



# PURSUIITS

January 2021

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## COVID-19 Vaccine Registration

COVID-19 Vaccination Appointment  
30 minutes

January 21

< > January 2021

Su	Mo	Tu	We	Th	Fr	Sa	9:30 am	10:00 am	10:30 am
					1	2			
3	4	5	6	7	8	9			
10	11	12	13	14	15	16			
17	18	19	20	21	22	23			
24	25	26	27	28	29	30			

# ITS Supports COVID-19 Vaccine Registration

COVID-19 testing appointments have been a priority in maintaining a safe campus community, and FSU has hosted a testing site since July 2020. Now, a unique ITS partnership with Microsoft introduces a new and convenient system to make booking vaccine appointments easy.

[Get the Story](#)

## ITS News

### ITS Tech Talks

Want to learn more about current ITS initiatives and hot topics? Mark your calendar for these upcoming Spring 2021 ITS Tech Talks. From customer service to COVID response, you won't want to miss these sessions.

#### ITS Professional Development SPRING 2021

**February**

Cybersecurity Tips & Tricks  
February 17 | 1-2:30PM

**March**

Serving ITS Customers: ITS Service Desk  
March 24 | 1-2:30PM

**April**

COVID Response Team  
April 14 | 1-2:30PM

## 2FA Tips

While there are multiple ways to authenticate with 2FA, ITS highly recommends using the Duo Mobile app and “Send Me a Push” option. Also, remember to click the “Remember me for 30 days” box to bypass 2FA prompts for a month at a time.

[2FA Tips and Tricks](#)

## Zoom Security Tips

To prepare for the Spring semester, make sure you are always logged in with your FSU Zoom account at [fsu.zoom.us](https://fsu.zoom.us) and set up each meeting to require a passcode or grant access from a waiting room.

[More Zoom Security](#)

## Student Tech Fee Proposal Reminder

January 29 is the last day to submit a proposal for Student Technology Fee funding. To be considered for funding, please work with your department to submit one or more proposals for projects that will enhance the university’s ongoing COVID-19 response or augment instructional technology during the 2020-2021 awards cycle.

[Proposal Instructions](#)

## 2020 ITS Stats

2020 presented several challenges, but keeping FSU connected wasn’t one of them. The advent of remote operations across the university brought record usage and adoption rates to technologies such as Zoom, Teams and the FSU VPN.

[See the Stats](#)

## IT Employee Orientation Recap

Thank you to everyone who attended the FSU IT Employee Orientation and Services Update meeting in December. The session covered available ITS services for departments and individuals as well as information on how to stay up to date on the latest ITS news and request

support.

Watch Recording

## National Clean Up Your Computer Month

Digital clutter is real. Follow these storage and cleanout suggestions (using ITS services, of course) to start the year with an organized computer.

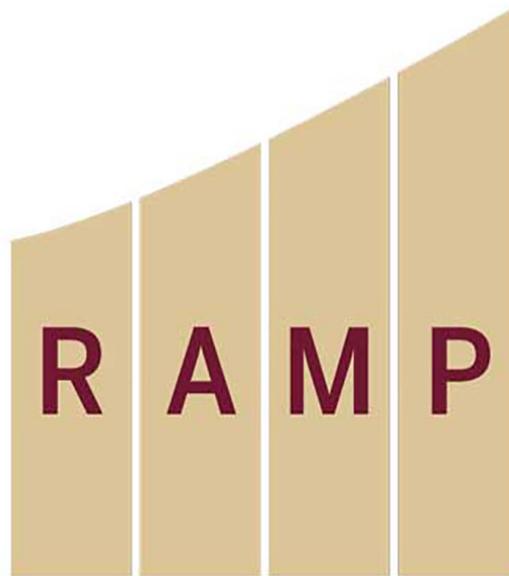
Tidy Up

## Technical Updates



## VoIP Upgrade Postponed

The upgrade to university voicemail systems (VoIP and Centrex) initially scheduled for January is on hold until further notice. New dates for the upgrade will be announced this spring. Employees may continue to use university voicemail as usual with no scheduled interruptions at this time.



## Office of Research

When the [Office of Research](#) launched a multi-year, multi-phase project to modernize the university's research administration business processes and technologies, ITS was cast in a leading role. The ITS **Business Application Services Financial Application team** worked extensively to establish integrations and transition research grant pre-award processes from the old OMNI system to the new Research Administration Management Portal (RAMP). The ITS **Data and Analytics team** also worked collaboratively to create dashboards for research administration insights and trained Office of Research staff on self-service reporting. The end result is a comprehensive tool to support the administration of research within one system.

[More About RAMP](#)

## We Are IT

### Meet Clifford Stokes, Jr!

**Clifford Stokes, Jr.** recently joined FSU as the director of information security. He



spends his days overseeing the university's security operations center and his weekends hanging out with his family and biking around town.

Meet Clifford



## Meet CSIM!

They are the team responsible for bringing FSU Microsoft 365, Zoom and 2-factor authentication. Led by **Lori Gormin**, this team enjoys figuring out how to address the unique challenges that come with solving technical business needs. But is a time machine or teleportation technology next on the list for the ITS Collaborative Services and Identity Management team?



Meet CSIM

## Welcome Interns!

A huge welcome to our eight new interns joining the ITS team for the Spring semester: **Nina Bodony, Hannah Hull, Darien Leeks, Andrew McGill, Luis Molina, Victoria Pratt, Diamond Scrivens** and **Christian Villasmil**. They will be assisting with everything from social media to technical writing, and we're so glad to have them on board.

## Shout Outs

## Application Architecture Team Named PeopleSoft Innovator

The ITS **Application Architecture and Administration team** was recently recognized as a **PeopleSoft Innovator** for embracing automation techniques and new features available in

... explore innovator for embracing automation techniques and new features available in PeopleSoft. The team, led by **Sasank Vemana**, has been working diligently to gain efficiencies and reduce customizations, and ERP Analyst **Ryan Lane** represented FSU in a PeopleSoft early adopter program. As a result, ITS has maximized system functionality while reducing technical debt.

## Kennetha Anderson Earns PMP Certification

Congratulations to **Kennetha Anderson** for completing the project management professional (PMP) training course and earning her PMP certification over winter break. “I look forward to using what I have learned both in practical experience and in training to help move ITS further towards its strategic goals,” says Kennetha.

## Leigha Suttles Completes Financial Representative Training

**Leigha Suttles**, an accounting specialist in ITS Fiscal Ops, recently completed the FSU HR Financial Representative Certificate Series. Leigha began her career at FSU in 2016 right after graduating and has been working for ITS for nearly two years.

*“Our IT group was wonderful in terms of making [the COVID-19 vaccine process] very simple. They couldn’t have made it any easier.”*

Neil Charness, Psychology Professor and Director of Institute for Successful Longevity, College of Arts & Sciences

## Give Recognition!

Know an outstanding IT employee? Just receive a team award? Share important milestones and achievements in a future issue of *PursuITS*. Send details to Megan at [mdeldebbo@fsu.edu](mailto:mdeldebbo@fsu.edu).

# 64,959

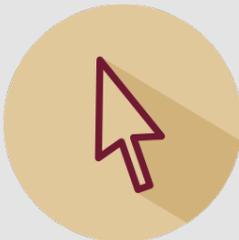
audio and video calls made via Microsoft Teams in 2020

## IT Roundup



### Featured Service - FAQs

The new myFSU Service Center features public-facing FAQs, where you can search hundreds of self-help articles for quick, DIY troubleshooting on everything from tech troubles to general university questions. [Search FAQs >](#)



### Tech Tip - Control Zoom Meeting Chats

Zoom meeting hosts and co-hosts can limit who is able to chat and post messages in Zoom meetings and webinars to ensure no inappropriate or off-topic content is shared. [Chat Settings >](#)



### Learn IT - Career Advice

Ever wish you could get career advice from the world's most influential thinkers, leaders and innovators? Check out this LinkedIn Learning video featuring interviews with Oprah, Bill Gates and more. [Career Advice from Some of the Biggest Names in Business >](#)



## Green IT - Recycling in Tallahassee

Plastic containers, metal cans, glass bottles, paper and cardboard items are all recyclable in Tallahassee. Breakdown any cardboard and gift boxes and simply remove the lids of any plastic, glass or metal container, rinse out (not required but can help keep bugs and smells away) and place everything in your [recycling container](#).

[Recycling Guide Poster >](#)



## Join IT

Join our team! Browse IT [job openings at FSU](#).

[Senior Systems Administrator](#)

[Salesforce Architect](#)

[Storage Administrator](#)

[IT Services Coordinator](#)

# Calendar



**IT Managers Meeting**

01/26



**[Intro to Linux Virtual Workshop](#)**

02/02



**IT Professionals Forum**

02/04



FLORIDA STATE UNIVERSITY  
INFORMATION TECHNOLOGY SERVICES