actions with **Confronting Bias: Thriving Across Our Differences**.

**By The Numbers**

1,391,376

visits to webmail.fsu.edu since the beginning of 2020, making the online student and employee email sign in page the most visited webpage on the fsu.edu domain

**Job Postings**

Join our team! Browse **IT job**
Mark your calendar for these upcoming ITS important dates.

06/23 | FERPA for IT Professionals
07/21 | FSU IT Employee Orientation
08/06 | IT Professionals Forum

openings at FSU.

ERP Analyst II
Director of Project Management
Research Security Specialist

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