



# PURSUIITS

February 2021

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# ITS Technology Spans the Globe

When FSU started renovations on a fifteenth-century Italian palace for the new location of the Florence study center, ITS had to get creative on how to outfit the historic residence with modern technology. Read about the project, the challenges and the international friendships that ensued.

[Andiamo Firenze](#)

## ITS News

### ITS Managers Meeting Presentations

Working on a major project? Looking to raise the profile of your team? Sign up to do a brief, 15-minute presentation at an upcoming ITS staff meeting. These presentations are a great way to spotlight a project or team and all the amazing work being done in ITS.

[Sign Up](#)

### ITS Website Redesign

The ITS website will see a major redesign in 2021. The project will restructure and refresh content on the ITS website and deliver a new design that meets the needs of the FSU community and is engaging and easy to navigate. A soft launch of the updated website will take place this summer. In the meantime, check out the recently reorganized About ITS pages.

[About ITS](#)

### Cybersecurity Tech Talk Recording

Yesterday's ITS Tech Talk took a look at a practical guide to cybersecurity and important considerations while working remotely. The presentation covered ways to protect your privacy, disaster recovery for your home and everyday approaches to establishing a safe and secure cyberspace, wherever you are.

[Watch the Presentation](#)

# RCC Joins Shared Infrastructure

The Research Computing Center (RCC) recently joined the ITS Shared Infrastructure Organization. More broadly supporting research across the university is a top priority for ITS, and this move will amplify the support ITS is able to offer the research community. **Paul van der Mark** will continue to lead these efforts in collaboration with **Bobby Sprinkle**.

[More About RCC](#)

# Zoom Recordings

To prevent filling our Zoom cloud storage, all FSU Zoom recordings will be automatically cleared after 120 days. If you have important Zoom recordings, you will want to move them to your FSU OneDrive or [Kaltura account](#).

[Transfer Zoom Recordings to OneDrive](#)

# EDUCAUSE Mentoring

[EDUCAUSE](#) offers a variety of mentoring services, from one-on-one mentoring to peer-run mentoring circles. Sessions can be scheduled as part of a three-month engagement or for just-in-time sessions. As a member of EDUCAUSE, these services are available free to ITS employees.

[Get Started](#)

# ITS Book Club

Looking to take action and grow professionally this year? Join the ITS Acta Non Verba Book Club! The book club is kicking off the year reading [Range: Why Generalists Triumph in a Specialized World](#) by David Epstein. Follow along on Teams for more info.

[Join the Club](#)



## VoIP Upgrade

The FSU VoIP upgrade has been rescheduled for February 26-28 for the Tallahassee main campus and March 5-7 for the Panama City campus. This upgrade affects all campus phones and voicemails. Before the upgrade, employees should clean out their voicemail boxes because messages will not be retained in the new system. After the upgrade, employees will need to reset their voicemail password.

[Learn More](#)

## Drupal Strata Theme

The university's web content management system is being updated to the latest version of Drupal—Strata 3.3.9. The new theme is rolling out to university departments during Spring 2021 and addresses several accessibility improvements, modifies interface details and updates webpages with the university's new brand font.

[Strata Theme Files](#)

## New FL Area Code

Get ready to change how you dial. A new 448 area code will be assigned to new phone numbers in the Florida Panhandle beginning in 2021. Starting February 20, individuals will need

to dial 10-digit numbers for local calls. This change will not affect internal FSU calls, which may continue to be dialed with five digits.

[Find Out More](#)

@FSU



## Data @ Your Desk

The [Research Computing Center](#) (RCC) maintains a special affiliation with [Dirac Science Library](#) (aside from residing in their building). Every semester, the RCC partners with Dirac to offer training on various computer programming software and high performance computing tools as part of the Library's Data @ Your Desk workshop series. The series, which focuses on various STEM topics, was originally marketed as Data @ Dirac and morphed into virtual workshops in response to COVID-19. Upcoming sessions include [Introduction to Python](#) and [Introduction to Jupyter Notebooks](#).

[Register for Training](#)

## Meet Jose Rodriguez!

By day, **Jose Rodriguez** serves as the middleware manager, overseeing the technology that facilitates communication between applications and hardware across FSU. After hours, Jose tries to disconnect from technology and enjoys spending his time racing cars in autocross.

Meet Jose



## Welcome to ITS!

A virtual high five and welcome to our new ITS team members: **Ricardo Chu** and **Brendan Guinn**. Send them a hello when you get a minute.

## Shout Outs

### RingCentral Contact Center Project Team

Over the last several months, ITS has been working to launch a new service that will provide departments across FSU with modern call center capabilities. The first university team to go live with the new, cloud-based RingCentral service was the FSU COVID-19 contract tracing team, [SAFER](#). The ITS Service Desk will be the next to jump on board later this month and more groups, including the Office of Distance Learning, are scheduled to follow. Congrats on a successful service launch to the project team and everyone else who helped along the way, including **Andrea Dial**, **Suzanne Kane**, **Brian Leger**, **Lisa Martin-Brown**, **Hans Meyer**, **Becky Price** and **Candice Zarr**!

*They couldn't have made it any easier.*

*"We are pleased with the ITAPP program ... Any concerns we have had over the years have been addressed, which speaks to the success of the program—hire good people [and] have open lines of communication at all levels."*

Louisa Blenman, Associate Director, International Programs

## By The Numbers

# 32,731,833

total threats blocked by email filtering since the beginning of the year

## IT Roundup



### Featured Service - Security Training & Outreach

Hot on the heels of Safer Internet Day, there's no time like now to schedule security training for your team. ITS is available to present on a wide range of cybersecurity topics, from risk management to phishing. [Request Training >](#)



### Tech Tip - Password Resets

Working remotely? After you reset your FSU password, remember to connect to the FSU VPN, lock your computer, then sign in to your device with your new password. [Step-By-Step Instructions >](#)



## Learn IT - Unconscious Bias

Learn to recognize your own biases and develop strategies for overcoming them when making decisions with this first video in the ITS diversity reflection series, available on LinkedIn Learning.

[Unconscious Bias >](#)



## Green IT - Food Banks

ITS demonstrated the benefits of donating to a food bank with our annual charity fundraiser last December. By donating dollars, it allows food banks to work with farmers to purchase healthy foods that would otherwise get sent to landfills because they are considered misfit produce. Everyone deserves healthy food choices, and it's even better when we know we are supporting a more sustainable environment. Please continue to help fight food insecurity in our community by volunteering your time or money.

[Second Harvest of the Big Bend >](#)



## Join IT

Join our team! Browse IT [job openings at FSU](#).

[Computer Support Technician](#)

[ERP Analyst II](#)

[Security/Privacy Risk Manager](#)

[Systems Architect](#)

# Calendar



[ITS Tech Talk |  
Cybersecurity](#)

02/17



[Intro to Python  
Virtual Workshop](#)

02/23



[IT Professionals  
Forum](#)

03/04



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