



September 2026



[ITS News](#) | [@FSU](#) | [We Are IT](#) | [Announcements & Reminders](#)
[Count IT](#) | [Join IT](#) | [Calendar](#)





New AI Research Assistant Makes Finding Sources Simple

For many people, the first step of writing a research paper looks more or less the same. You type your topic into the library search box and brace yourself for thousands of results. It can be daunting to sort through so many materials and determine what actually aligns with your topic. Now, FSU faculty, staff and students have access to the AI Research Assistant, a built-in tool designed to provide easy, efficient access to the research materials they need.

[Read More](#)

ITS News



THANK YOU TO ALL OUR PAST AND PRESENT INTERNS WHO
DRIVE INNOVATION AT FSU ITS!

36+
MAJORS
REPRESENTED

OVER
5,000
APPLICATIONS

10+
DEPARTMENTS

FSU | INFORMATION
TECHNOLOGY SERVICES

A Major Intern Milestone

Since the start of our Intern Cohort program over five years ago, ITS has officially hired 500 interns! This competitive program, which has now received more than 5,000 applications, has placed students in more than 10 departments within ITS. Every intern gains access to professional development opportunities, networking events and real-world experience to set them up for success in their future careers.

Please give the Fall 2026 intern cohort a warm ITS welcome!

[Learn More about the Intern Cohort](#)

Florida Institute for Child Welfare Learning Lab Award

The Florida Institute for Child Welfare (FICW) was recently selected for a 2026 TaxWatch Government Productivity Award for its immersive child welfare **Learning Lab**. In the Learning Lab, child welfare students, faculty, professionals and campus partners can practice essential skills in simulated environments. **Dylan Smith**, IT manager at the College of Social Work, was named one of 10 individuals who made significant contributions to the Learning Lab's exploration, installation and initial implementation.

Florida TaxWatch is an independent, nonpartisan nonprofit organization and taxpayer research institute focused on improving the effectiveness, efficiency and accountability of Florida's government. The Government Productivity Awards honor state employees and teams whose innovative work strengthens public services, streamlines government operations and generates savings for Florida taxpayers and businesses.

[Read More](#)



Submit Articles for *PursuITS*

Whether it is an event your team is planning, an award your employee received or a project update, we want to hear from you. Submit today for your chance to be featured in next month's edition of *PursuITS*!

[Submit Here](#)

@FSU



Welcome Week 2026

ITS kicked off Fall 2026 and welcomed new and returning students back to campus by tabling on Landis Green throughout Welcome Week. Students enjoyed ice pops and ITS swag while learning about the technology resources and tools available to support them throughout the semester.

A big thank you to all the ITS staff who volunteered their time and made Welcome Week a success!

We Are IT



We Are IT | Meet Margaret Gleman!

Margaret Gleman is a data engineer with the Data & Analytics team. She works with campus partners to support their needs and turn FSU's enterprise data into practical insights. With nine years of experience at FSU, Margaret has participated in many meaningful projects. Her recent work migrating Oracle Business Intelligence Enterprise Edition (OBIEE) — also known as MyFSU BI — to a new server was particularly fulfilling. The project also deepened her expertise in server-side architecture.

Meet Margaret

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

30 Years

Teresa McCann
Kerri Pigott

20 Years

Louis Brooks

15 Years

Jeffrey Townsend
Katie Townsend

5 Years

Zachary King
Dinesh Kumar

1 Year

Chloe Arrington
William Callender

Sundararajan
Tamara Verheyen

Robert Downie
Samantha Goldstein
Claire Hatchell
Jon Hosey
Charles Jackson
Damon Jackson
John Jimenez
Kathryn Mazac
Austen Morgan
Ritu Pepakayala
Hayden Roberts
Joncarlo Rojas
Sophia Shealy
James Wharton

Announcements & Reminders

LinkedIn Learning Visits FSU Next Week

Representatives from LinkedIn Learning will be visiting Florida State University to meet the week of September 14 with employees, campus partners, and student support teams to discuss professional development, workforce readiness, and ways to maximize the value of LinkedIn Learning across campus.

To help you prepare, explore LinkedIn Learning's [AI Learning Library](#), which offers curated learning paths focused on artificial intelligence, business, creativity, and technology, or browse [Professional Certificates](#) that can help you build new skills and showcase industry-recognized credentials on your LinkedIn profile.

Interested in attending the LinkedIn Learning session? Space is limited, so please register by filling out the [online registration form](#).

Grow. Explore. Innovate: Unlocking the Full Value of LinkedIn Learning

Date: September 16

Time: 1:00 PM – 2:30 PM

Location: Stadium Place Training Center

Cybersecurity Training

Now is the time to complete your 2026 Cybersecurity Training! Information Technology Services requires this short training to protect Florida State University's digital resources. Your participation is an essential part of our commitment to protecting the university.

The 2026 Cybersecurity Training is open and is **required for all employees and student workers by Saturday, Oct. 31, 2026**. You will need approximately 15 minutes to complete this training.

[Learn More About the Annual Cybersecurity Training](#)

CAB Enhancement

On September 7, the form for submitting technical change requests has transitioned to a flow in the myFSU Service Center. It now includes updated fields for assessing the risk and impact of changes, as well as an automated change category classification based on timing and risk scoring. Additionally, a new ITS CAB App is now available in the myFSU Service Center, providing change requesters and managers with convenient access allowing them to submit change requests, approve pending requests and gain better visibility into active and past changes.

AI Bootcamp

The Department of Chemistry and Biochemistry is continuing their [2026 AI Bootcamp](#) series on Friday, Sept. 25 and Friday, Oct. 9. Faculty, staff and students can participate in this free instructional series, which will blend hands-on workshops, panel conversations and facilitated discussions. Attendees will also enjoy a variety of guest speakers, including FSU experts and returning alumni. Topics include agentic AI and data analysis with large language models, as well as AI's influence on mental health and the job market. This program will be held in the Kroto Auditorium at FSU's Chemical Science Laboratory. Don't miss your chance to explore AI's complexities and opportunities – register for the 2026 AI Bootcamp today!

[Register Here](#)

Amazon Kiro Debuts

FSU students can now get 1,000 free monthly Kiro credits for up to 12 months through the Kiro for Students Program. Kiro is an AI engineering agent that turns plain-English prompts into working code. Students can use this helpful tool for a wide range of activities, from class projects to hackathon entries.

[Learn More](#)

Grow With Google Learning Program

Are you looking for more professional development opportunities? Check out the Grow With Google Learning Program! Through this initiative, you can access 20 free Google courses and professional certificates that can be completed at your own pace. Popular courses include the Google Cybersecurity Certificate, the Google Data Analytics Certificate, the Google AI Professional Certificate and the Google Project Management Certificate. Don't hesitate to learn new skills and build your confidence in the workplace. Start the Grow with Google Learning Program today.

[Learn More About Grow With Google](#)

Communications Project Request Form

Are you a service owner with a new project on the horizon? Communications are a vital part of making your project a success. Submit your request and share your goals with the ITS Communications team. Detailed submissions help us effectively support your project within your deadlines. Plan for a two-week window for all requests to allow for thorough review and execution. For specific questions, email ITS-Communications@fsu.edu.

[VIEW THE FORM](#)

ITS Presentations, Publications, & Awards Form

Have you accomplished something remarkable recently, or do you know a colleague who deserves recognition? Submit your (or someone else's) award, panel appearance, presentation, publication, teaching contribution—we want to celebrate with you!

[VIEW THE FORM](#)



Looking Ahead to October Promotions

Stay tuned for several highly anticipated events this October!

FSU Discovery Days

Oct. 17-24, 2026

A weeklong celebration that promotes groundbreaking developments in research and innovation across campus. Learn more about AI's effect on language, community-university partnerships, advancements in the humanities and so much more.

[Learn More](#)

RealiQuest Innovation Challenge

Oct. 19, 2026

Will be held as a part of Discovery Days. In this keynote event, teams competing for financing from the ReliaQuest Innovation Challenge Fund will present real-world, innovative solutions to AI and cybersecurity challenges.

[Learn More](#)

[Learn More](#)

AWS Day

Oct. 22, 2026

Join engaging sessions on topics such as AI agents and compliance requirements, and participate in workshops on AI-powered coding and building custom research ML models.

[Learn More](#)

Count IT

10,782

Cases Closed in FSU Service Center

Join IT

Join our team! Browse IT [job openings at FSU](#).



[Windows System Administrator](#)
[IT Support Specialist](#)
[Test Proctor](#)
[Manager Research Application](#)

Calendar

Social Hour –

Intern Coffee

IT Roundtable



4:30-6:30 PM
9/14



Hour – 10-11 AM
9/18



9/30



FSU

INFORMATION TECHNOLOGY SERVICES

Questions?

We are here to help. Contact the ITS Service Desk at 850-644-4357 or its.fsu.edu/help.

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