

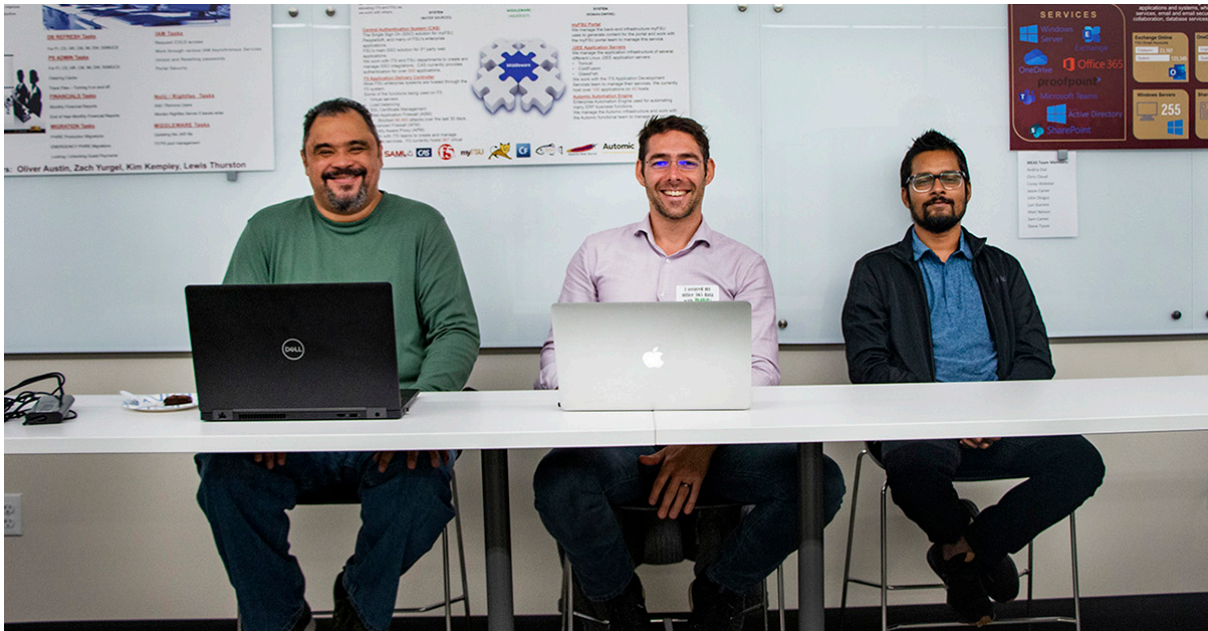


August 2020

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IT News



ITS 2019-2020 Annual Report

What a year. From moving to a new building to moving university operations online, the ITS annual report is full of stories about the change and growth of ITS over the past year. Read through the report and reflect on our recent accomplishments.

[Read the Report >](#)

New Document Management Platform

ITS recently moved the university to a new document management platform called OnBase. The new platform, which replaced Nolij, allows departments to manage content more efficiently through a single, secure, streamlined platform. OnBase has essentially the same functionality as Nolij, but has an entirely new look, and users will need to install the application on their computer.

[Read More >](#)

2020 FSU TechList Available Online

The 2020 FSU TechList is a checklist of everything incoming and returning students need to know to stay connected to FSU tech, whether attending class on campus or remotely. The list includes tips, tricks and FAQs for everything from Zoom to student email.

[Check Out the TechList >](#)

Microsoft Teams Replacing Skype for Business

FSU is transitioning from using Skype for Business to Microsoft Teams as the primary chat, messaging and collaboration app for faculty and staff. Skype for Business will no longer be supported at FSU after December 17, 2020.

[Get the Details >](#)

2FA Added to FSU VPN

ITS recently added 2-factor authentication (2FA) to the FSU Cisco AnyConnect VPN. Access to the VPN is now guarded by 2FA, and users will need to verify their identity with Duo before connecting to the VPN.

[Find Out More >](#)

Automated Deprovisioning for Office 365

ITS is automating the process for deprovisioning Office 365 accounts when an employee separates from FSU employment. The new deprovisioning process will disable access to Office 365 services such as FSU email and OneDrive 14 days after the date of employee separation.

[FSU Electronic Mail Policy >](#)

Remote Meeting Etiquette

While working from home has its share of benefits, video and conference calls are not always one of them. As we gear up for the fall semester, here is a quick reminder of remote meeting etiquette tips.

Dos and Don'ts >

Reregister CAMREG Devices

On August 10, ITS purged all devices registered at camreg.its.fsu.edu. Anyone who needs a device to remain connected to FSUGuest Wi-Fi for the upcoming academic year will need to connect to the FSU network (**connect to the FSU VPN** if off campus) and sign in to camreg.its.fsu.edu to reregister their device.

Register Devices >

RCC Virtual Fall Workshops

The Research Computing Center (RCC) is collaborating with FSU Libraries to deliver five virtual workshops this fall. Topics range from an intro to Linux to parallel computing with MATLAB and are open to everyone.

View Schedule and Register >

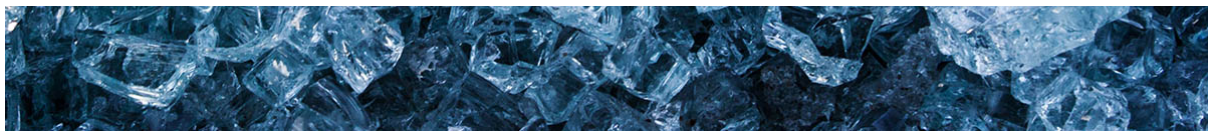
Anti-Racism in Academia Initiative

EDUCAUSE has developed a program to promote anti-racism in higher ed, *Anti-racism in Academia: A Learning Journey*. The discussion series kicked off in August and will run over the next six months with a combination of webinars and small group virtual breakout sessions.

Join the Conversation >

Technical Updates





Freeze Period for ITS Changes

As the Fall 2020 semester approaches, ITS is implementing a freeze period from August 14 through September 4 to prevent unexpected outages of essential ITS systems during peak and critical usage times. No ITS changes are to take place during this time.

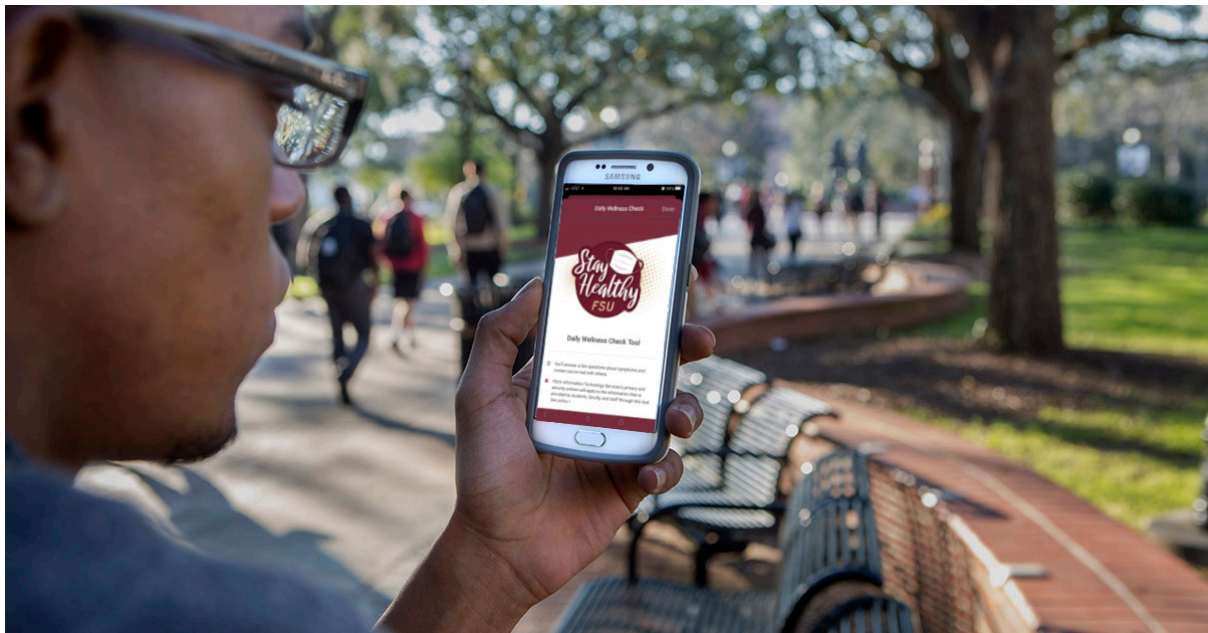
ITS Maintenance Windows >

Zoom 5.2.1 Upgrade

Just in time for the new semester, the latest Zoom upgrade adds a highlight text to dial feature, pre-approved unmute settings and admin control of who can add more members to a chat channel.

Get the Details >

@FSU



FSU Daily Wellness Checks

FSU recently launched a **Daily Wellness Check app** to encourage daily screening for COVID-19 symptoms. The app, available through **myFSU Mobile** and **myFSU Portal**, was built for Human Resources by the ITS **Custom Application Development** team and is expected to see heavy use as we enter

the fall semester. All FSU employees are to complete a wellness check each day prior to reporting to work on campus.

[Do a Wellness Check >](#)

Nuclear Science and Medicine STEM Camp Goes Virtual

When the **FSU Panama City STEM Institute** took their annual Nuclear Science and Medicine STEM Camp virtual this summer, it was all hands on deck as ITS moved the in-person camp to an entirely online format. **Mark Myers** and the FSU Panama City ITAPP team worked with technicians in **Computing Technology Support** and **Shared Infrastructure** to utilize myFSUVLab and remote desktop support services to support the camp. Thanks to everyone's hard work, students were able to conduct hands-on projects each day while receiving remote, real-time instruction.

[Read the Story >](#)

We Are IT



Meet Matt Chaffin!

A graphic designer turned IT manager, **Matt Chaffin** wears many hats supporting the technology needs of the FSU Panama City campus. His days are filled with everything from installing classroom technology to setting up AV at campus events. And after hours, you might find him manning his own sound system and jamming on his custom guitar.

Meet Matt >

Staffing Updates

Congrats to **Ben Bruce** on his promotion to accounting specialist in Fiscal Operations and **Michael Harris** on his recent move to NWRDC.

Kudos



ITS Health Services Tech Liaison

As the Division of Student Affairs (DSA) Business Relationship Manager, **Charlotte Souffront-Garcia** serves as a bridge to share information and technical resources between DSA and ITS. As students return to campus during the COVID-19 pandemic, Charlotte has been the technology liaison with **University Health Services** and has connected resources and information for the Daily Wellness Check attestation app, the onsite testing centers and the many technical resources available through ITS.

Green IT





E-Waste

Did you know that discarded electronic devices, or e-waste, is responsible for 70% of the toxic metals in our landfills? Luckily FSU is on it. In 2012, FSU recycled over 29 tons of electronics. You can do your part at home too.

Tallahassee household e-waste can be collected at the curb on your regularly scheduled pick-up day.

[More Info >](#)

Featured Service

Teams

Microsoft Teams is more than just a chat tool. Use the platform for streaming live events, making audio calls, sharing files and creating task lists for the team with Microsoft Planner integrations.

[Get Teams >](#)

Tech Tip

Security Questions

Customize your FSU account security questions and choose easy-to-remember questions so you never forget the answers again. Select the last item in the question drop down menu and type your question.

[Set Custom Questions >](#)

Learn IT



By The Numbers





6,445

Morning Habits

Start the day off right by following these **Six Morning Habits of High Performers** and take notes from some of the most successful people in history.

number of unique users signing in to the Daily Wellness Check app since launch on August 12

Job Postings

ITS Calendar

Mark your calendar for these upcoming ITS important dates.

09/01 | **LinkedIn Learning Webinar**

09/03 | IT Professionals Forum

09/08 | **Linux Virtual Workshop**

09/15 | **HPC Virtual Workshop**

Join our team! Browse **IT job openings at FSU**.

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Senior Systems Administrator
Director of Project Management
Senior Data Engineer



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