

Paul L. Bowen

Department of Accounting
Florida State University
Tallahassee, Florida 32306-1110
USA
+1-850-644-4224
pbowen@cob.fsu.edu

Teaching Interests

Information Systems

Research Interests

The measurement, control, and improvement of information quality; software reliability; identification and classification of data errors; end-user information search and retrieval

Dissertation and Thesis

"Managing Data Quality in Accounting Information Systems: A Stochastic Clearing System Approach." Ph.D. dissertation. The University of Tennessee, Knoxville, Tennessee. December 1992.

"The Effects of Different Levels of Normalization on Data Entry and Data Entry Controls: An Experimental Evaluation." Masters thesis. The University of Tennessee, Knoxville, Tennessee. December 1995.

Education

The University of Tennessee, Ph.D. in Business Administration, concentration in Accounting Information Systems, support area in Computer Science, 8/88 to 12/92

The University of Tennessee, Master of Science in Computer Science, 8/88 to 12/95

The University of Tennessee, Master of Accountancy, 9/84 to 5/90

The University of Tennessee, Master of Business Administration 3/76, concentrations in Finance and Management Science, 9/73 to 6/76

Georgia Institute of Technology, Bachelor of Science in Industrial Management, 9/69 to 3/73

Professional Certification

Certified Public Accountant, State of Tennessee, 1988

Work Experience

Florida State University, Associate Professor from 1/06 to present. Teaching accounting information systems

The University of Queensland, Lecturer from 7/93 to 6/98, Senior Lecturer from 7/98 to 12/04, Associate Professor from 1/05 to 1/06. Taught information systems

The University of Tennessee, Visiting Professor, 7/97 to 12/97. Taught accounting information systems

Auburn University, Assistant Professor, 9/92 to 6/93. Taught accounting information systems

The University of Tennessee, Graduate Teaching Assistant, 1/88 to 8/92. Taught accounting information systems

Oak Ridge National Laboratory, Systems Analyst, 10/80 to 8/88. Designed, specified, tested, and implemented accounting information systems. Promoted to Project Manager 8/86

Bank of Knoxville, Assistant Vice President, Commercial Loans, 6/76 to 10/80

The University of Tennessee, Research Assistant, Center for Business and Economic Research, 9/75 to 6/76

Valley Fidelity Bank, Knoxville, Tennessee, Assistant Branch Manager, 6/73 to 9/75

Honors and Professional Memberships

AAA Doctoral Consortium, Lake Tahoe (1990)

AACSB National Doctoral Fellowship in Business and Management (1988)

Beta Alpha Psi

Beta Gamma Sigma

Marquis Who's Who in the World (1999-2008)

Member of the Accounting Association of Australia and New Zealand, the American Accounting Association, the Association for Computing Machinery, the Association for Information Systems (charter member), the Australian Computer Society, the Data Warehousing Association Australasia, the Institute for Operations Research and the Management Sciences (INFORMS), the Institute of Electrical and Electronics Engineers, and the International Association for Information and Data Quality (charter member)

Refereed Journal Publications

Bowen, P.L., R.A. O'Farrell, and F.H. Rohde, "An Empirical Investigation of End User Query Development: The Effects of Improved Model Expressiveness versus Complexity." Accepted at *Information Systems Research*.

Borthick, A.F., P.L. Bowen, and G.J. Gerard, "Modeling a Business Process and Querying the Resulting Database: Analyzing RFID Data to Develop Business Intelligence." To appear in *Journal of Information Systems*, Volume 22, Number 2, Fall 2008.

Borthick, A.F., and P.L. Bowen, "Auditing System Development: Constructing the Meaning of Systematic and Rational" in the Context of Legacy Code Migration for Vendor Incentives." *Journal of Information Systems*, Volume 22, Number 1, Spring 2008, pp. 47-62. This paper was awarded the Best Education Paper at the 2007 Information Systems Section Midyear Meeting.

Tee, S., P.L. Bowen, P. Doyle, and F.H. Rohde, "Data Quality Initiatives: Striving for Continuous Improvements," *International Journal of Information Quality*, Volume 1, Issue 4, 2007, pp. 347-367.

Bowen, P.L., M.Y.D. Cheung, and F.H. Rohde, "Enhancing IT Governance Practices: A Model and Case Study of an Organization's Efforts," *International Journal of Accounting Information Systems*, Volume 8, Number 3, September 2007, pp. 191-221.

Tee, S., P.L. Bowen, P. Doyle, and F.H. Rohde, "Factors Influencing Organizations to Improve Data Quality in Their Information Systems." *Accounting and Finance*, Volume 47, Issue 2, June 2007, pp. 335-355.

Ashkanasy, N.M., P.L. Bowen, F.H. Rohde, and C.Y.A. Wu, "End User Query Performance: The Effect of User Characteristics in the Presence of Information Request Ambiguity." *Journal of Information Systems*, Volume 21, Number 1, Spring 2007, pp.53-82.

Bowen, P.L., R. Debreceeny, F.H. Rohde, and J. Basford, "Selecting Optimal Instantiations of Data Models: Theory and Validation of an Ex-Ante Approach." *Decision Support Systems*, Volume 42, Issue 2, November 2006, pp. 1170-1186.

Bowen, P.L., R.A. O'Farrell, F.H. Rohde, "Analysis of Competing Data Structures: Does Ontological Clarity Produce Better End User Query Performance." *Journal of the Association for Information Systems*, Volume 7, Issue 8, Article 22, August 2006.

Debreceeny, R.S., and P.L. Bowen. "The Effects on End-User Query Performance of Incorporating Object-Oriented Abstractions in Database Accounting Systems." *Journal of Information Systems*, Volume 19, Number 1, Spring 2005, pp. 43-74.

Bowen, P.L., F.H. Rohde, and A. Wu, "Imperfect Communication Between Information Requestors and Information Providers: The Effects of Syntactic and Extraneous Ambiguity," *International Journal of Accounting Information Systems*, Volume 5, Number 4, December 2004, pp. 371-394.

Bowen, P.L., F.H. Rohde, and J. Basford, "Ex Ante Evaluations of Alternate Data Structures for End User Queries: Theory and Experimental Test," *Journal of Database Management*, Volume 15, Number 4, October-December 2004, pp. 45-70.

Bowen, P.L., C. Ferguson, T.H. Lehmann, and F.H. Rohde. "Cognitive Style Factors Affecting Database Query Performance." *International Journal of Accounting Information Systems*, Volume 4, Number 4, December 2003, pp. 251-273.

Bowen, P.L., and F.H. Rohde. "Further Evidence of The Effects of Normalization on End User Query Errors: An Experimental Evaluation," *International Journal of Accounting Information Systems*, Volume 3, Number 4, December 2002, pp. 255-290.

Bowen, P.L., J. Heales, and M.T. Vongphakdi. "Reliability Factors in Business Software: Volatility, Requirements, and End-Users." *Information Systems Journal*, Volume 12, Issue 3, July 2002, pp. 185-213.

Borthick, A.F., P.L. Bowen, S.T. Liew, and F.H. Rohde. "The Effects of Normalization and Complexity on End-User Query Errors: An Experimental Evaluation." *International Journal of Accounting Information Systems*, Volume 2, Number 4, December 2001, pp. 195-221.

Borthick, A.F., P.L. Bowen, M.R. Liu, and F.H. Rohde. "The Effects of Normalisation on the Ability of Business End-Users to Detect Data Anomalies: An Experimental Evaluation." *Journal of Research and Practice in Information Technology*, Volume 33, Number 3, August 2001, pp. 239-262.

Borthick, A.F., P.L. Bowen, D.R. Jones, and M.H.K. Tse. "The Effects of Information Request Ambiguity and Construct Incongruence on Query Development," *Decision Support Systems*, Volume 32, Number 1, 2001, pp. 3-25.

Bowen, P., J. Heales, and A. Speed, "An Empirical Analysis of the Effect of Criticality, Complexity, and Organisational Influence on Software Reliability," *Australian Journal of Information Systems*, Volume 8, Number 1, September 2000, pp. 3-16.

Wongpinunwatana, N., C. Ferguson, and P. Bowen. "An Experimental Investigation of the Effects of Artificial Intelligence Systems on the Training of Novice Auditors," *Managerial Auditing Journal*, Volume 15, Number 6, 2000, pp. 306-318.

Fisher, B.D., and P.L. Bowen, "The Law School Compensation Systems at Three Top Quartile State Law Schools: Factors Correlating With Law Professors' Salaries and Suggestions," *Northern Illinois University Law Review*, Volume 19, Issue 3, Summer 1999, pp. 671-707.

Bowen, P.L., D.A. Fuhrer, and F.M. Guess. "Continuously Improving Data Quality in Persistent Databases." *Data Quality*, Volume 4, Number 1, September 1998. Available electronically at <http://www.dataquality.com/998bowen.htm>.

Borthick, A.F., P.L. Bowen, and M.C. Sullivan, "Controlling JIT II: Making the System Monitor Itself." *Journal of Cost Management*, Volume 12, Number 4, July/August 1998, pp. 33-41.

Benedict, C., P. Bowen, C. Ferguson, and F. Rohde. "The Effects of Normalisation on Data Input Satisfaction of Novice End-Users." *Australian Computer Journal*, Volume 29, Number 3, August 1997, pp. 111-116.

Benedict, C., P. Bowen, C. Ferguson, and F. Rohde. "The Effects of Normalisation on Query Satisfaction of Novice End-Users." *Australian Journal of Information Systems*, Volume 4, Number 2, May 1997, pp. 4-24.

Colbert, J.L., and P.L. Bowen. "A Comparison of Internal Control: COBIT, SAC, COSO, and SAS 55/78," *IS Audit & Control Journal*, Volume IV, 1996, pp. 26-35.

Bowen, P.L., G.P. Schneider, and K.T. Fields. "Managing Data Quality in Client/Server Environments," *IS Audit & Control Journal*, Volume IV, 1995, pp. 28-35.

Book Chapters

Bowen, P.L., F.H. Rohde, and J. Basford, "Ex Ante Evaluations of Alternate Data Structures for End User Queries: Theory and Experimental Test," Reprinted from *Journal of Database Management*, Volume 15, Number 4, October-December 2004, pp. 45-70. Reprinted in *End-User Computing: Concepts, Methodologies, Tools, and Applications* (edited by Steve Clarke), Hershey, Pennsylvania, Information Science Reference (an imprint of IGI Global), 2008, Chapter 7.5, pp. 2096-2123.

Baldwin, A.A., P.L. Bowen, and L. Gammill. "Non-Defense Government Services and Operations." *The Handbook of Applied Expert Systems* (edited by Jay Liebowitz), Boca Raton, Florida, CRC Press, 1998, pp. 33.1-33.11.

Bowen, P.L. and R. Weber, "Auditing of Information Systems," *The Blackwell Encyclopedic Dictionary of Management Information Systems* (edited by Gordon Davis), Oxford, UK, Blackwell Publishers Ltd., 1997, pp. 9-14.

Refereed Proceedings

Borthick, A.F., and P.L. Bowen, "Auditing System Development: Constructing the Meaning of 'Systematic and Rational' in the Context of Legacy Code Migration for Vendor Incentives," *American Accounting Association Information Systems Section Midyear Conference*, Savannah, Georgia, January 2007. Received Outstanding Education Paper Award.

Bowen, P.L., M.Y.D. Cheung, and F.H. Rohde, "Enhancing IT Governance Practices: A Model and Case Study of an Organization's Efforts," *International Research Symposium on Accounting Information Systems*, December 2006.

Al Ma'mri, G., P.L. Bowen, F.H. Rohde, and L. Yang, "Dissecting Query Performance in Logical Data Models: Parsimony vs Greater Ontological Clarity," *Fifth Annual Workshop on HCI Research in MIS*, December 2006. Nominated for best paper award.

Ashkanasy, N.M., P.L. Bowen, F.H. Rohde, and C.Y.A. Wu, "End User Performance: The Effects of User Characteristics in the Presence of Information Request Ambiguity," *Proceedings of the 2006 AIS Research Symposium*, January 2006.

- Tee, S., P.L. Bowen, P. Doyle, and F.H. Rohde, "An Empirical Investigation of Factors Influencing Organizations to Improve Data Quality in Their Information Systems," *First Asia/Pacific Research Symposium on Accounting Information Systems*, July 2005.
- Bowen, P.L., R.A. O'Farrell, and F.H. Rohde, "How Does Your Model Grow? An Empirical Investigation of the Effects of Ontological Clarity and Application Domain Size on Query Performance," *Proceedings of the International Conference on Information Systems*, December 2004.
- Bowen, P.L., R.A. O'Farrell, and F.H. Rohde, "Analysis of Competing Data Structures: Does Ontological Clarity Produce Better End User Query Performance," *Proceedings of the International Conference on Information Systems*, December 2004.
- Bowen, P.L., C.J.A. Chang, and F.H. Rohde, "Non-Length Based Query Challenges: An Initial Taxonomy," *Workshop on Information Technologies and Systems (WITS 2004)*, December 11-12, 2004, pp. 74-79.
- Debreceeny, R., and P. Bowen, "Bringing the Object-Oriented Paradigm to Database Accounting," *Proceedings of the 2004 AIS Research Symposium*, January 2004.
- Bowen, P.L., F.H. Rohde, and A. Wu, "End User Query Performance: The Interaction of User Characteristics and Information Request Ambiguity," *Proceedings of the HCI Research in MIS Workshop*, December 2003.
- Bowen, P.L., F.H. Rohde, and A. Wu, "Imperfect Communication Between Information Requestors and Information Providers: The Effects of Syntactic and Extraneous Ambiguity," *Proceedings of the Fourth International Research Symposium on Accounting Information Systems*, December 2003.
- Borthick, A.F., P.L. Bowen, and D.A. Robb, "Using Base Rate Sensitization to Improve End-User Query Performance," *Proceedings of the International Conference on Information Systems*, December 2003.
- Axelsen, M., A.F. Borthick, and P.L. Bowen. "A Model for and the Effects of Information Request Ambiguity on Query Development," *Proceedings of the Second Annual AIS Research Symposium*, January 2003.
- Bowen, P.L., C. Ferguson, T.H. Lehmann, and F.H. Rohde. "The Influence of User Characteristics on Performance in Database Querying." *Proceedings of the Third International Research Symposium on Accounting Information Systems*, December 2002.
- Sullivan, M.C., A.F. Borthick, P.L. Bowen, and T.H. Lehmann. "The Effects of Intrinsic Motivation on Knowledge Work: Performance in Database Query Construction." *Collected Abstracts of the American Accounting Association Annual Meeting*, August 2002.
- Axelsen, M., A.F. Borthick, and P.L. Bowen. "A Model for and the Effects of Information Request Ambiguity on End-User Query Performance," *Proceedings of the International Conference on Information Systems*, December 2001, pp. 537-542.

Bowen, P.L., and F.H. Rohde. "Further Evidence of The Effects of Normalisation on End User Query Errors: An Experimental Evaluation," *Proceedings of the Second International Research Symposium on Accounting Information Systems*, December 2001.

Borthick, A.F., P.L. Bowen, S.T. Liew, and F.H. Rohde. "The Effects of Normalization and Complexity on End-User Query Errors: An Experimental Evaluation." *Proceedings of the First International Research Symposium on Accounting Information Systems*, December 2000, pp. 1-39.

Debreceeny, R., and P. Bowen. "The Object Paradigm and Database Accounting Systems: An Experimental Evaluation," *Collected Abstracts of the American Accounting Association Annual Meeting*, August 2000.

Borthick, A.F., P.L. Bowen, D.R. Jones, and M.H.K. Tse. "The Effects of Information Request Ambiguity and Construct Incongruence on Query Development," *Pacific Asia Conference on Information Systems*, June 2000.

Baldwin, Amelia A., Paul L. Bowen, and SingWhat Tee. "Data Quality of a Business Information System: A Case Study." *Collected Abstracts of the American Accounting Association Annual Meeting*, August 1999, p. 180.

Baldwin, A.A., P.L. Bowen, and S. Tee. "Information System Data Quality: A Case Study." *Proceedings of the Southern Association for Information Systems (SAIS '99)* Atlanta, Georgia, April, 1999, pp. 135-140.

Borthick, A.F., D.R. Jones, and P.L. Bowen. "Hypothesizing the Causes of Budget Overruns." *Proceedings of the 1998 American Accounting Association Annual Meeting*. August, 1998.

Baldwin, A.A., V. Bawden, and P.L. Bowen. "Software Quality Certification: A Rational Client's Perspective." *Fifth AIS Research Symposium*, February, 1998.

Borthick, A.F., D.R. Jones, and P.L. Bowen. "Hypothesizing the Causes of Budget Overruns: The Effects of Data Model Availability and Self-Generated Business Process." *Fifth AIS Research Symposium*, February, 1998.

Borthick, A.F., P.L. Bowen, and R.G. Diery. "Complexity and Errors in SQL Queries: Development and Empirical Comparison of Complexity Measures." *Workshop on Information Technologies and Systems (WITS '97)*, December 13-14, 1997, pp. 31-40.

Borthick, A.F., P.L. Bowen, and R.G. Diery. "SQL Errors: A Taxonomy." *IEEE International Conference on Systems, Man, and Cybernetics, SMC '97 Conference Proceedings*, 1997, pp. 2461-2465.

Bowen, P.L., J. Heales, and M.T. Vongphakdi. "A Case Study of the Reliability of Business Information Systems." *Proceedings of the 3rd Pacific Asia Conference on Information Systems*, 1997, pp. 713-724.

Schneider, G.P., and P.L. Bowen. "User-Customized Financial Reporting: The Potential of Database Accounting and the Internet." *Proceedings of the 3rd Pacific Asia Conference on Information Systems*, 1997, pp. 91-98.

Borthick, A.F., M.C. Sullivan, and P.L. Bowen. "Group Problem Solving: Learning to Use Asymmetric, Role-Specific Information." *Proceedings of the 1994 American Accounting Association Annual Meeting*. August, 1994.

Bowen, P.L., J.K. Lovin, and R.L. Haese. "ALPHA - A General Purpose MIS," *Proceedings of the Annual 1022/1032 User's Conference*, Boston, Mass., September, 1986.

Edited Publications

Bowen, P.L., and F.H. Rohde, Guest Editors, *International Journal of Accounting Information Systems*, Volume 6, Number 3, September 2005 (Introduction on pp. 157-158).

Bowen, P., and V. Mookerjee, Editors, *Proceedings of the Tenth Annual Workshop on Information Technologies and Systems*, December 2000.

Panels

Bowen, P., "Time-Based Threats to Data Quality in e-Commerce," Data Quality Panel at the *International Conference on Information Systems*, December 2000.

Discussant

Heinrich, B., M. Kaiser, and M. Klier, "How to Measure Data Quality? – A Metric-Based Approach," *International Conference on Information Systems*, December 2007.

Wightman, J., and R. Jamieson, "Computer Immune Techniques for e-Commerce Fraud Detection," *First Asia/Pacific Research Symposium on Accounting Information Systems*, July 2005.

Papers Under Review or Revision

Al Ma'mri, G., P.L. Bowen, F.H. Rohde, and L. Yang, "Dissecting Query Performance in Logical Data Models: An Experimental Analysis of Parsimony vs Ontological Clarity,"

Bowen, P.L., and G.J. Gerard, "The Effects of Different Data Representations on the Identification and Extraction of Computerized Internal Controls."

Borthick, A.F., P.L. Bowen, G.J. Gerard, J.D. Perkins, and D.A. Robb, "Using Statistical Metadata to Adjust for Variances and Systematic Biases: An Exploratory Study."

Robb, D.A., P.L. Bowen, A.F. Borthick, "Improving New Users' Query Performance: Deterring Premature Stopping of Query Revision with Information for Forming *Ex Ante* Expectations."

Working Papers

Axelsen, M., A.F. Borthick, P.L. Bowen, and F.H. Rohde, "A Model for and the Effects of Information Request Ambiguity on End-User Query Performance."

Borthick, A.F., D.R. Jones, and P.L. Bowen, "Generating Multiple Hypotheses for Causes of Novel Business Problems."

Borthick, A.F., M.C. Sullivan, and P.L. Bowen. "Designing Information Systems in Teams: The Superiority of Role-Specific Experience."

Bowen, P.L., C.A.. Chang, and F.H. Rohde. "Non-Length Based Challenges: An Initial Taxonomy."

Robb, D.A., A.F. Borthick, and P.L. Bowen. "Sensitizing End-Users to Base Rates to Deter Overconfidence in Query Correctness: Enabling End-Users to Develop Better Queries."

Bowen, P.L. "Managing Data Quality in Accounting Information Systems: A Stochastic Clearing System Approach."

Grants

The Florida State University, Summer Research Grant 2008, College of Business, \$12,000

The Florida State University, Summer Research Grant 2007, Department of Accounting, \$6,500

The University of Queensland, Research Development Grant 2003, Faculty of Business, Economics, and Law, with Fiona Rohde, \$11,000

The University of Queensland, New Staff Research Grant, 96/UQNSRG015G, \$15,163

The University of Queensland, Quality Funds Grant for Telecommunications Equipment for the Faculty of Commerce and Economics, with David Bellamy and Catherine Allen, \$100,000

Thesis Supervisions Completed

Decca May-Yin Cheung, Master of Philosophy (advisor), August 2006

Ghalib Al Ma'mri, Honours (co-advisor), November 2005

Laurel Lei Yang, Master of Information Systems (co-advisor), June 2005

Alastair Robb, Ph.D. (primary advisor), December 2004

Robert A. O'Farrell, Master of Information Systems (co-advisor), November 2004

Singwhat Tee, Ph.D. (supervisor), February 2004

Jay Basford, Master of Information Systems (supervisor), June 2002

Arvind Patel, Ph.D. (associate supervisor), May 2001

Kirsten Hogg, Honours, November 2000

Anne Seow, Honours, November 2000

Fiona Rohde, Ph.D. (associate supervisor), July 2000

Micheal Axelsen, Master of Information Systems, June 2000

Roger Debreceny, Ph.D. at Southern Cross University (supervisor), May 1999

Michael Tse, Honours, November 1998

Nitaya Wongpinunwatana, Ph.D. (associate supervisor), July 1998

Jon Heales, Ph.D. (associate supervisor), January 1998

Singwhat Tee, Master of Information Systems, November 1997

Russ Diery, Honours, November 1996

Ray Duplock, Master of Information Systems, November 1996

Tim Lehmann, Honours, November 1996

Therese Vongphakdi, Master of Information Systems, June 1996

Conrad Benedict, Honours, November 1995

Jenny Chang, Master of Information Systems, November 1995
Sharon Liew, Master of Information Systems, November 1995
Meng Liu, Master of Information Systems, November 1995
Vern Bawden, Master of Information Systems, November 1994
Anne Speed, Master of Information Systems, November 1993

Thesis Supervisions in Progress

Daniel Selby, Ph.D. (committee member)

Teaching Experience

FSU: Emerging Technologies in Accounting and Auditing (graduate); Enterprise Systems in Accounting.

UQ: Systems Analysis and Design (undergraduate and postgraduate); Design and Management of Application Databases (undergraduate and postgraduate); Information Systems Honors (postgraduate); Information Systems Control and Audit (postgraduate); Accounting Information Systems (undergraduate); and Auditing (undergraduate and postgraduate).

AU: Accounting Information Systems (undergraduate)

UT: Accounting Information Systems (undergraduate)

Professional Service

Editorial Boards: *The Journal of Information Systems*, *International Journal of Accounting Information Systems*, *International Journal of Information Quality*, *Journal of Database Management*

Ad-hoc reviewer for *Communications of the ACM*, *DATA BASE for Advances in Information Systems*, *Decision Support Systems*, *IEEE Transactions on Professional Communications*, *IEEE Transactions on Software Engineering*, *IIE Transactions*, *Information Systems Research*, *Journal of Data and Information Quality*, *Journal of Information Technology and Management*, *MIS Quarterly*, *Naval Research Logistics*, *Accounting Forum*, and Thomas Nelson Australia

Reviewer for American Accounting Association Annual Meeting (2005, 2006)

Reviewer for American Accounting Association Information Systems Mid-year Meeting (2007)

Reviewer for Americas Conference on Information Systems (2006, 2008)

Reviewer for Australian Conference on Information Systems (1994, 1995)

Reviewer for AIS Research Symposium (1997, 2000, 2001)

Reviewer for European Conference on Information Systems (2008)

Reviewer for International Conference on Information Systems (1997-1998, 2004-2008)

Reviewer for Pacific Asia Conference on Information Systems (1997)

Program Committee for Conference on Advanced Information Systems Engineering (2002)

Program Committee for Exploring Modeling Methods in Systems and Design (2003-2005)

Program Committee for International Conference on Information Quality (2005-2008)

Program Committee for International Conference on Information Systems (2001, 2002, 2003, 2008 (AE))
Program Committee for Workshop on HCI Research in MIS (2005)
Program Committee for Workshop on Information Technologies and Systems (1997-1999, 2001-2008)
Co-chair for International Research Symposium on Accounting Information Systems (2004)
Co-chair for Workshop on Information Technologies and Systems (2000)
Steering Committee for Workshop on Information Technologies and Systems (1999-2004)
Local Arrangements Co-chair for International Research Symposium on Accounting Information Systems (2000)
Chair of the By Laws Committee for the Special Interest Group for Accounting Information Systems (SIG-ASYS) (2007)

University Service

Member FSU Faculty Senate (2007-present)
Member FSU Department of Accounting Doctoral Program (2006- present)
Member FSU Department of Accounting Professional Advisory Board (2006-present)
Member UQ Business School Research Management Committee (2004-2005)
Member UQ Department of Commerce Research Committee (1999-2002)
Coordinator of UQ Business School Postgraduate Information Systems Programs (1996-2002)
Member UQ Business School Information and Communication Technology Committee (2004-2005)
Member BEL Faculty Computer Equipment Committee (1994-1998)
Member UQ Department of Commerce Computer Equipment Committee (1994-1996)
Member of Boards of Studies: Business, Economics, and Law; Information Technology and Electrical Engineering
Member of Faculty Boards: Business, Economics, and Law; Engineering, Physical Sciences, and Architecture
Internal Examiner for Julie Walker's Ph.D. Dissertation