



# PURSUIITS

March 2024

[ITS News](#) | [@FSU](#) | [We Are IT](#) | [Shout Outs](#)  
[By The Numbers](#) | [Viva](#) | [Join IT](#) | [Calendar](#)



# March is Women's History Month

Women's History Month is an annual observance celebrated in March to recognize and honor the achievements and struggles of women throughout history. The month-long celebration provides an opportunity to reflect on the contributions women have made to various industries, including technology. ITS's own Women in Technology (WIT) community was created in Spring 2023 to encourage and support women working in technology on campus and to advance their careers through networking, support, mentorship, and engagement. As part of the Women's History campaign, WIT is hosting activities throughout the month to commemorate the special occasion. WIT's initiatives aim not only to celebrate women's accomplishments but also to inspire future generations of women to pursue careers in technology and break down barriers in the industry.

[Check Out WIT](#)

## ITS News

### Mark your calendar for the Seminole Showcase!

On April 9, 2024, ITS is hosting the ITS Spring Townhall and inaugural half-day conference, the Seminole Showcase. Throughout the day, IT professionals from FSU can exchange ideas and showcase the hard work and technological innovations by some of the best leaders in our fields. This year, we are extending the day to include a networking lunch, poster sessions by our ITS student interns and the Seminole Showcase, which will last throughout the afternoon. There will be three concurrent session blocks, with each session lasting 50 minutes. This is the first event of its kind that offers on-campus professional development that presents innovative projects related to technology in education, research, or administration.

[Learn More](#)

### Office of Distance Learning Joins ITS

In support of the university's strategic goals and initiatives, two cornerstone technology teams are joining together to meet the current needs of our research and learning communities. On April 5, the Office of Distance Learning will join ITS to align critical enterprise academic systems and support. The alignment will enhance the technology services offered to the FSU community and bring together units to more closely collaborate on important initiatives. "This union positions the university to provide the best technology environment for student success," says **Provost Jim Clark**. ODL will operate as a new unit, Digital Learning and Academic Technologies, within ITS and will continue to offer the

same services—administering Canvas, supporting online course design, and overseeing university testing services.

[More Information](#)

## Protect Yourself Online

Doxing involves the posting of someone’s personal information online, including name, phone number, and address, to intimidate and encourage harassment. It is against FSU policy to participate in doxing and online targeting. If you are a victim of doxing, act immediately. Request takedowns of false statements and abuse, document the crime, report to the proper authorities and scrub your online data through different services. Learn more about doxing security training to protect yourself.

[See More Details](#)

## New Security Policies

The Information Security and Privacy Office at Florida State University recently approved new security policies, including the Gramm Leach Bliley (GLB) Act Policy, enhancing financial services regulation and privacy measures for nonpublic personal information. This policy mandates compliance for FSU colleges and departments involved in financial services or handling personally identifiable consumer information regulated by GLB. Additionally, the university follows the Health Insurance Portability and Accountability Act (HIPAA) and related regulations, operating as a hybrid entity. The HIPAA policy focuses on oversight, compliance, and enforcement obligations, specifically for designated University Health Care Components and entities responsible for safeguarding protected health information within FSU's HIPAA Compliance Areas.

The next policy, the 4-OP-H-25.02 Information Privacy Standard establishes a comprehensive privacy program at Florida State University (FSU) that safeguards the privacy of students, alumni, faculty, staff, and guests. It ensures the protection of information resources from loss, misuse, and unauthorized access or modification. The standard classifies data based on its sensitivity and mandates compliance with privacy levels. It aligns with FSU Technology Policies and supplements them with best practices. In contrast, the 4-OP-H-22 Privacy Policy focuses on FSU’s practices for collecting and disseminating information related to its information systems. It emphasizes minimal collection of personal information, accuracy, limited access and communication with stakeholders. While both address privacy, the standard provides a broader framework, while the policy specifically outlines FSU’s approach to data privacy.

[See the Policies](#)

## Microsoft Copilot Training

In February, ITS hosted an all-day training at the Technology Services Building with AI specialists from Microsoft. The specialists discussed Copilot for M365, which is a generative AI tool integrated into Microsoft applications being piloted by nearly 400 FSU employees. Members of the pilot program, including campus-wide FSU faculty and staff, learned about the capabilities of this tool in preparation for the start of the pilot to determine who it can be used at FSU. There were three different sessions throughout the day. The morning session introduced Copilot and had around 47 people onsite and 60 online. The working lunch session was a networking and hands-on prompting event, with about 40 in-person attendees. The day ended with an afternoon session which was one last prompting exercise and had about 32 onsite and 50 online participants. The Copilot for M365 training was an overwhelming success and encouraged a day of networking and learning more about artificial intelligence. All FSU faculty, staff, and students are encouraged to explore Copilot on the web.

[Try It Here](#)

## MOR visits FSU

MOR Leadership is a national program that works to build leaders on all levels of an organization. This past month the MOR Leaders Program made a stop with the National Cohort at Florida State. This Cohort is comprised of over 30 leaders from various universities such as Notre Dame, Michigan, Miami and more! As part of the visit, participants of the MOR All Leads here at ITS got to network during a happy hour with the whole group. The National Cohort also got to receive a talk from our CIO, **Jonathan Fozard** and Senior Director of Strategy and Outreach, **Rebekah Dorn** about the importance of leading, networking and the lessons they will learn through MOR. Two representatives, **Darla Shrum** and **Jose Rodriguez** will be traveling UC Berkeley and Notre Dame later this year.

## Tech Transit: The Dell Truck in Action

Rolling in style, ITS started off March with a bang when the Dell Rally Truck visited the Technology Services Building for a day of fun. The Dell Rally Truck is an exciting experience for anyone who loves technology! The truck is equipped with the latest gadgets in Dell's client portfolio, including solutions for Consumer, Small Business and Gaming, set up with complete with monitors and peripherals. ITS staff members and people from the Tallahassee community had a great time attending the event and exploring Dell's expansive tech collection. Keep an eye out for the next Dell event if you're interested in hopping aboard the Dell Rally Truck!

## Strategic Planning Day for ITS Managers

On February 15, 2024, ITS managers met for the first onsite managers meeting of 2024. They were divided into 18 different groups to discuss new and exciting ideas on various assigned topics, including risk management, social engagement technologies, secure computing, and classroom support. The managers were directed to brainstorm and outline strategies for their topic's implementation and

how their topic can benefit ITS within the next five years. Each group was tasked with adhering to specific parameters: a concise 5-minute presentation, limited to 5 slides, followed by an interactive Q&A session. “It was inspiring to hear our leaders, not only identify key issues that our organization needs to address, but also make recommendations on how we can better serve our campus community.”- **Rebekah Dorn**, Senior Director, Strategy & Outreach. The event encouraged people who typically don’t work together to collaborate and network with each other. Overall, the event had a great turn out and we are looking forward to the next onsite meeting.

@FSU

## ASPIRE Achievements: Highlighting ITS’ Involvement

The FSU Office of Research recently created ASPIRE- A Strategic Plan to Inspire Research Excellence. FSU has made it its mission to build a solid foundation to develop and strengthen our research operations and ASPIRE is the cornerstone of this ambitious endeavor. ITS is honored to play a supporting role in ASPIRE’s mission. One of the key strategies in the plan is supporting research and innovative infrastructure, and an increase of shared resources. ITS provides support and computing capabilities for these projects, develops and maintains available equipment and materials inventories and monitors current software to ensure our technology is up to date. ASPIRE is also committed to developing their strategic Impact Areas, such as the future of intelligence. ITS is working alongside the Office of Research to develop our knowledge of machine learning and artificial intelligence.

We Are IT





## We Are IT | Meet Lisa Martin-Brown!

Meet **Lisa Martin-Brown**! As the Associate Director of the ITS Service Desk, Lisa oversees the strategic leadership and management of the business unit. When's she's not at work, you can find Lisa spending time with friends and family.

Meet Lisa

## Welcome to ITS!

Let's give a warm welcome to our newest ITS employees: **Pramodh Sairam Punjai Venkataraman, William Lamb, Brianna Savage, Soumya Tejaswi Vadlamani, Manikumar Reddy Kallem, Vratika Nathwani, Hannah Hanstead, Jordan McClendon, and Daniel Carboni.**

## Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

### 25 Years

Melissa Meschler  
Michael Williams

### 5 Years

Jeremy Gainous

### 1 Year

Wanda Barksdale  
Kris Suchdeve

Conner Bradley  
Damariliz Agudo  
Thomas Lyle  
Vicki Rowan  
Lacey Davis  
Jeffrey Maddox

## Shout Outs

### Assessing IT Needs and Services

ITS works with Information Technology Administration Partnership Program (ITAPP) partners across campus to provide colleges and departments at FSU with the IT resources management. Director of ITS Culture and Engagement, **Kathy Wilkes**, and her team met up with FSU’s College of Social Work to conduct a focus group inquiring on technology within the college. Wilkes’ team interviewed tenured faculty, staff, and specialized faculty members about how their devices, applications, and equipment worked and whether their current software, hardware, and classroom materials enable them to effectively integrate technology into their teaching and research activities. These focus groups are a great way to see how resources on campus are utilized and how ITS can make improvements on campus to enhance everyone’s experience. Wilkes and her team look forward to working with more ITAPP partners on campus and continuing to foster collaboration and gathering valuable insights with FSU departments.



“ITS consistently demonstrates a proactive commitment to facilitating my own and many other interns' professional growth. This experience has not only provided me with invaluable industry exposure, but also an amazing team that supports me in all of my pursuits and goals, with leaders I will be eternally grateful for.”

Samantha Zinn, Cybersecurity SOC Intern

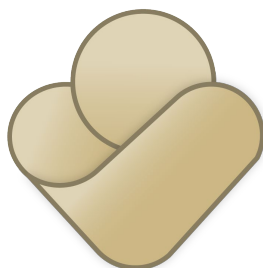
## By The Numbers

# 1445

hours saved by 301 licensed users by using Microsoft Copilot

## Viva

### Sharing is Caring!



Have you watched an interesting lesson lately that you feel really helped you build up your professional or personal knowledge? Gatekeeping is not fun...recommend that lesson to everyone! Viva Learning is one of the best ways to collaborate on learning objectives with your peers. Whether you are a manager trying to grow your team's knowledge or a co-worker looking out for your fellow team members, recommending a lesson is an easy way to connect. So next time you watch a Viva Learning Lesson think about who you can recommend it to next!

[Recommend Learning Content](#)

## Join IT

Join our team! Browse IT [job openings](#) at FSU.



[Systems Administrator](#)  
[Middleware Architect](#)  
[Database Administrator](#)  
[IT Project Manager](#)

## Calendar

Mark your calendar for these upcoming ITS important dates.



[Intermediate Python Workshop](#)  
03/21



[Spring ITS Townhall and Conference](#)  
04/09



[Final Spring Career Fair](#)  
04/17







FLORIDA STATE UNIVERSITY  
INFORMATION TECHNOLOGY SERVICES

This email was sent by Florida State University  
222 S Copeland Street Tallahassee, FL, 32306, US

© Florida State University 2022

**Privacy Policy**