



PURSUIITS

December 2021

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Happy Holidays from ITS!

ITS would like to wish you and yours a peaceful and purposeful holiday break. We hope you indulge in some much-deserved relaxation time and encourage you to “accept all cookies.” (And we’re not talking the web kind.)

ITS News

New FSU Service Status Page

Status.fsu.edu is getting a new look and new features. ITS has partnered with StatusHub to enhance the page’s capabilities. This new page has up-to-date information about the operations of campus IT services, an extensive history and current status of affected services and how they are affected, the ability to pick which services you want to get alerts about and new ways to subscribe. The new page will go live on December 9.

[See a Sneak Peek](#)

Request a Service Button Added to myFSU Service Center

The myFSU Service Center landing page is getting a major upgrade. Soon, a new “Request a Service” tile will be added to the page. The new link will include service-specific dropdowns that make it easier to differentiate and route problems versus service requests in myFSU Service Center and will be more intuitive for visitors to the site.

[Request a Service](#)

Attaching Files to Case Submission Form

Another myFSU Service Center advancement, the new case submission form allows all site visitors to upload a file under the Case Details section when submitting a service request. This feature was available to FSUID-authenticated customers, but just recently opened up to guest visitors.

[myFSU Service Center Quick Start Guide](#)

Operation CyberSAFE Winners Announced

Lots of hype surrounded the 2020 cybersecurity awareness campaign and Operation CyberSAFE Escape Room. Available both locally and virtually, 150 teams partook in the local escape room while 137 teams participated in the virtual option. We are excited to announce the two winners of the \$500 FSU scholarships are Dan He and Ethan Calloway, and the winner of the AirPods Pro with the fastest escape room time is Anthony Boromei.

[Read the Recap](#)

EDUCAUSE Releases 2022 Top 10 IT Issues Report

"There will never be a return to what we knew as normal." The EDUCAUSE 2022 Top 10 IT Issues report explores how technology is transforming higher education. Top concepts on the list are "Cyber Everywhere!" and "Evolve or Become Extinct." A must read, the report highlights how institutions can incorporate technology into learning and the student experience to stay relevant.

[Read the Report](#)

Procurement Orientation for IT Professionals

ITS partnered with Procurement Services in November to offer a special orientation on procurement for IT professionals. Chief procurement officer Rosey Murton covered important information regarding procurement and contracts as well as PCard policies, types of solicitations and an overview of FSU SpearMart. If you were unable to attend, a recording of the session is available online.

[View the Recording](#)

Zoom Video Backgrounds

Have you tried a video background in Zoom yet? Get festive this month with falling snow, a crackling fire or an original video of lights twinkling outside your house.

[Upload a Video](#)

Support the ITS Charity Drive

Support those in need at FSU this year with the annual ITS holiday charity drive. This year, funds will go to the [FSU Food for Thought Pantry](#). If you would like to participate, please make a donation of any size by December 15. Cash or checks can be delivered to your building's admin assistant or you can donate online and forward the confirmation email to dI-ITS-Admin@admin.fsu.edu. Help us reach our goal of \$5,000!

[Make a Donation](#)

FSU Winter Break

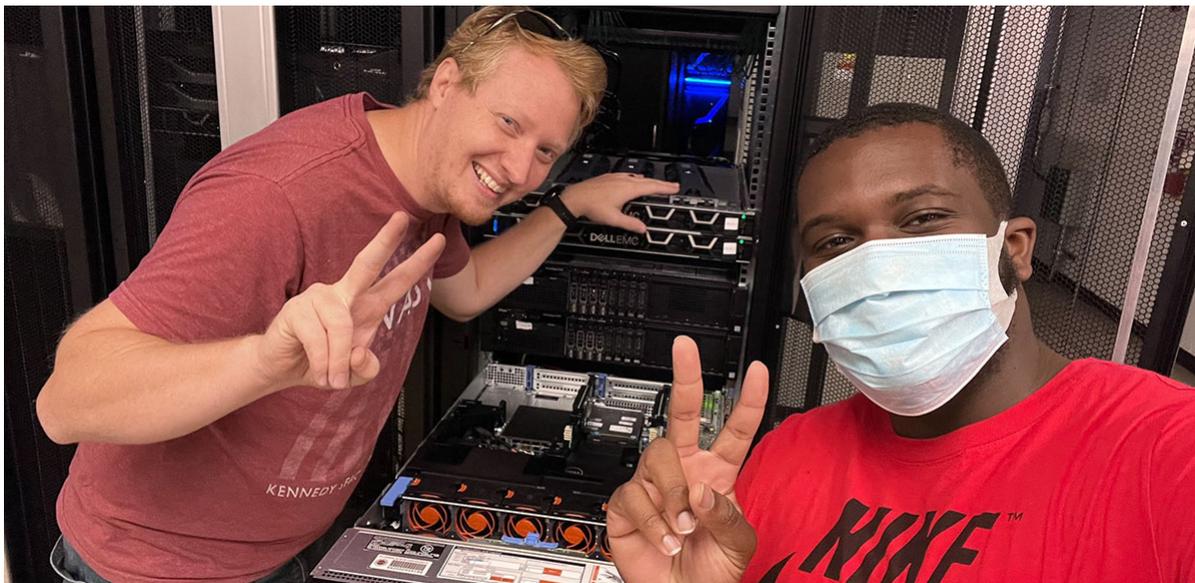
Three cheers for extra-long holiday breaks! In recognition of employees' dedication and hard work, Florida State University will be closed for winter break from December 20, 2021, through January 2, 2022. Enjoy the time with family and friends! Here is some sample text for you to use for your out of office message during the break:

Thanks for contacting Information Technology Services. Florida State University is closed for winter break December 20, 2021, through January 2, 2022.

I'm away from the office enjoying the holidays with family and friends and look forward to connecting with you when I return on Monday, January 3.

[Read the Official Announcement](#)

@FSU





Interns Fuel Key ITS Projects

ITS welcomed 13 interns as part of the Fall 2021 [InternFSU](#) program. Throughout the semester, students contributed to key ITS projects. Kendrick Ellis recapped his intern experience with ITS and the Collaborative Services and Identity Management (CSIM) team at the December monthly ITS All Staff Meeting. During his three months with ITS, Kendrick learned about project management and project life cycles. He worked on a 2FA update and Office 365 email tenant migration project that both have far-reaching impacts across FSU. “I have developed various transferable skills that will allow me to thrive in my post-grad endeavors.”

ITS Ensures Research Compliance for Air Force Project

Research is underway at the [FAMU-FSU College of Engineering](#) to develop and test the next generation of aerospace materials. The [\\$6.3 million research project](#) is a unique partnership with the U.S. Air Force and Florida State University, and ITS is playing an important role. **Daniel Leggett** in the ITS Information Security and Privacy Office is working with the research team to ensure compliance with the National Institute of Standards and Technology (NIST), making sure the project meets proper regulatory and contractual restraints related to cybersecurity.

We Are IT

Meet Kennetha Anderson!

You won't meet another Syrupmaker sweeter than **Kennetha Anderson**. This Cairo, Georgia-native has held just about every position there is in IT but is currently enjoying her time serving as IT project manager for the FSU Health Data Sciences Initiative, co-chair of the ITS Diversity & Inclusion Committee and pastor of her childhood church.



Welcome to ITS!

It's the most wonderful time of the year ... to welcome new ITS employees. Stop by and spread some holiday cheer to the newest members of our team: **Connor Bradley, Olivia Dunham, Lori Gaines, Kenneth Higgins, Ulysses Jenkins, Gina Miller, Rachel Solomon** and **Gary Townsend**.

Happy Anniversary!

Three cheers for ITS employees celebrating milestone anniversaries with FSU this month. And a HUGE one-year welcome to all Florida Virtual Campus employees, who joined the FSU team one year ago this month.

10 Years

John Cook

1 Year

Mark Adams

Giles Adcock

Dawn Aguero

Elvin Bashor

Ellen Bishop

Raymond Bogan

Christopher Carne

Susan Chapman

Christine Cogar

Brandon Collins

Richard Conn

Daniel Cromwell

Jackie Cummings-Sauls

Nashla Dawahre

Sabrina Dickey

Robert Dixon

Wendy Ellis

Rachel Erb

Michael Fransisco

Robert Hartnett

Marjorie Hoomes

Simonne Jackson

Gail Lewis

Elizabeth Mantis

Cheryl McCraw

Jean Moises

William Murphy

Timothy Nance

Michael Neff

John Opper

Peter Ott

Natasha Owens

Rebecca Pappas

Katherine Parker

Anthony Perryman

Peggy Pfeifer

John Ridgway

Susan Rodgers

Lisa Ryals

John Sandstrum

Karen Sandstrum

Thomas Scott

Chandler Smith

Richard Stewart

Melissa Stinson

Melissa Sykes

Stephen Szanati

Lisa Tatum

Ashley Thimmes

Heather Thompson

Yunhong Tu

Clayton Tucker

David van Hoose

Matthew Warner

Robert Erb
James Felder
Robert Fiorini
Kevin Fletcher
Cindy Fox

Gary Phillips
Megan Piett
Stevan Polansky
Michael Porter
Rafael Prieto

David Whisenant
Jay Wiese
Linda Wilson
Selwyn Wilson

Shout Outs



F&A Award Recipients

Congratulations to **Andy Bucior** and **Kiara Sullivan** for being recognized for their work during the [2021 Finance & Administration Stars Appreciation Event](#). Kiara took home a “Mover and Shaker” award for challenging the status quo and developing innovative solutions, and Andy was recognized with an “Unsung Hero” award for his critical work behind the scenes. What an honor!



“Wow. This is probably the best annual report I have seen of any

unit on campus. I love the digital format with more and more good stuff as you scroll.”

Joe O’Shea, Assistant Provost, Dean of Undergraduate Studies

By The Numbers

1.634 million

number of unique visitors to myFSU Portal in 2021

IT Roundup



Learn IT - Tracking Naughty and Nice Behavior in Excel

Santa may be making a list and checking it twice right now, but you can keep tabs on your kids’ behavior throughout the year. Forget pivot tables for a month and instead check out this entertaining and timely Excel in the Real World LinkedIn Learning video that shows how to [Track Naughty and Nice Behavior in Excel >](#)



Green IT - Donate Reusable Items

During this season of giving, consider donating your reusable items to help your community and help save our landfills. You can donate electronics, books, DVDs, toys, clothing, accessories, furniture, household items and more. Here are some local charities where you can bring your donations. Some charities will even pick up!

The Salvation Army
Goodwill Industries
Habitat for Humanity



Join IT

Join our team! Browse IT [job openings at FSU](#).

[Service Desk Representative](#)

[Data Engineer](#)

[Data Quality Assistant Director](#)

[Digital Services Program Manager](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



**IT Employee
Orientation**
([Register](#))
12/14



ITS Holiday Mixer
12/15



FSU Winter Break
12/20-01/02

