

A decorative graphic featuring a dark red, arrow-shaped banner pointing left. Inside the banner, the word "PURSUITS" is written in large, white, sans-serif capital letters. The banner is surrounded by gold and white geometric lines and arrows. In the background of the banner, there is a faint image of two laptops on a desk.

PURSUIITS

November 2023

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ITS Open House Invites Campus to Interact with Innovative Tech

Generative AI, app prototypes and a pop-up podcast. The Technology Services building was buzzing with excitement on November 8 as visitors interacted with hands-on technology demos and activities at the ITS Open House. Crowd favorites were the network demo and life-size enterprise solutions puzzle. Another highlight of the event was Intern Alley, where 40 students presented their semester work and talked about their experiences as ITS interns. “We put this together to showcase everything we have going on in our department, highlight our student interns and share a little bit about what we do in each area,” said Jonathan Fozard, chief information officer. “This is a great day with a lot of people coming through.” Thank you to the more than 100 campus partners who attended the event and helped make the day a success.

[See the Presentation](#)

ITS News

Introducing The Connection Podcast

The Connection is the new ITS podcast where we will be discussing technology trends and topics with various teams within ITS and across campus to demonstrate how technology connects us all. How can we better educate students on cybersecurity? What do we need to be focusing on in web accessibility? How can we leverage artificial intelligence on campus? These topics and more will be discussed each month. Keep an eye out for the release of our first episode on cybersecurity later this month and be sure to subscribe to the ITS YouTube channel so you never miss an episode!

[Subscribe](#)

Cyber Bowl Highlight Reel

Competition was tough this year in the Cyber Bowl. The online, cybersecurity awareness game pitted 10 Florida schools against each other in a gridiron battle to claim the title of Cybersecurity Champion. A total of 17,012 people played the game across all 10 schools. FSU had the second-highest participation level at 8.99%. In sheer numbers, FSU came in second with 4,009 total players, right behind the University of Florida with 4,107 participants. In addition to the online game, 226 people attended an ITS-hosted cybersecurity training session during the month, and 1,595 individuals signed the FSU Cyber Pledge and committed to following basic cybersecurity best practices. Ultimately, the 2023 Cyber Bowl competition was one of the most successful yet.

[Read More](#)

FAQ Review

ITS is conducting an annual review of all IT Support knowledge articles or FAQs listed in myFSU Service Center to ensure content is accurate and up to date. All service offering managers received an email on October 4 with instructions on how to complete the annual review. Review is due by December 6, 2023. If you have any questions, please contact Ausar Amadi at aamadi@fsu.edu.

[FAQ Review Steps](#)

RCC Planned Maintenance

The **Research Computing Center** will be upgrading the high performance computing (HPC) stack between December 3 and 7. During this time, the following services will be offline: HPC, Open OnDemand and Spear nodes. Once complete, users can expect increased stability and enhanced usability of the HPC stack.

[More Details](#)

Privacy and Risk Management Training

Join ITS for our next professional development session focusing on privacy, risk management and FERPA, presented by **Melonie White**, ITS director of risk and privacy, and Kim Barber, university registrar. This presentation will provide a brief overview of privacy at a national and university level and highlight how privacy and FERPA regulations intersect. The session will be held on November 7 at 10AM and is open to all ITS employees.

[Join Meeting](#)

Smartsheet Training

Learn how to use Smartsheet for project management. ITS is hosting a walkthrough and Q&A of the updated Smartsheet project management templates on November 14 at 11AM. **Anne Neidhardt**, director of project management, will be presenting on new features and how to use available templates to start a new project to be included in the ITS Portfolio Dashboard. The training is open to all ITS employees.

[Join Meeting](#)

@FSU



Student Tech Fee Spotlight: SLS 3D Printer

FSU students are getting a step up in the job market thanks to the addition of an SLS 3D printer to the FSU Digital Fabrication Lab ([Fablab](#)) at the Innovation Hub. The printer, funded by [Student Technology Fee](#) funds, gives students the ability to produce high-quality prototypes for research and entrepreneurial projects. “We’re just really excited to have this technology on campus and have other options for students, faculty and staff to be able to produce whatever they can come up with, whatever kind of innovation they can create,” said Eric Adams, Fablab manager. Experience with the SLS 3D printer gives students tangible experience they can take into future careers. To learn more about the SLS 3D printer and see some of the work FSU students have created, visit the [ITS YouTube channel](#).



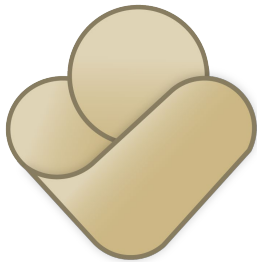
ITS Homecoming Float

What's garnet and gold and full of QR codes? The ITS Homecoming float! On October 20, more than 40 ITS staff members showed up to help build and walk with the ITS float in the [FSU Homecoming parade](#). The float promoted the Cyber Bowl competition, with staff members encouraging the crowd to scan QR codes and play the game before the clock ran out at midnight. The float marked the first ITS entry in the annual parade, and just may have started a new ITS tradition.

AWS Learning Days

Amazon Web Services returned to Tallahassee on November 6 and 7 for AWS State, Local and Education Learning Days. The two-day event explored topics such as artificial intelligence and machine learning and gave attendees a chance to practice skills in workshops and get one-on-one support from AWS experts. ITS chief technology officer Bobby Sprinkle was among the keynote speakers, and many state and local government and education employees attended the free event.

Viva



Custom Collections

Looking to share specific skills with your team? In Viva Learning you can create collections of lessons to share with your team or peers. A learning collection is a curation of learning objects or a sequence of learning activities that are relevant to personal or social learning goals. Whether it is something specific like agile project management or something broad like how to lead, you can customize your collection to fit your needs. Within each collection, you can also create subsections to divide your content into easy-to-digest modules and track your progress as you learn. Jump into Viva Learning today and create a collection to share with your team!

[How to Build a Collection](#)

We Are IT



We Are IT | Meet Darla Shrum!

Not everyone would consider assembling their work computer on the first day of an internship fun, but **Darla Shrum** did. Growing up in an IT family, Darla started digging into technology at a young age. Now, as associate director of enterprise document management, PeopleSoft security and business process and efficiencies, Darla oversees various aspects of enterprise systems at FSU. Another one of Darla's lifelong passions? Music.

[Meet Darla](#)

Welcome to ITS!

Take a minute to welcome the newest members of the ITS team. We are so glad you are here, **Amy Lepley**, **Arlyn Reese Madsen** and **Rohit Natesh**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

35 Years

Penelope Jones

10 Years

DeLeon Cannedy

5 Years

Ahmed Mahdy

1 Year

Conner Bradley
Cheyenne Lamb

Shout Outs



Rick Burnette Nominated for EdScoop Award

Congrats to **Rick Burnette** on his nomination for an EdScoop 50 Award. Rick, who served as interim CIO at FSU for two years, was nominated for Higher Education IT Executive of the Year, awarded to a visionary leader who led their university into a new technology landscape in 2023.



Ben Bruce and Alex Morales Nominated for FSU Employee of the Year

Congratulations to **Ben Bruce** and **Alex Morales** for being nominated for the FSU Max Carraway Employee of the Year Award. Ben is an accounting specialist with the ITS Fiscal Operations team and Alex serves as associate director of computing technology services, delivering desktop support to more than 13,000 devices across the university. The award recognizes outstanding employees who embody the values of the university. Ben and Alex were nominated from among the 4,000+ eligible employees at FSU.



“I'd like to extend my heartfelt gratitude to your team for their outstanding work and unwavering work ethics ... The **Enterprise Systems & Services** team, including developers, security experts and all the staff behind the scenes, have consistently delivered exceptional work and top-notch customer service. I genuinely appreciate their dedication and the extra mile they often went to ensure [the Payment Works] project's success, going above and

beyond their job requirements.”

Maydee Ehster, Assistant Director of Financial Systems

By The Numbers

11,943

files dropped off via NiFTy, the FSU file transfer service

Join IT

Join our team! Browse IT [job openings at FSU](#).



[Virtualization Specialist](#)
[Solutions Architect](#)
[IT Services Coordinator](#)
[Network Architect](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



**Veterans Day
Holiday**
11/10



**ITS Intern
Networking Event**
11/13



**IT Professionals
Forum**
12/07



FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

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