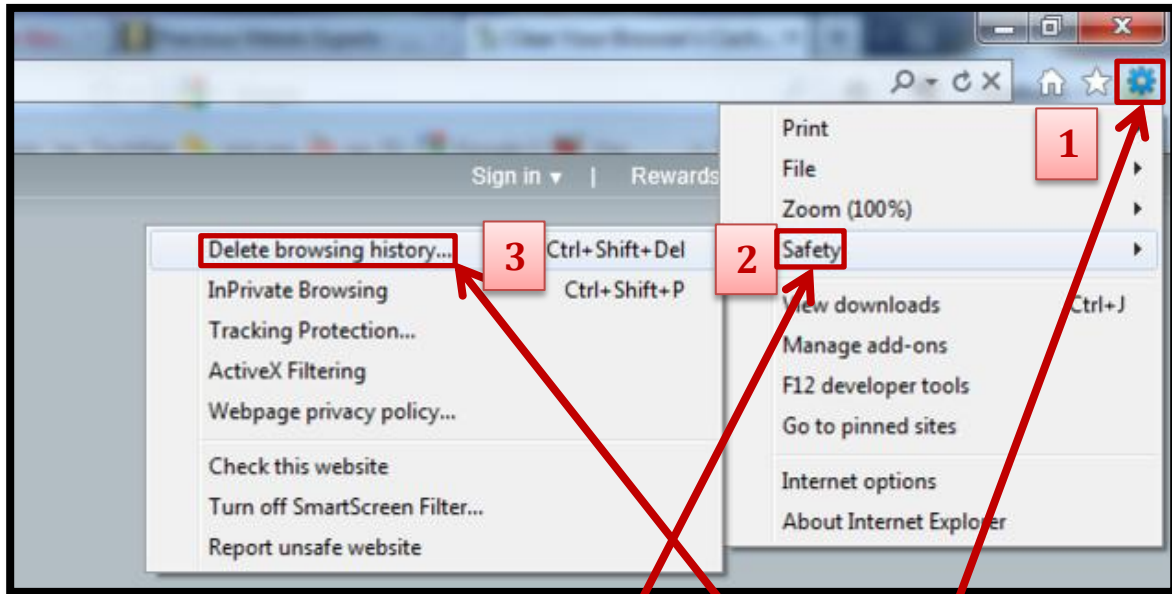


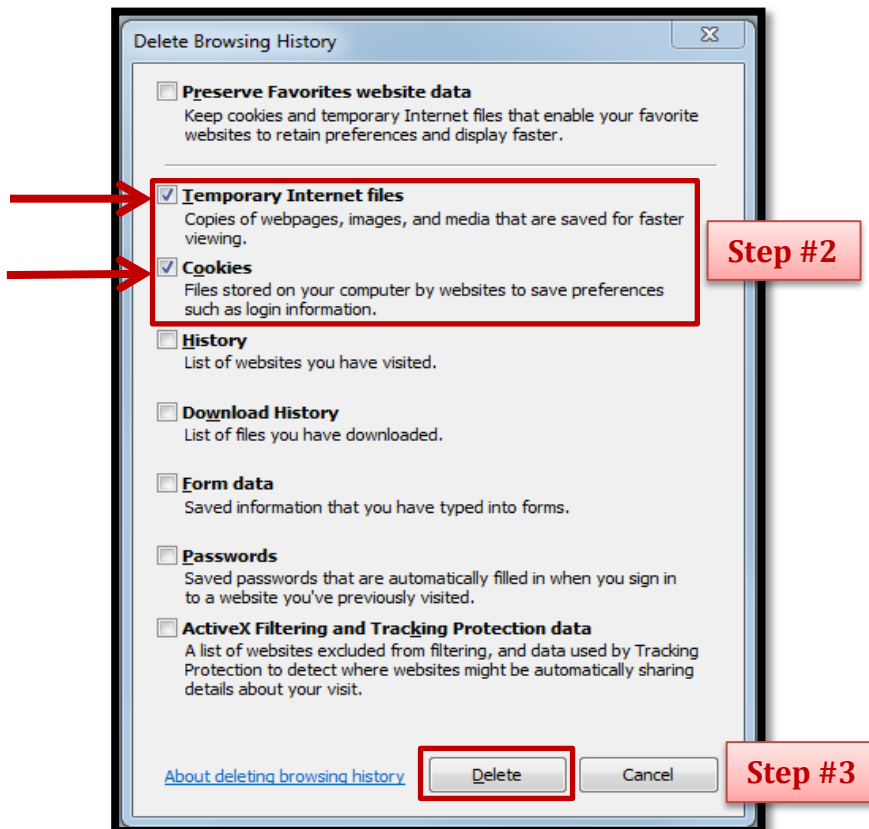
HOW TO CLEAR YOUR BROWSER'S CACHE & COOKIES ON...INTERNET EXPLORER



1.

Once your browser is open on a *non-FSU* page (i.e. Google.com), SELECT the gear at the top right to open the 'Tools' menu → Then SELECT 'Safety' → 'Delete Browsing History'.

...OR, optionally you may just PRESS **Ctrl-Shift-Delete** to open the 'Delete Browsing History' window.



2.

SELECT the boxes for 'Temporary Internet Files' and 'Cookies'.

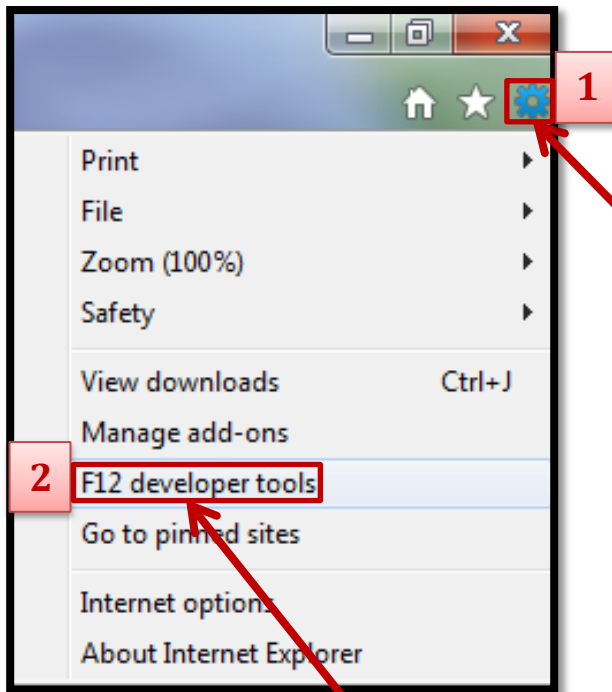


3.

CLICK the '**Delete**' button near the bottom of the window to perform the operations (i.e. clear your cache by deleting the temporary files).

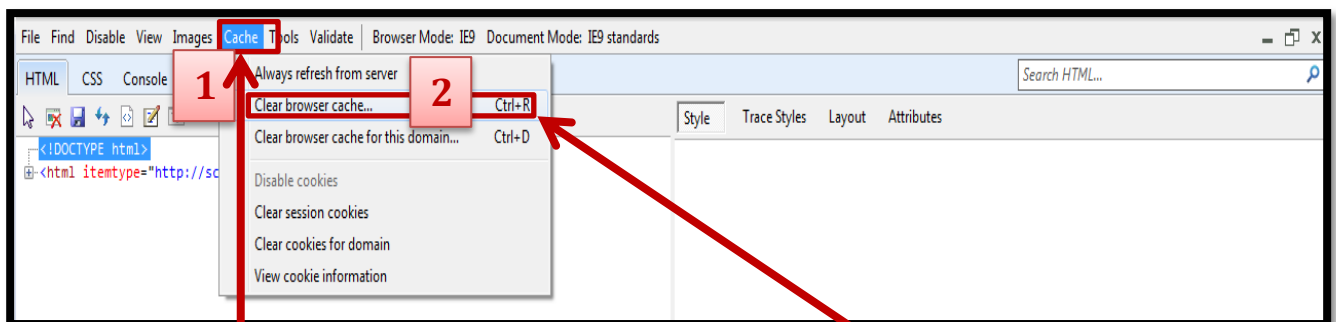
4. Your computer will work for a moment, and then the process will be complete. You have now successfully cleared Internet Explorer 9's Cache!
5. After you have finished completing these steps, please **CLOSE** your browser.

If you continue to have issues with website cache and cookies, you may need to try a more thorough procedure. Please try these steps:



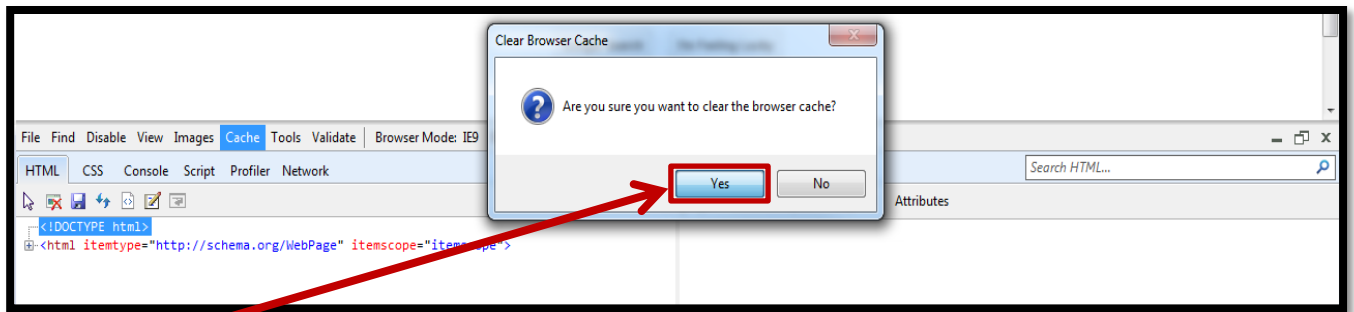
1.

Once your browser is open on a *non-FSU* page (i.e. Google.com), SELECT the **gear at the top right** to open the '**Tools**' menu → Then SELECT '**F12 developer tools**'.

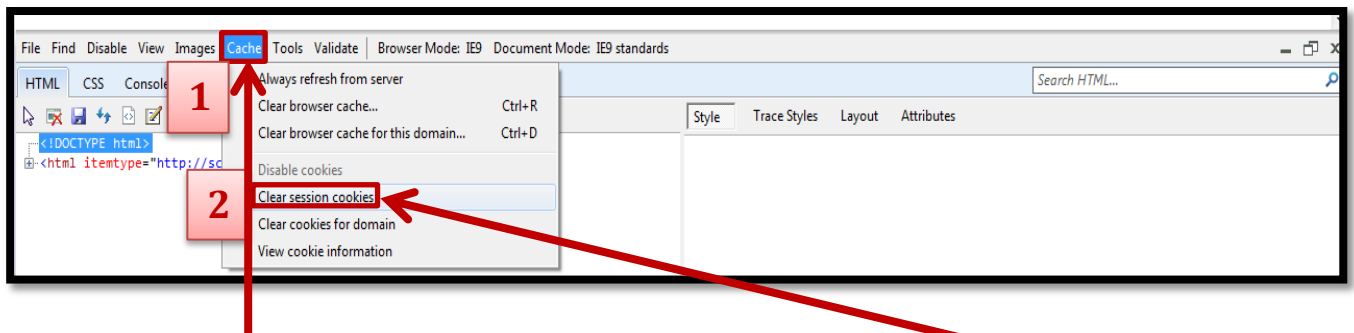


2.

In the developer window that appears, SELECT the '**Cache**' menu → SELECT '**Clear browser cache**'.
...OR, PRESS **CTRL+R** to '**Clear browser cache**'.



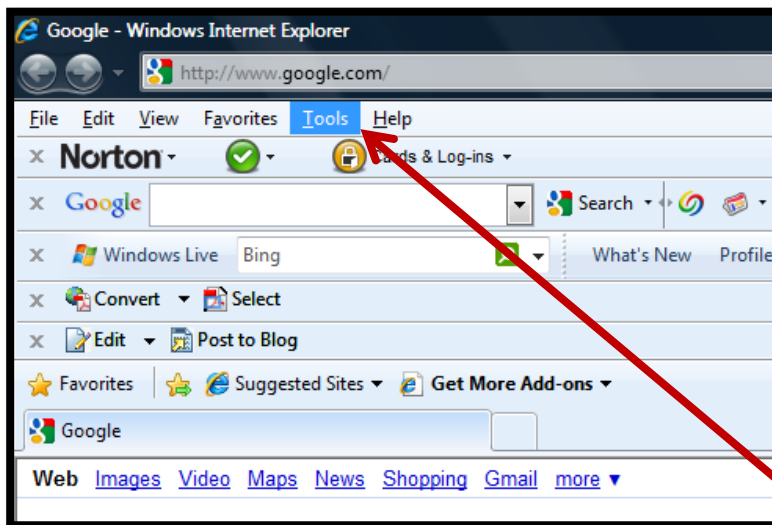
3. CLICK the **'Yes'** button.



4. Still in the developer window, SELECT the **'Cache'** menu → Then SELECT **'Clear session cookies'**.

5. After you have finished completing these steps, please **CLOSE** your browser.

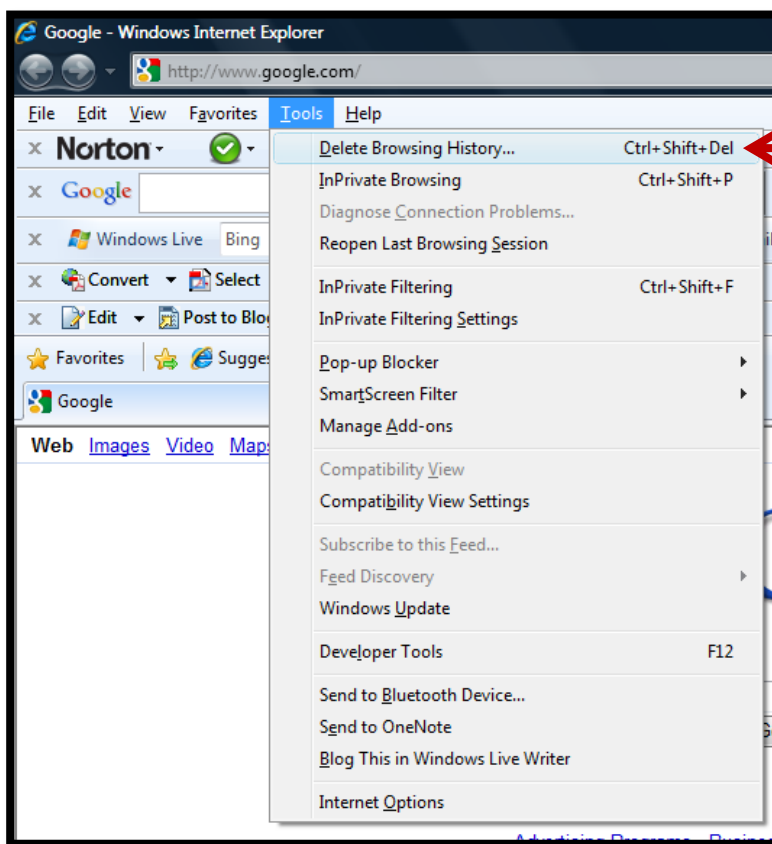
HOW TO CLEAR YOUR BROWSER'S CACHE ON INTERNET EXPLORER 8



1.

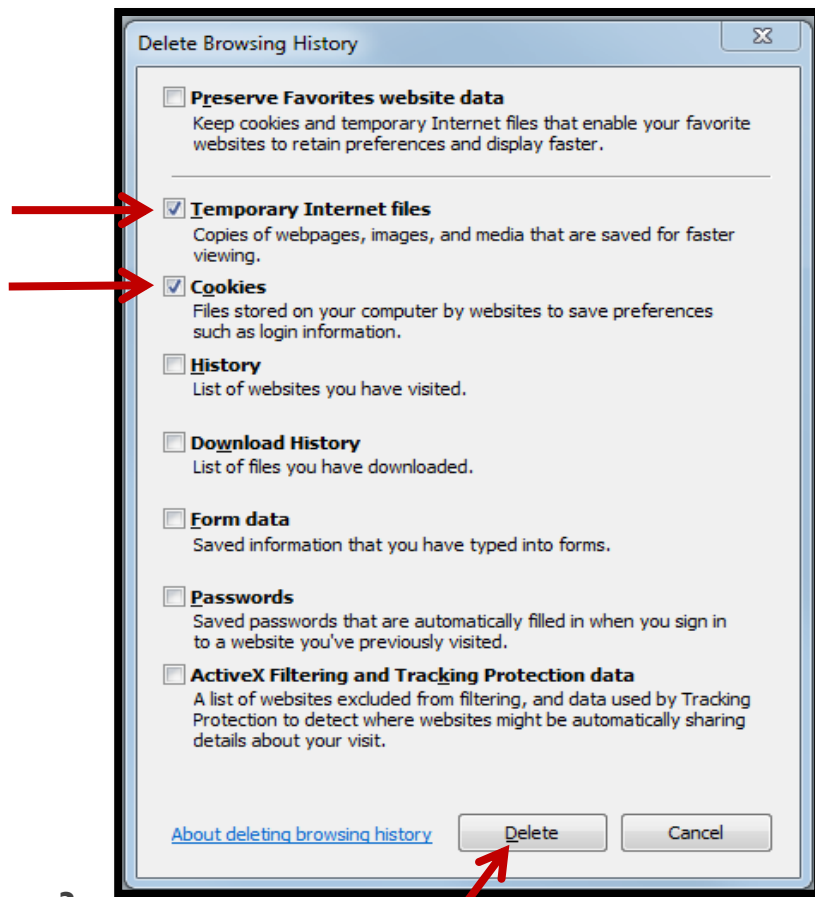
Once your browser is open on a *non-FSU* page (i.e. Google.com), CLICK the '**Tools**' menu.

...Or, optionally you may simply PRESS **Ctrl-Shift-Delete** to open the '**Delete Browsing History**' window (and **SKIP Step #2**)



2.

CLICK on '**Delete Browsing History**'.



3.

SELECT the boxes for '**Temporary Internet Files**' and '**Cookies**'.

Make sure that '**Preserve Favorites website data**' STAYS **unchecked!** This option makes the window also delete objects from websites in your Favorites folder, which is necessary to completely clear your cache.

4. CLICK the '**Delete**' button near the bottom of the window to remove your temporary files (i.e. clear your cache).

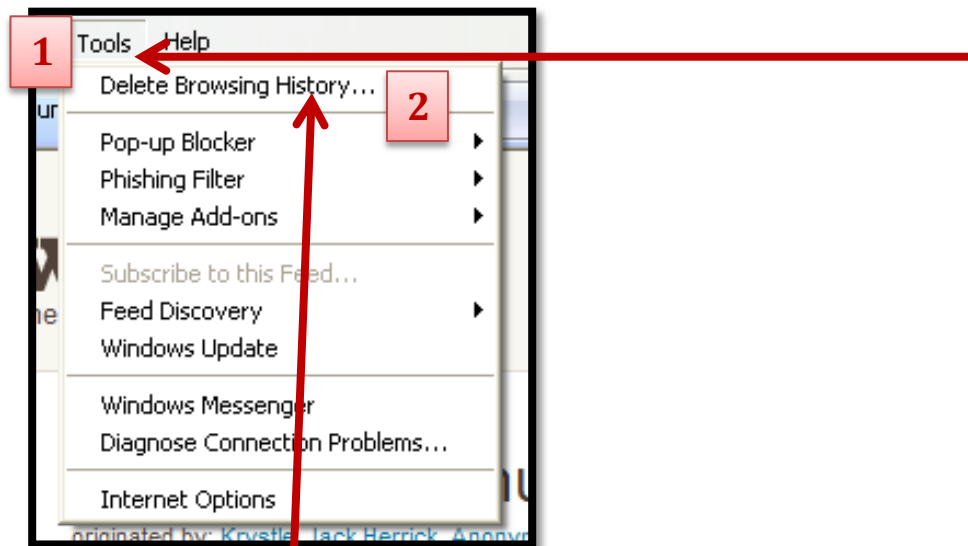
5. If you want the browser to automatically clear the cache whenever you close it, CLICK the '**Advanced**' tab. CLICK to check the box next to '**Empty Temporary Internet Files**' folder when the browser is closed option (in the section labeled '**Security**') → CLICK '**OK**'. This will delete everything except cookies.

- **Note:** Internet Explorer 8 has a "feature" which retains some cookies even after you clear your cache if you do not **UNCHECK** the "Preserve Favorites Website Data." *If you truly need to clear your cache, you will want to **UNCHECK** this!*

6. Your computer will work for a moment, and then the process will be complete. You have now successfully cleared Internet Explorer 8's Cache!

7. After you have finished completing these steps, please **CLOSE** your browser.

HOW TO CLEAR YOUR BROWSER'S CACHE ON INTERNET EXPLORER 7



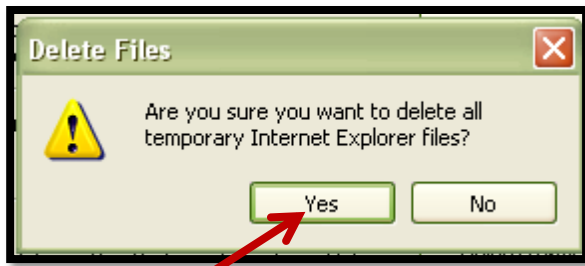
1.

Once your browser is open on a *non-FSU* page (i.e. Google.com), CLICK the '**Tools**' menu. SELECT the '**Delete Browsing History**' link at the top.



2.

Under the '**Temporary Internet Files**' heading, CLICK '**Delete files**'. Also, under the '**Cookies**' heading, CLICK '**Delete cookies**'.



3.

CLICK **'Yes'** when you see the prompt asking if you are sure you want to delete all temporary files.

4. Alternatively, clear your cache for just the current page you're visiting.
PRESS and HOLD **[Ctrl]** on your keyboard, then PRESS **[F5]**
...OR CLICK on the **'Refresh'** icon (square button on the toolbar with opposite-facing arrows).
5. Your computer will work for a moment, and then the process will be complete.
You have now successfully cleared Internet Explorer 7's Cache!
6. After you have finished completing these steps, please **CLOSE your browser.**