Florida State University is scaling back its alumni email service from lifetime access to one-year access. Starting in 2022, alumni will no longer have access to their FSU email account for life. Instead, alumni will be able to retain their FSU email account for one year after graduation before the account is closed.

Why the change?

Declining usage of the alumni email service combined with security concerns and cost savings resulted in the decision to discontinue lifetime alumni email service at FSU. The change also follows the trend of other national universities discontinuing alumni email, including the University of Florida and University of Illinois.

What do I need to do?

If you are not currently using your @my.fsu.edu email, you do not need to take any action.

If you are actively using or forwarding email from your @my.fsu.edu account, you will need to take the following actions.

- Switch to an alternate email account with an online email provider, such as Gmail or Yahoo Mail
- Update your contact information and primary email on record with FSU in myFSU Portal and oneFSU
- Update your email address on other websites and accounts, such as Amazon or LinkedIn
- Migrate any important email messages and contacts from your @my.fsu.edu account
- Back up your OneDrive files, as OneDrive access also will be ending
- Notify friends, family and other contacts of your new email address

To help prepare for this change, please follow the detailed instructions in the Alumni Email Checklist.

What if I am a current employee or student?

Employees who become an alumni will retain an @fsu.edu email as long as they are employed at FSU.
Alumni who have returned to FSU as a student will retain an @fsu.edu email as long as they are enrolled at FSU; however, access to their old @my.fsu.edu student email account ended in May 2022.

Why was access to my alumni email removed without notice?

Alumni who are actively using their FSU email account were notified in June 2022 that their email would be going away in May 2025 as long as they continue to access their email within a year period. Alumni who had not accessed their email in two or more years as of June 1, 2022, were not notified their FSU email would be closing, as their account was already considered inactive or unused.

What else is FSU taking away?

Other alumni benefits are not changing at this time. FSU remains committed to delivering a positive alumni experience and individuals will continue to receive other alumni benefits, including free career counseling and travel discounts.

How do I get help?

If you have questions or need assistance, please submit a case or contact the ITS Service Desk at help.fsu.edu.

Where can I find more information?

Find out more about the alumni email project at its.fsu.edu/one-o365/alumni.