Flex Tech

Can I use my personal computer? When should I use the VPN? How do I access shared files? ITS created a webpage of technology recommendations to answer these questions and more for faculty and staff getting used to the new hybrid work environment.

Flex Tech Webpage

ITS News

Zoom Security Tips

Even though we have returned to campus, Zoom is here to stay. Whether you are attending a virtual conference or pulling the team together for a quick, hybrid meeting, now is a good time to brush up on Zoom security best practices.

Zoom Security Tips

FSU Digital Signage

ITS is now offering cutting-edge digital signage display software at FSU. Departments can purchase digital signage for their building or switch from their current display software to the ITS-managed software for simplified device management, automatic updates and prebuilt FSU templates.

Sign Me Up

TSB Cleaning

As we start meeting in conference rooms and common spaces again, please make sure you are following the recommended cleaning procedures. Please wipe down surfaces with the disinfecting wipes provided in conference rooms, break rooms and break-out spaces before you leave an area. Custodial staff will clean common areas nightly. Also, you are responsible for emptying your trash from your personal work space into one of the community waste stations. You also may use the office disinfecting wipes for your personal workspace.
Water Cooler Games

They came. They conquered. They won our hearts. Congrats to the Application Development Services team for winning the first ever ITS Water Cooler Games. From Paper Shot Put to Rubber Band Archery, they faced stiff competition, but Gerardo Garcia, Derek Dean, Andy Hanlon, Brianna McClean, Maria Whitaker, Shiju Matthews, Greg Farnsley and Keith Bennett held on to the lead and took home the gold. Enjoy your team breakfast, champions!

Pass the Torch

Sticking with the Olympic theme, we are passing the torch throughout ITS. This tag-like game encourages staff to secretly pass a torch to fellow employees with a note of gratitude and encouragement. If the torch crosses your desk, enjoy the recognition and then pass the good vibes to another deserving employee. Once you have been tagged, email the ITS admin staff to let us know to whom you are passing the torch next.

CAS Sign In for Marketing Cloud

Marketing Cloud has a new sign in page. On August 10, Marketing Cloud switched over to the standard, FSU CAS sign in page. Everything within Marketing Cloud remained the same; communicators simply access it via the new link and sign in page now: fla.st/its-mcsignin

New FL Area Code

While you were away, the Florida Panhandle got a new 448 area code. Remember to dial 10-digit numbers for local calls. This change will not affect internal FSU calls, which can continue to be dialed with 5-digits.

Tech Takeover
Technology is taking over campus in the ITS Tech Takeover initiative. ITS is welcoming incoming students to the FSU family with a webpage for new students full of tech resources, setup guides and troubleshooting help and an interactive scavenger hunt across campus promoting ITS services.

Find Out More

@FSU

ITS Donates $200K of Tech to Leon County Schools

About this time last year, the back hall of TSB was lined with 450 computers and 310 monitors, all ready to be deployed to schools throughout Leon County. Leon County Schools were looking for help to aid K-12 students with online learning in the new school year after their Chromebook order was severely backordered. ITS stepped up to gather available devices and donated a total of $200,000 of equipment to local K-12 students in need.

Read the Story
Meet Cinnamon Gallatin!

Cinnamon Gallatin started at FSU in the middle of the pandemic. Still, she hasn't missed a beat jumping into projects and leading enterprise finance and human resources IT systems as director of Business Application Services. Outside of work, Cinnamon enjoys spending time at the beach and exploring state parks. And, she is not named after the spice.

Welcome to ITS!

Welcome to the team, Brianna McLean and Sharlonne Nicolas. We’re so glad you are here (and that we can meet you in person)!

Shout Outs
Diane Higgins Article Featured on IAM-HER Blog

Congratulations to Diane Higgins for her recent featured article on the IAM-HER blog. Diane’s article highlights the FSU female-led Identity Access Management team and their work contributing to the One O365 project. IAM-HER is a community dedicated to uplifting women in the research and education sector of identity and access management.

Miranda Phillips Presents on Machine Learning at PEARC21 Conference

Hats off to Miranda Phillips for her poster presentation at the PEARC21 conference in July. Miranda, a second-year biochemistry student and FSU Undergraduate Research Opportunity Program participant, worked with Dr. Prasad Maddumage and Dr. Paul van der Mark of the Research Computing Center to use machine learning to track emotional responses to COVID-19 through social media. Their study analyzed over 30 million COVID-related tweets to understand how emotions surrounding the pandemic changed from March to November 2020.

“We had a potential security issue and Bill Hunkapiller and his team stepped in on very short notice and assisted us to resolve the issue. Thanks to you all!”

Shawn W. Lewers, Director of IT Services, College of Social Sciences and Public Policy

By The Numbers

41,922
IT Roundup

Learn IT - How to Give Negative Feedback

It isn’t easy, but there will come a time when you need to give feedback to a boss or senior colleague. Learn how to manage up and provide feedback effectively to those in charge with this video. [How to Give Negative Feedback to Senior Colleagues >]

Green IT - Keep Calm and Plant a Tree

The search for sustainable materials is an ongoing quest to continue to move towards a more sustainable future. FSU researchers are playing a key role in discovering new materials. Check out this article about the innovation happening right here at FSU. [Read the Story >]

Join IT

Join our team! Browse IT job openings at FSU.

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[Systems Reports Specialist]
[Data Quality Assistant Director]
[Research Technology Specialist]