IT News

Marketing Cloud Launches
The new Marketing Cloud engagement platform officially launched on July 1, replacing Blackboard Connect as the university’s mass email tool. Since the launch, 29 university messages have been sent, averaging an open rate of 41.62%. ITS is currently exploring how to make the tool available to more departments.

**Send a Mass Email >**

**2FA for ITS VPN Profiles**
ITS is adding 2-factor authentication (2FA) to VPN profiles utilized by ITS employees in the coming weeks. All you will need to do is sign in to your VPN profile, enter your FSUID and password and authenticate with Duo when prompted. Watch for an email with more details.

**Manage 2FA Devices >**

**ITS Sunsets On-Campus Cable**
Starting August 1, ITS will no longer offer on-campus cable packages, including Seminole Cable Vision and XFINITY On Campus, due to the decreasing demand in cable services. Departments that still have a need for on-campus cable should work with Procurement Services to obtain an alternate solution.

**Learn More >**

**Standardizing FSU VPN**
Starting September 10, the Aruba VIA VPN will be turned off, and the Cisco AnyConnect VPN will be the sole virtual private network (VPN) available for FSU employees.

**Find Out More >**

**FERPA Presentation**
In June, ITS hosted FERPA training for all university IT professionals. FSU Registrar Kim Barber presented on the ins and outs of the Family Educational Rights and Privacy Act (FERPA) and what information can and cannot be shared. A recording of the presentation is available for anyone who was not able to attend.

**Watch the Presentation >**

**Delegated Access Gets New Look**
ITS updated the look and feel of delegated access so delegates can see what their student sees in myFSU Student Central. For delegates to remain active in the system, students must update their delegate’s information in Student Central.
Get the Details >

New Features in Teams
Do you use Microsoft Teams for video conferences? Good news! Recent updates now accommodate **group chats of up to 250 people**, have increased the number of simultaneous participant videos from four to nine and allow you to **pop out chats in separate windows** and **change your background**. See What’s New >

Technical Updates

Wireless Certificates
On August 3, ITS is renewing the certificates used by the FSU Secure and eduroam wireless networks, and individuals may be prompted by their device to “trust” or “verify” the new certificate the next time they connect to FSU Secure or eduroam. Information about the new certificate will be posted to the ITS website the morning of August 3. See the FAQ >

RCC Annual Maintenance
The Research Computing Center is planning to conduct system maintenance the week of August 3-7. Affected systems include all HPC and Spear services, including login nodes, parallel storage, and compute nodes; all Research Archival volumes; and all virtual machines.
Adobe SSO
Signing in to Adobe Creative Cloud just got easier. Employees can now sign in through the FSU-branded CAS login page. Simply go to adobe.com and enter your FSUID@fsu.edu. You will be redirected to the FSU CAS login page where you can sign in with your FSUID and password.

FSU COVID-19 Testing Site
FSU recently opened an on-campus COVID-19 testing site for university employees. From installing Wi-Fi to testing the scheduling application, ITS played a key role in coordinating the technology and helping stand up the drive-through site. Since the testing site opened in late June, 2,382 faculty and staff members have been tested.

Florida Center for Reading Research
The Florida Center for Reading Research (FCRR) recently worked with ITS Web Services to launch a powerful new resource database. The database pulls together over 650 FCRR materials—ranging from research articles to
student activities—into an online format searchable by resource type, audience and age level. Melissa Meschler, ITS technology specialist, worked closely with FCRR to design a customized content management system to support the ever-growing database. “By partnering with ITS we not only get the benefit of their technology and service, we get the opportunity to work with people like Melissa, who bring their unique expertise to the table,” says Amy Carroll, FCRR media specialist.

We Are IT

Meet Jody O’Steen!
Jody O’Steen, who currently serves as Salesforce admin, has transitioned through many different roles inside and outside of ITS. From Army helicopter technician to Splunk admin, one thing has never changed—his love of learning new things. And when he isn’t mastering a new system or application at work, you can find him behind the controls playing one of his favorite games, Skyrim or Fallout.

Meet Jody >

Kudos
Web Services Brings Home DSA Award
A big congrats to Dave Burgess for receiving the Division of Student Affairs (DSA) Partners with a Purpose award for his recent support of DSA. This award is given to those who help contribute to the DSA mission and play a vital part in student success.

Green IT

Reduce (When Less is More)
There are so many ways we can make a positive impact on the environment by
doing LESS. Some quick ideas of when doing less equates to more environmental benefits including reducing trash, water consumption, purchases of disposable items and use of plastic shopping bags.

**Reduce Consumption >**

**Featured Service**

**SPSS**
SPSS software is now available for at-home use for FSU students, faculty and staff. Visit the ITS Software Store to download SPSS for personal use on one device.

**Get SPSS >**

**Tech Tip**

**Zoom Screencast**
This video put together by FSU Advising First walks you through the steps to create a digital recording of your screen, or screencast, on Zoom.

**Watch the Video >**

**Learn IT**

**Building Trust**
Forget the trust fall. This LinkedIn Learning course on **Building Trust and Collaborating with Others** will help you develop and maintain cooperative working relationships and give others confidence in you and your team.

**By The Numbers**

179.32 terabytes of data stored in FSU OneDrive for Business accounts

**Job Postings**
ITS Calendar

Mark your calendar for these upcoming ITS important dates.

07/16 | ITS Managers Meeting
07/21 | FSU IT Employee Orientation
08/06 | IT Professionals Forum

Join our team! Browse IT job openings at FSU.

Application Developer/Designer
Director of Information Security
Director of Project Management

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