



# PURSUIITS

June 2021

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**Need Help?**  
860-544-4367  
help.fsu.edu

Florida State University  
FSU Cisco VPN (FSU)

Miami, FL, US

12:00:49 PM EDT  
September 3, 2020

**Get Ready FSU**  
**Download Duo Mobile**

# Changes to 2FA

ITS is making changes to the 2-factor authentication (2FA) process to increase security and decrease costs. Soon, all students, faculty, staff and retirees will be required to use the Duo Mobile app or a token to gain access to FSU systems, and the phone call and text message options will no longer be available. To prepare, download the Duo Mobile app today.

[Find Out More](#)

## ITS News

### Microsoft Power Apps Training

Looking to create some custom forms or automated workflows? The ITS Collaboration Services and Identity Management Team (CSIM) is organizing training for various Microsoft applications. The first training series will focus on Microsoft Power Apps and kicks off in July. If you are interested in more information, please email Lori Gormin at [lgormin@fsu.edu](mailto:lgormin@fsu.edu).

[See Class Description](#)

### Call for Annual Report Topics

ITS is gathering topics for our annual report. Send a list of your notable projects, campus partnerships, team milestones and interesting stats from July 1, 2020, to June 30, 2021, to Megan Del Debbio at [mdeldebbio@fsu.edu](mailto:mdeldebbio@fsu.edu) for consideration in the annual report.

[Submit Ideas](#)

### Diversity Reflection IV

Join ITS this Friday from 10:30-11:45 for our final session in the ITS diversity, equity and inclusion development series. The discussion and small-group breakout rooms will help you learn how to speak up when fellow employees are being bullied or harassed and foster an upstander culture within ITS.

[Join Meeting](#)

## 2FA for myFSUvLab

ITS recently added 2-factor authentication (2FA) to the FSU virtual computer lab, myFSUvLab. Now, everyone who accesses myFSUvLab will need to authenticate with 2FA using the Duo Mobile app and either use the "Send Me a Push" or "Enter a Passcode" option.

[Go to myFSUvLab](#)

## Adobe Being Removed from myFSUvLab

After July 31, Adobe Creative Cloud apps will no longer be available in the FSU virtual computer lab, myFSUvLab. However, all FSU employees can download and install Adobe Creative Cloud at no cost for home use.

[Create FSU Adobe Creative Cloud Account](#)

## SPSS Renewals

SPSS users will start seeing the 30-day countdown for the software on their computers, but ITS is working with IT professionals on the details of new licensing for 2021. If you have any questions, please contact Kenneth Fish at [kfish@fsu.edu](mailto:kfish@fsu.edu).

[Contact Kenneth](#)

## Staff Presentations

Working on a new project? Prepping for a major upgrade? Sign up to do a brief presentation at one of the weekly ITS staff meetings. Simply fill out the quick online form to be added to the agenda.

[Sign Up](#)



## FSU Panama Study Center

The work of ITS reaches far beyond Tallahassee to service international study centers across the globe. The FSU Panama campus recently underwent a massive effort to migrate the entire campus to the FSU Active Directory. This project gives FSU Panama students, faculty and staff access to the main FSU network and connected systems and services.

[Read More](#)

## College of Business Adopts Marketing Cloud

Salesforce's Marketing Cloud tool allows for data across different platforms, such as social media and websites, to be streamlined and used to customize mass communications. What this means for the FSU College of Business is that every mass email is sent to a targeted audience. "It allows our team to be so much more efficient and do that through an automated email journey," states Jackson. "Marketing Cloud allows us to [be efficient] in ways that none of our other systems ever did in the past."

[Read More](#)

## Meet Johnny White!

Much of Johnny White's work as the assistant director of the Enterprise Storage and Virtualization Services Team is behind the scenes, managing the ITS enterprise storage and virtualization infrastructure. In his free time though, you'll find him outside hiking the trails of Tallahassee with his wife.

Meet Johnny



## Meet the Wireless Team!

The Wireless Team are the wizards that power the entire campus wireless network, including main campus, Innovation Park, Panama City campus and other remote FSU locations.

Meet the Wireless Team



## Welcome to ITS!

Take a minute to say hello to our newest ITS team members **Philip Bowman**, **Grace Ann Eunice**, **Kevin Looney**, **Justin Randolph** and **Jared Zimmerman**. We're so glad you're here!

# Shout Outs

## Darryl Sims Receives Exemplary Service Award

Congratulations to Darryl Sims for receiving an FSU Exemplary Service Award in the category of Technology Services for his exceptional customer service. “Darryl Sims is the most wonderful staff person I have encountered at FSU. He is always quick to respond, and so incredibly helpful and kind when dealing with frustrating or confusing computer problems,” wrote Patricia Homan, assistant professor of sociology. “I could not have been as successful as I have been in my research without Darryl's prompt, courteous and professional support.”



*“I meant to send an email regarding the absolutely fantastic service I received from the [instructional technology and classroom support] technicians that assisted me ... I cannot say enough good things about you guys. This was just a fantastic experience and made me super happy to be a Seminole!”*

Geoffrey Adams, Assistant Lecturer, College of Business

## By The Numbers

# 830,000

number of visitors to myFSU Portal this year

# IT Roundup



## Featured Service - ITS Software Store

Did you know you can download discounted and free software for personal use from the ITS Software Store? Dozens of software titles are available, including offerings from leading vendors such as Microsoft, Adobe and Norton. [Shop for Software >](#)



## Tech Tip - Reduce Background Noise in Teams

Use the three levels of noise suppression feature in Teamsto help keep meeting participants focused on the meeting and not on shuffling papers, barking dogs and anything else going on in the background. [Reduce the Noise >](#)



## Learn IT - Managing Projects as Offices Reopen

Explore how to navigate project management and keep projects on track in a new hybrid work environment, with some team members in the office and other team members remote. [Managing Projects as Offices Reopen >](#)



## Green IT - Summer Solstice

Be sure to enjoy the longest day of sunlight this year on Sunday, June 20. This day, known as the summer solstice, is the perfect excuse to go outside and grab your extra dose of vitamin D. [Learn More>](#)



## Join IT

Join our team! Browse IT [job openings at FSU](#).

[Data Engineer](#)

[Data Quality Assistant Director](#)

[Technology Services Director](#)

[Computer Support Technicians](#)

## Calendar



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[Reflection III](#)

06/18



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[Orientation](#)

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[IT Professionals](#)

[Forum](#)

08/05



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