Virtual Happy Hour
Social distancing with a twist … IT staff took a minute to kick back at a much-needed virtual happy hour on April 2. The event was, of course, BYOB, and conversation ranged from favorite beverages to the early days of FSU IT. Join
conversation ranged from favorite beverages to the early days of FSU IT. Join us for the next happy hour immediately following the IT Professionals Forum on Thursday, May 7 at 3:30PM.

Be There or Be Square >

Tips to Secure Zoom Meetings
ITS created recommendations for how to secure Zoom meetings and class sessions and help ensure FSU has a safe and welcoming learning and gathering space.

See the Infographic >

In-Person IT Support
ITS has developed guidelines for in-person IT support at FSU to encourage social distancing between employees and IT professionals. Please follow these tips to ensure healthy interactions and to help prevent the spread of COVID-19.

Read the Guidelines >

FSU Account Self Service
The new FSUID self-service platform allows the FSU community to easily activate their FSUID, change their password, update their security questions and manage their 2-factor authentication (2FA) account and devices. You can find links to FSUID self-service within myFSU Portal under the myFSU Identity Management dropdown.

Check It Out >

Teams Self-Provisioning
To make collaboration and communication easier for FSU employees, faculty and staff now have the ability to create their own team in Microsoft Teams without submitting a support request. Click the link below and follow the instructions to set up a new team.

Create a New Teams Site >

Remote Work Page
Working remotely is new for many of us. Check out the ITS Remote Work page to discover all the tools and services available to you to help you stay productive, even from a distance.

Keep Working >

VOC Update
ITS continues to build partnerships, streamline processes and advance enterprise-wide projects to address feedback received in last year’s Voice of the Community campaign. Recent accomplishments include:

- [Insert list of recent accomplishments]

For more details, visit the ITS website or contact support.
the Community campaign. Recent accomplishments include creating a new Shared Infrastructure organization, starting the build phase for a new customer service platform and serving as a member of the FSU Research Development Partners group.

**Free Adobe & SPSS**
Adobe Creative Cloud and IBM SPSS are granting FSU students temporary at-home access to their applications to help students keep up with assignments. Let students in your unit know about these free resources.

**Improving Website Accessibility**
ITS Web Services has been working closely with University Communications to make the **Drupal website templates** more accessible. Webmasters can use the new templates in tandem with Siteimprove to check accessibility scores of FSU websites.

**Technical Updates**

**Opera Scene Shop Wireless**
The Wireless Network team recently upgraded service at the Opera Scene Shop, an off-campus building that houses set supplies for the College of Music.
Utility poles were installed on site and wireless bridges were mounted on the poles to create a point-to-point bridge that allows tagged VLAN traffic. Wireless download speeds in the building jumped to 250 Mbps, up from 500 Kbps before the upgrade.

**New Internet Security Feature**
Surfing the web at FSU just got a little safer. ITS recently released a new internet security feature that will redirect you to a blocked access page if you accidentally try visiting a malicious website while connected to the FSU network.

**RCC Network Upgrades**
The Research Computing Center (RCC) recently completed network upgrades to nodes in the “D” row racks. The upgrades will boost job performance by up to 20 times.

**Geospatial Lab**
Student Tech Fee funds are being used to assist students in the **Department of Anthropology**, where students spend many hours of their studies in the
Geospatial Lab immersed in creating and analyzing maps. See the Lab >

Office of Fraternity and Sorority Life
Over the past year, ITS partnered with the Office of Fraternity and Sorority Life (OFSL) to implement Salesforce. “Thanks to the Salesforce implementation we now have the technical capacity to support our students in the most efficient way we have ever been able to,” says Freddy Juarez, associate director of OFSL. “The team at ITS was clued into our needs as a department and did everything possible to make sure our needs were the top priority throughout the process.” See the Case Study >

We Are IT

Meet Ben Bruce!
Customer service has always been huge for Ben. As the ITS logistics assistant, Ben spends his days helping customers order and receive materials through the ITS warehouse. Off the clock, digital art is an even bigger part of Ben’s life. Meet Ben >

Kudos
ITS Managers Attend MOR Training

Earlier this spring, seven ITS managers attended the first session of MOR training, hosted at the FSU Turnbull Conference Center. The training brings together IT professionals from seven higher ed institutions as part of a year-long cohort focused on building IT leaders. Pictured left to right: Jane Livingston, Jorge Vidal, Charlotte Souffront-Garcia, Rebekah Dorn, Mary Stephenson, Paul van der Mark, Sally McRorie, Alex Morales, Jen Swain.

More About MOR >

Green IT
Homemade Disinfectants

When life gives you lemons … make disinfectants. As we are socially distancing, it’s a perfect time to switch how you’re disinfecting by using items you already have at home that provide an environmentally friendly alternative. Make homemade disinfectant solutions using hydrogen peroxide and alcohol (mix must be >70% alcohol), or use lemons to clean nonporous surfaces.

Featured Service

Office 365

Don’t miss a beat working from home. Sign in to your FSU Office 365 account and click the app launcher icon in the top left corner for online access to Microsoft Word, Excel, PowerPoint and more.

Get Started >

Tech Tip

Voicemail

Did you know you can check your voicemail remotely? Follow these simple steps to access your FSU voicemail and listen to your messages, no matter where you are working.

Check Voicemail >

Learn IT

Professional Development

ITS just released a customized LinkedIn Learning playlist to help

By The Numbers

317,760

Total participants who have joined in 25,979 Zoom meetings since classes resumed on March 23, 2020
LinkedIn Learning playlist to help employees learn and grow as IT professionals. This month’s courses focus on remote work tips.

ITS Virtual Town Hall

Mark your calendar for the upcoming ITS Virtual Town Hall on April 20. More details to come.