iPad User Survey

Type: Executive Summary Report

Date: 4/19/2011

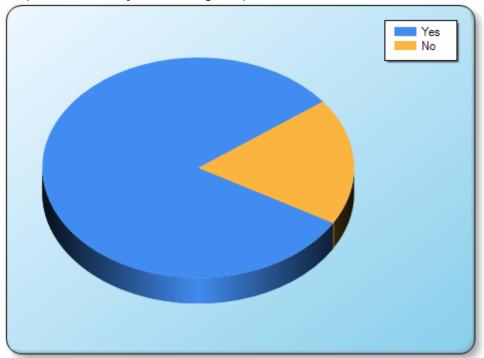
Total number of responses collected: 43

1: Please enter your FSUID username. (FSUID username)

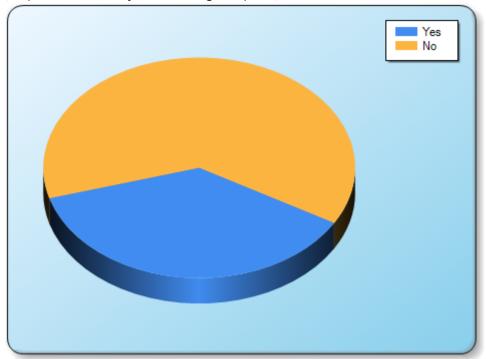
(Respondents were limited to **brief** text responses)

| Response | Chart | Frequency | Count |
|-----------------|-------|-----------|-------|
| PHeaton | | 4.8% | 2 |
| Other Responses | | 95.2% | 40 |
| | Valid | Responses | 42 |
| | Total | Responses | 42 |

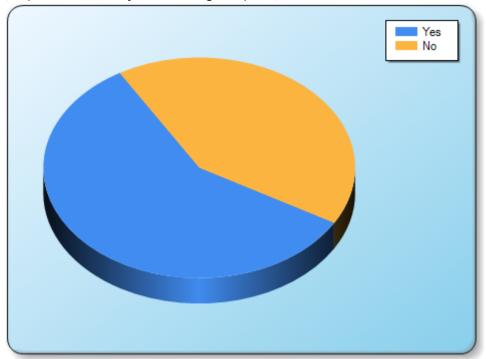
2: Did you use the iPad to read your FSU email account?



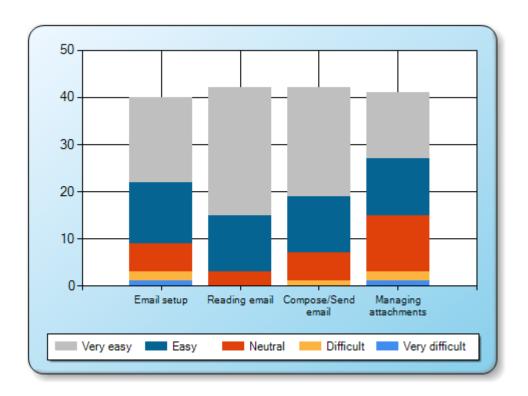
3: Did you use the FSU website to setup your FSU Exchange email account?



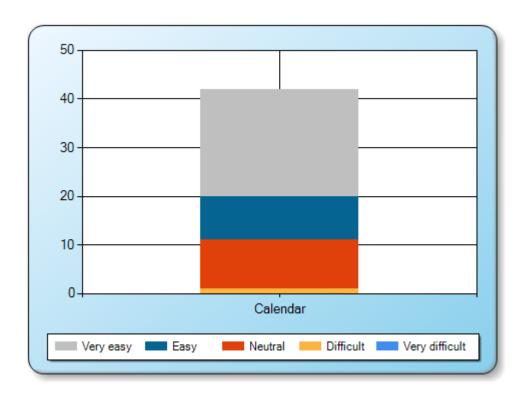
4: Did you setup any other email accounts?



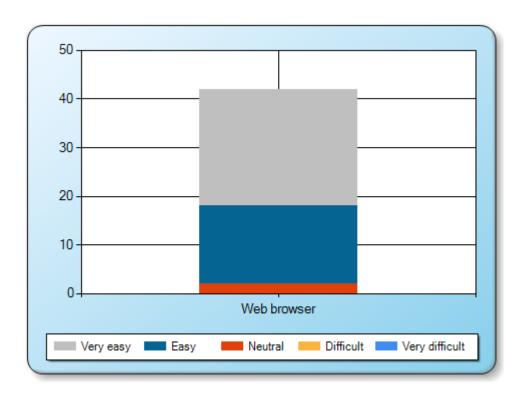
5: Please rate your experience using email



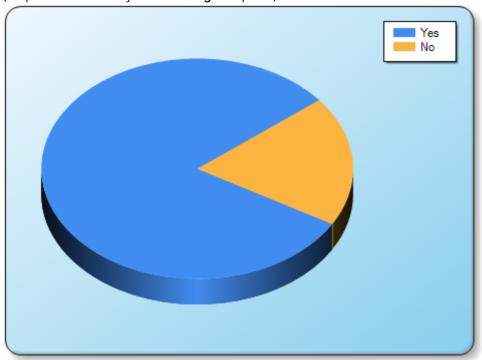
6: Please rate your experience using the calendar.



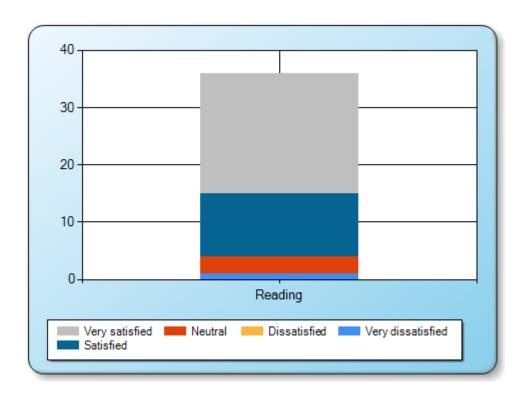
7: Please rate your experience surfing the web.



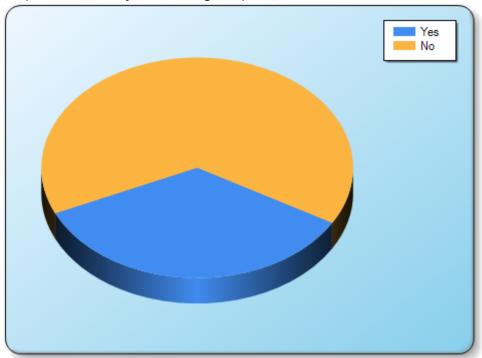
8: Did you read any ebooks or other electronic materials? If No, please skip to #10



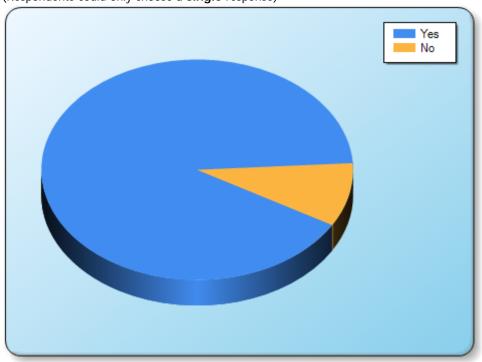
9: Please rate your reading experience.



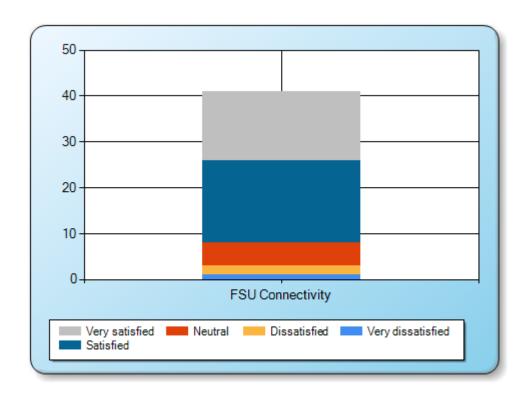
10: Did you setup a passcode?



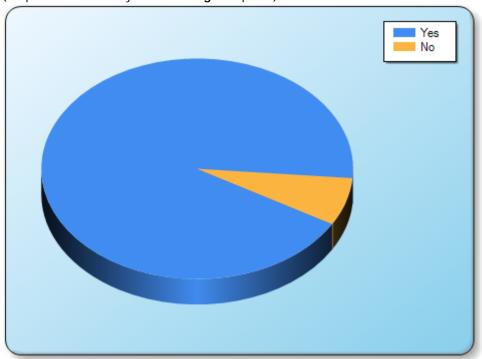
11: Did you connect to FSU's wireless network? If No, please skip to #13



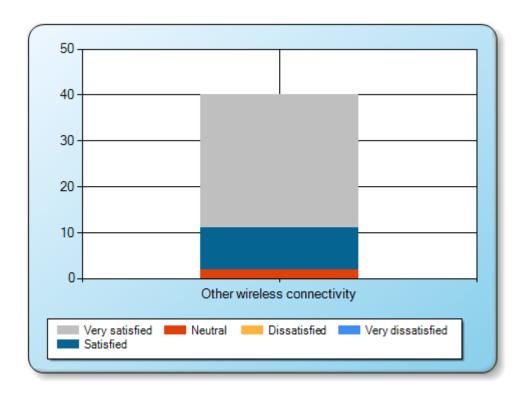
12: Please rate your experience connecting to FSU's wireless network.



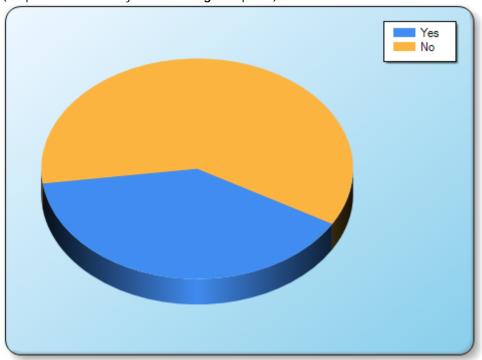
13: Did you connect to any wireless networks other than FSU's? If No, please skip to #15



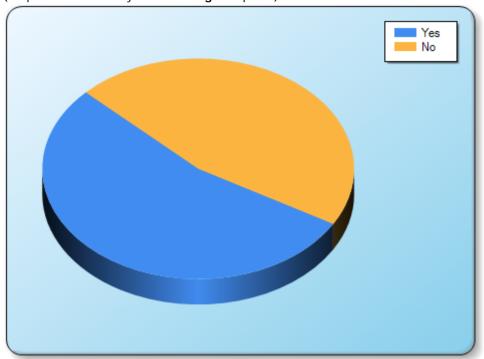
14: Please rate your experience connecting to wireless networks other than FSU's?



15: Do you have 3G capability? If No, please skip to #19

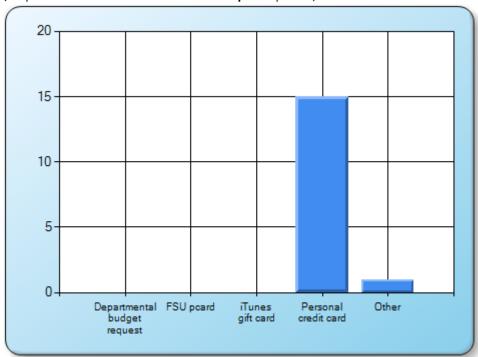


16: Have you purchased 3G service? If No, please skip to #19

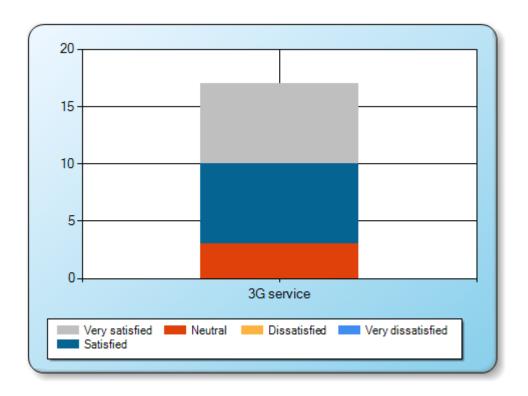


17: How did you purchase 3G service?

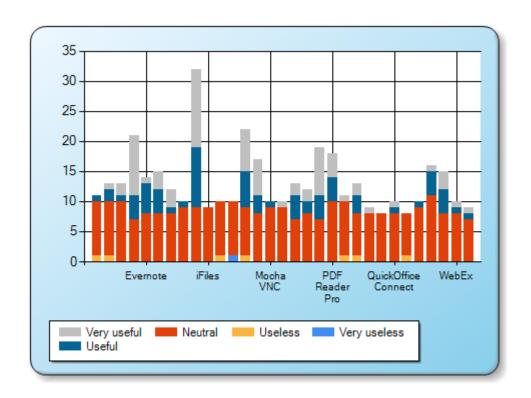
(Respondents were allowed to choose **multiple** responses)



18: Please rate your experience with 3G service.



19: Please rate your experience with all apps you used.



20: Please list any apps you used that were not listed above and rate your experience: 1 = Very useful to 5 = Very useless. For example: 3banana, 2

Response

TN3270, rating 2. The interface is a little difficult to use but it works for a quick check of student records.

Wall Street journal app is the best app = 1

Safari 4

Remote Desktop = 2 Netflix = 5

Medical Reference Apps -- Very useful

Epocrates 5, PEPID 5, Harrison Practice 4, Pediatric Care Online 5, DynaMed 5, (and all other medical software I installed worked fine with no problems) Facebook 4, iRemote Desktop 5, myfitness pal 5, google earth 5, google 5, fandango 4, pandora 3

I only use the for FacDev

ePocrates - 1, Dynamed - 1, Harrison's Practice - 1, AHRQ ePSS - 1, Pepid - 1

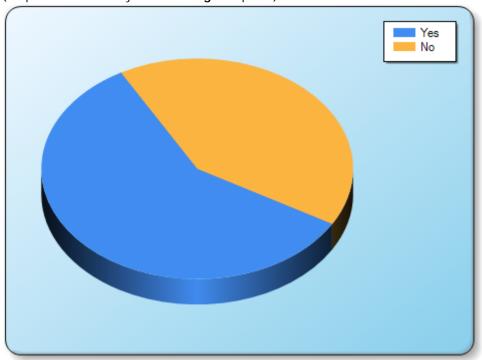
All the medical reference apps provided by the College of Medicine to it's faculty and students (Epocrates Essentials, PEPID, Dynamed, Clinical Evidence, Harrison's Practice, Pediatric Care Online, Essential Evidence Plus), 5. iRemoteDesktop Free to access terminal server, 5. [I use this to do Word, PowerPoint, Publisher, etc.]

podcasts

Valid Responses 18

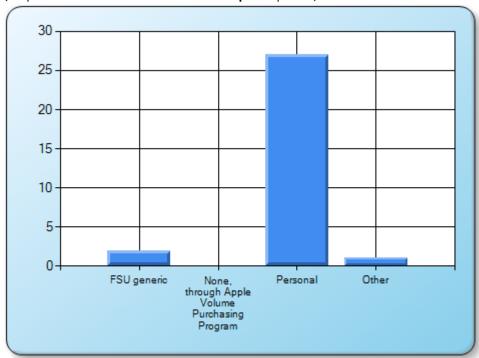
Total Responses 32

21: Did you purchase any apps that were not free? If No, please skip to #24



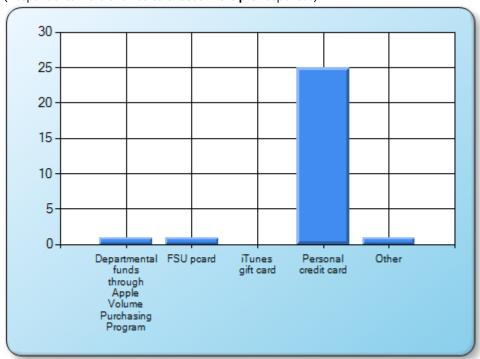
22: What kind of iTunes account did you use to purchase the apps that were not free?

(Respondents were allowed to choose **multiple** responses)

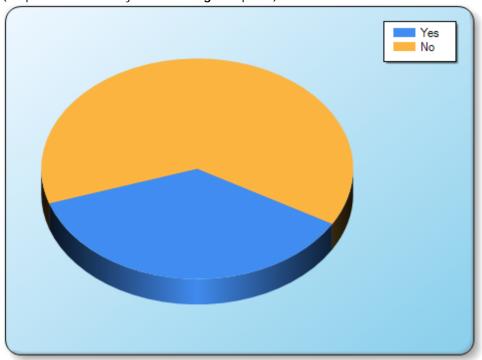


23: What method did you use to purchase the apps that were not free?

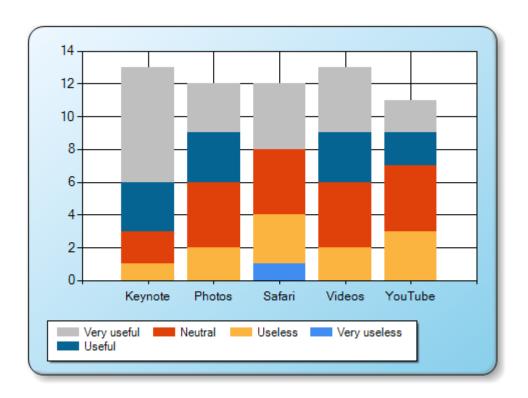
(Respondents were allowed to choose multiple responses)



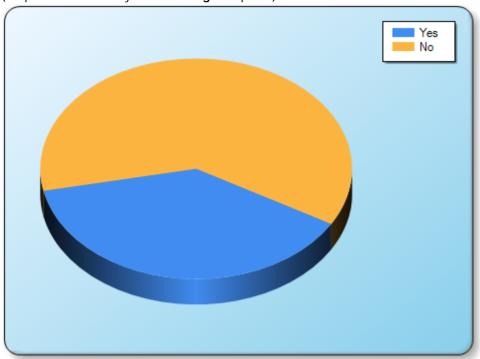
24: Did you use the VGA adapter? If No, please skip to #26



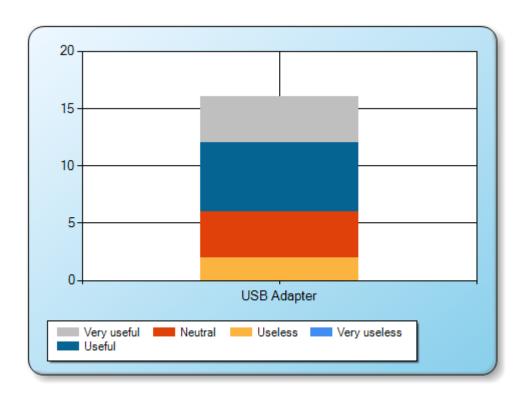
25: Please rate your experience with the VGA adapter and the following apps.



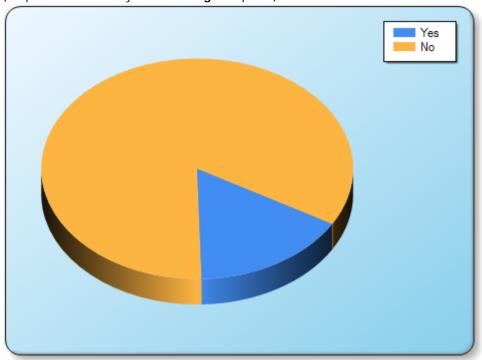
26: Did you use the USB adapter? If No, please skip to #28



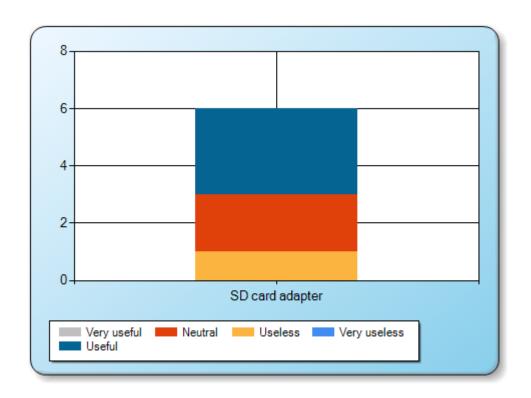
27: Please rate your experience with the USB adapter



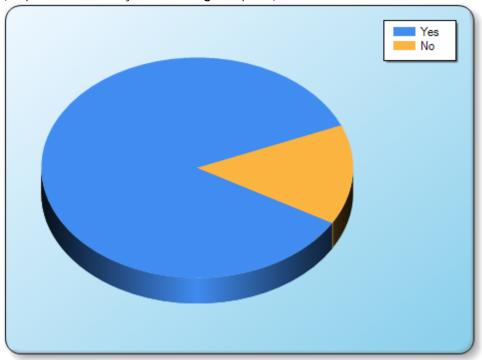
28: Did you use the SD card adapter? If No, please skip to #30



29: Please rate your experience with the SD card adapter?



30: Does your iPad have a case? If No, please skip to #33

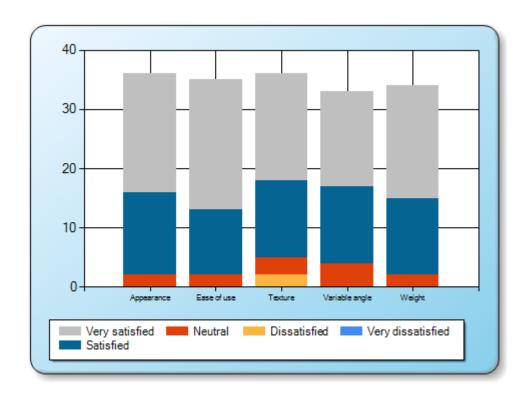


31: What brand of case do you have? (Case brand)

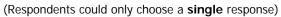
(Respondents were limited to **brief** text responses)

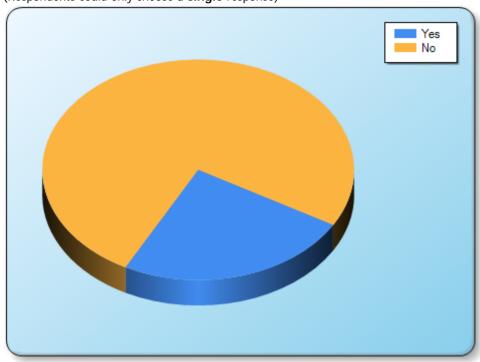
| Response | Chart | Frequency | Count |
|-----------------|-------|-----------------|-------|
| | | 15.0% | 6 |
| Apple | | 40.0% | 16 |
| iLUV | | 5.0% | 2 |
| Not sure | | 7.5% | 3 |
| ZooGue | | 10.0% | 4 |
| Other Responses | | 22.5% | 9 |
| | \ | /alid Responses | 40 |
| | 1 | Total Responses | 40 |

32: Please rate your case on the following features.



33: Did you use an external keyboard with the iPad? If No, please skip to #36



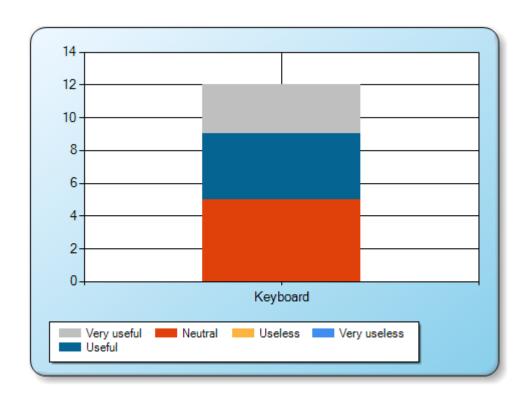


34: What brand and type of keyboard did you use? For example, Apple/Bluetooth (Brand/Type of keyboard)

(Respondents were limited to **brief** text responses)

| Response | Chart | Frequency | Count |
|-----------------|-------|-----------------|-------|
| | | 66.7% | 18 |
| Apple | | 7.4% | 2 |
| Other Responses | | 25.9% | 7 |
| | | Valid Responses | 27 |
| | | Total Responses | 27 |

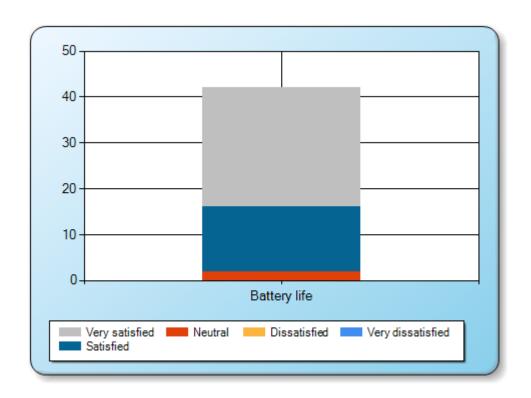
35: Please rate your experience with the keyboard.



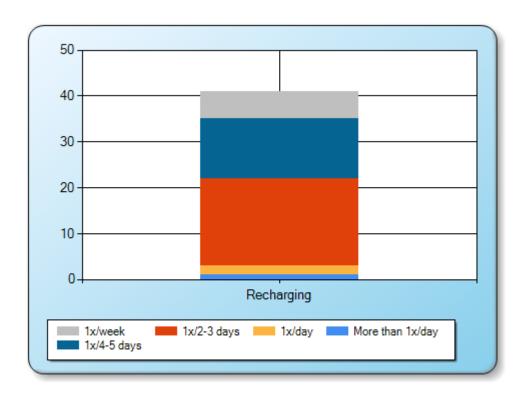
36: Please list any other accessories you used with the iPad (for example, MiFi device).

| Response | | |
|---|-----------------|----|
| None | | |
| MyFi app for iphone, apple stand. i can't find a decent car charger :-/ | | |
| Charger | | |
| MiFi | | |
| | Valid Responses | 4 |
| | Total Responses | 24 |

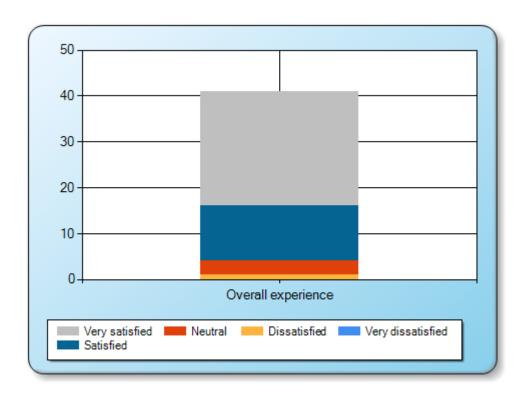
37: Please rate your experience with the battery life.



38: Please describe your experience recharging the iPad



39: Please rate your overall experience with the iPad.



40: Because the iPad is a new device, it provides the opportunity to interact with information and the Internet in new ways. Please think about your experience with this device and describe any changes in your behavior that seem to be related to using the iPad.

Response

Greatly enhances my mobile office ability. I am in a LOT of meetings. This allows me to be productive. Survey answered on my iPad.

I'm on-line much more often (news and sports), check e-mail more often, and would pretty much be like the people in Wall-E if I had a hovering chair...

Makes checking email and looking up information much more accessible. Also encourages me to check/utilize my calendar much more often.

I'm extremely satisfied with the calendar, the ease of accessing my email, and the ability to show a PPT presentation without having to lug a laptop around.

I check random things more frequently as question come up. It has made it easier to manage work related things while in meetings, heading to meetings, waiting for meetings, etc. Evernote and the ability to sync to phone, computer and iPad are great. I wouldn't carry a laptop of all my meetings; I do carry the iPad.

I have stopped using my home PC and rarely use a laptop on campus anymore.

Easy device to use when my notebook isn't readily available.

Gotten rid of my daytimer

none

None

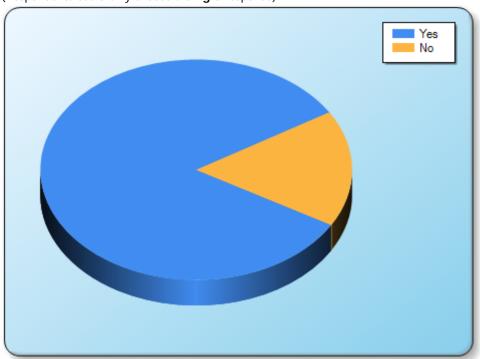
Valid Responses

Total Responses

37

29

41: Would you recommend the iPad for business use at FSU?



42: Please list any reasons and/or features for using the iPad for business at FSU?

Response

Portability, ease of use,

NWRDC, web advising applications, Blackboard & secure applications

Need a the 3g option

I have consulted the web and student information while in meetings. I would utilize Black Board if it were available. I wish I didn't need to log on to the University network multiple times a day... Secure, closed platform lends itself to security. Built-in VPN access. Exchange support. Ease of use means little training. Number of apps available to do almost any function. Campus wifi network allows users to always be connected.

This would be useful for getting photos quickly uploaded to a website directly from an event, blogging or emailing in a remote location, or giving a presentation when traveling with a laptop isn't convenient. I think the calendar is extremely functional and would love if other people used/shared their calendars through iCal. I also find it very useful to be able to have a lot of PDF documents and articles accessible to me and easy to read without having big folders of paper to carry around.

The ultra lightweight, and quick power-up make it *ideal* for managing meetings, emails, calendar throughout the day. The battery life is unbelievable! I routinely get 9-10 hours of continuous use. Travel is very easy and the lack of cables a huge bonus.

Ease of use and integration. Able to use during meetings to bring up emails and materials and the format is much better than a smart phone.

easy to carry, tasks, calendar, presentations

Most of the FSU med apps will install on it.

| Valid Responses | 28 |
|-----------------|----|
| Total Responses | 37 |

43: Please list any reasons and/or features for NOT using the iPad for business at FSU?

Response

easy to steal

It does not replace your desktop or a high end laptop. Be sure to manage your expectations correctly. Have to reconnect to FSU wireless often. Reading email is easy but managing email can be cumbersome.

None - it has been very helpful -

Could cause distractions.

Some people may have difficulty with the keyboard. It takes some getting used to and some people may benefit from an external keyboard.

TCP3270 is cumbersome to navigate but as more university apps move online, its not as much of a problem. I wouldn't recommend it for power computing like SPSS or programming but for most anything else, its great.

3g coverage is spotty. No coverage in Wyoming and away from interstates in Florida. Coverage maps need to be provided for staff wanting to use on trips.

You have to have an adapter for every thing that you might want to hook it up to.

Everything the iPad can do can be done on a \$300 netbook... more so, the iPad is a closed source product that limits it's uses. The browser does not have Flash and the App store does not allow "small applications" to be published. An example of this: If a professor wants to make a program for his class Apple will not publish due to it not appealing to enough Apple consumers. Also, iPads require registration to a specific account. Because of this users cannot "check out" an iPad for temporary use. This also limits how FSU can purchase applications. I would recommend waiting for an Android tablet to be released. Please Google "Cisco Cius" for my recommendation.

No Flash on it. No full Microsoft Office. A USB port would help. Apple has too much control/limitations on the device and jailbreaking is not a solution. Needs a camera on for live meeting or video conferencing.

Valid Responses 25
Total Responses 35