



August 2023



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ITS Helps Students Set Up Tech for Fall Semester

ITS is gearing up for the fall semester and flood of students arriving on campus over the next few weeks. The FSU Tech Checklist is an interactive checklist available in the myFSU Mobile app that assists students while setting up their technology at the start of the school year. The checklist items not only guide students through device setup but explain how to access the incredible resources and services provided by ITS. Students who complete all the items on the Tech Checklist by Sunday, September 3, will have a chance to win Apple AirPods Pros. Want to help promote the checklist and answer student questions on campus? Reach out to **Alexa Lowry** at alowry@fsu.edu to learn about how you can participate at our tabling events on campus or volunteer for other [Welcome Week events](#).

[Tech Checklist](#)

ITS News

ITS Ice Cream Social

I scream, you scream, we all scream for ice cream! Join us on Tuesday,

September 12 for an ITS all-staff ice cream social. Stop by TSB from 3-4PM for a cool treat. ITS leadership will be serving up a variety of free ice cream bars. So stop by and enjoy the afternoon treat and team vibes.

Save the Date

Student Technology Fee Proposals Open

The 2023-2024 Student Technology Fee Awards Program is now underway. To be considered for funding, please work with your department to submit one or more proposals for projects that will enhance instructional technology. The deadline for submitting proposals is Friday, October 6, 2023, at 5PM ET. Instructions are available on the ITS website.

Submit a Proposal

ITS Freeze Period

To ensure a smooth start to the Fall semester and no unexpected outages, ITS is implementing a freeze period from August 26-September 8. During this time, no ITS changes are to take place. Use the [ITS Status Page](#) to monitor IT system availability and use the ITS centralized calendar to see upcoming ITS changes.

ITS Centralized Calendar

TCS Becomes Newest ITAPP Partner

Welcome the family, TCS! ITS has established an **ITAPP** partnership with The Collegiate School at FSU Panama City. The school will open in August 2023 as Bay County's first developmental research lab school, in affiliation with the FSU College of Education. As an ITAPP partner, The Collegiate School will benefit from central management of IT resources.

Find Out More

Annual Performance Evaluations

Performance reviews can have a huge impact on our employees, providing constructive feedback and setting expectations for the year ahead. Annual performance evaluations are now available in myFSU HR and must be completed for all A&P employees hired or promoted on or after May 5, 2023. Completed reviews are due on Friday, September 15, 2023.

Performance Evaluations Guide

Free Cybersecurity Training for State Employees

Cyber Secure Florida is now offering free cybersecurity awareness education and training to all state and local government employees. Courses range from basic awareness to technical certification training for IT professionals. Topics include risk management, incident response and policy, and each course earns a digital badge of completion. Browse the course catalog and sign up for a session today!

[Course Catalog](#)

School Supplies Drive

ITS is collecting school supplies for Noles in need. Please consider donating any of the following, most-needed items: pens, mechanical pencils, highlighters, college-ruled or grid notebooks, sticky notes, index cards, flash drives, mini staplers, staples, calculators. Simply drop your donation in one of the red bins around TSB before August 25. All donations will go to the FSU Department of Student Support and Transition.

@FSU



Beep, Beep! All Aboard the Dell Truck

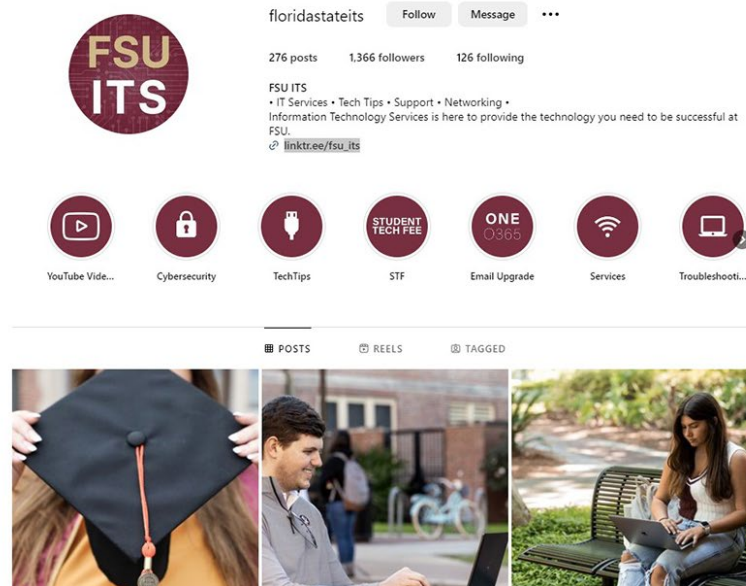
ITS kicked off August with a big day at the Technology Services Building with a visit from the Dell Rally Truck. The Dell Rally Truck is a special experience where Dell brings their high-tech truck to campuses to show off the latest technology they have to offer—web cameras that follow you as you speak, headphones with the

latest spatial audio or even a screen so big you can have all the tabs open you need. About 200 people from ITS and the Tallahassee community hopped on the bus to explore all that Dell has to offer. Our Dell representative visits us on campus every few months, so be on the lookout for our next Dell event. Thank you to everyone who attended and made it a successful event.

Research Uses RCC Software to Analyze Genomic Data from Loggerhead Turtles

Sea turtles are nesting along the Florida coast in [record-breaking numbers](#) this year. Ian Silver-Gorges, a Ph.D. student in the FSU Earth, Ocean and Atmospheric Sciences (EOAS) department, is studying the population structure of loggerhead sea turtles nesting along Florida’s Gulf Coast—and he’s using the **Research Computing Center’s** advanced technology to conduct his research. Software installed by the RCC is used to identify single nuclear polymorphisms among the turtles. Ultimately, Silver-Gorges aims to determine if loggerhead turtle genomic data is shared between populations or fixed within populations. “Everyone at the RCC has been so helpful in making sure that I have access to, and can properly use, the software I need for my analyses on the HPC,” Silver-Gorges says. [Read the full story](#) on the ITS website.

ITS Social



Get Social!

Looking for some daily tech inspiration? ITS posts daily across our social media channels. Follow us on Facebook, Twitter or Instagram for tech news, trends, tips and support. Or check out our YouTube channel for university technology spotlights, cybersecurity tips and more.



We Are IT



We Are IT | Meet Lillian Shafik!

Born and raised in Egypt, **Lillian Shafik**, worked for the Egyptian government in the telecommunications and technology industry for years before she joined the Florida Department of Management Services and finally landed in ITS as a senior IT project manager. In her current role, she enjoys solving problems by matching technology solutions to current needs, which saves time, effort and resources. She also loves music and concerts. And the movie “Face/Off,” which she can quote in entirety.

[Meet Lillian](#)

Welcome to ITS!

New school year, new kids on the block. Take a moment to say hi to the newest members of the ITS team: **Mitchell Moody**, **Christopher Rivers**, **Jonathan Sprinkle**, **Ian Sullivan** and **Nicolas Timmons**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

35 Years

William Boline

20 Years

Dongmei Gao
Terrie Mock

15 Years

Jason Penley

10 Years

George Sumpter

5 Years

Robert Drake
Wilbur Bellew
Jaikumaran Arulprakasam
Amol More

1 Year

Giovanni Cappa
Valeria Zuniga Urcuyo
Rogelio Luis Apillanes
Anthony Aldino
Sage Delfino
Stephanie La Rosa
Catherine Williams
Connor Kelly
Elizabeth Pam
Pedro Siman
Pricila Villalta
Jalen Springer

Shout Outs



Ben Bruce and Debbie Gill Receive UBA Awards

Congratulations to **Ben Bruce** and **Debbie Gill** on receiving awards at the recent FSU University Business Administrators awards ceremony. Ben received the Purchaser of the Year Award for ensuring all purchases are completed in a timely manner. Debbie received the Mentorship Award for taking time to advise and build relationships with new employees. Both awards are great honors.

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“I wanted to extend our sincerest gratitude for joining us in our recent meeting and for generously sharing your experiences and insights on Florida State University's Power BI journey. Your presentation left a lasting impact, offering practical solutions and best practices that we are eager to implement in our own data analytics and reporting processes. Your passion for Power BI and your willingness to engage with the audience made the session both enjoyable and educational. ... Your contribution has enriched our Power BI community, and we are excited about the possibilities that lie ahead.”

Nicholas France, Business Intelligence Analyst, Risk and Analytics,
Carnegie Mellon University

By The Numbers

804

attendees at ITS professional development sessions in FY2023

IT Roundup



Learn IT - Conducting Performance Reviews

Performance reviews can have a huge impact on your employees. As a manager, it is your responsibility to conduct productive and impactful reviews. Prepare for this year's annual performance reviews with this LinkedIn Learning video on [Conducting Performance Reviews](#).



Join IT

Join our team! Browse IT [job openings at FSU](#).

[Systems Administrator](#)
[ERP Analyst III](#)
[Help Desk Analyst](#)

Calendar

Mark your calendar for these upcoming ITS important dates.



**Fall Classes
Begin**
08/28



ITS Staff Meeting
09/05



**ITS Ice Cream
Social**
09/12



FLORIDA STATE UNIVERSITY
INFORMATION TECHNOLOGY SERVICES

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