# 2FA Fact or Fiction

| You might be thinking … | The reality is … |
|---|---|
| The app is complicated. | Once set up properly, the app is the quickest 2FA method and takes only two taps to access your account. |
| The app doesn't work. | Have you turned on notifications for Duo Mobile? Go to your device settings and adjust the app permissions. |
| If my battery dies, I'll be locked out. | This is why we recommend registering two devices for 2FA. A tablet, smartwatch or token are all great backups if you ever cannot access your cellphone. |
| Duo Mobile takes up a ton of room on my device. | Duo Mobile runs on about 14MB of data— much less than the 240MB Instagram uses or 320MB Amazon eats up. |
| Duo Mobile uses all my data. | 500 pushes to your device use a total of 1MB of data, which is roughly equal to loading one webpage. |
| The app will track me. | Duo Mobile does not give FSU access or visibility into your phone. The app does not track your location, see your browser history or read your emails. In fact, the app requires your permission to even send you notifications. |
| I hate having to verify my identity every time I log in. | Click the "Trust my browser" box on the 2FA pop-up window to bypass 2FA for one month at a time. |
| I don't want to use my personal cellphone for work. | That's fine. You also have the option to use a Duo Token or Touch ID. |
| I don't always have access to Wi-Fi. | No problem, click the "choose other options" link from the "Check for a Duo push" prompt and select "generate a passcode". |

## Download the Duo Mobile app

GET IT ON Google Play          Download on the App Store

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