PURSUITS

May 2023

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ITS Org Changes

ITS has seen several new alignments and shifts of teams and positions over the last few weeks. Changes include the expansion of the executive leadership team to include **Enterprise Resource Planning**, led by **Jen Swain**, and **Data & Analytics**, directed by **Jorge Vidal**. Additionally, **Ken Johnson** and **Dan Powell** have launched a new **Digital Experience & Transformation** team that includes **Derek Dean** and the **Custom Application Development** team to advance and streamline community technologies. This team resides within the newly named **Digital Experience & Community Support** team, formerly known as Community Technology Services. The Change Leadership & Planning team also underwent some transformations and is now called the **Office of the CIO** and remains led by **Rebekah Dorn**. This team now includes the **Project Management** team, directed by **Anne Neidhardt**, **Strategic Relationships**, managed by **Katie Townsend**, and the **Office Administration** team, run by **Betsy Chester**. These changes aim to better align teams for optimal collaboration on ITS roadmaps.

New Org Chart

ITS News

ITS Hosts Take Our Daughters and Sons to Work Day

ITS welcomed nearly 20 exuberant elementary and middle school children into TSB on April 27 for Take Our Daughters and Sons to Work Day. To keep everyone entertained, ITS organized a couple hours of tech-focused activities for the next generation of IT pros. The kids talked with CIO Jonathan Fozard, then raced around the building as part of a coding scavenger hunt before sitting down to learn some snazzy Photoshop techniques. Thanks to all the families who attended and made it a fun and memorable day!

Read More

Summer Meeting Schedule

As we roll into summer, ITS is rolling back our monthly meetings. There will be no ITS staff, ITS manager or IT professional meetings during the summer months of June, July and August. Enjoy your summer plans and vacations, and we will see everyone back on the calls and in the halls in September.

ITS Calendar

ITS Centralized Calendar

Ever wish you could see a list of all ITS changes and upgrades? The ITS centralized calendar is bringing visibility to changes across the organization. The calendar is currently being piloted by several ITS groups and is set to roll out to all ITS during summer 2023. The calendar is housed in Outlook and overlays major university events, such as payroll, admission decisions and more, with ITS scheduled changes. This comprehensive view of upcoming events and changes will improve planning and efficiency and reduce unplanned outages.

Access the Calendar

Annual Report Call for Topics

Launched a new service? Wrapped up a major project? Formed a new partnership? What major accomplishments did your team achieve in FY2023? ITS is gathering submissions for the ITS FY2023 annual report. The report, which will be published in late summer, will highlight ITS initiatives and milestones from July 2022 through June 2023. If you would like to submit a topic or stat for consideration, please email it to Megan Del Debbio by May 19.

Submit a Topic

Duo Remember Me?

Starting in May, you will be able to stay Duo verified for only seven days rather than the current 30. This change is to help increase security among all devices. When you click "Yes, trust browser" you will not receive a push request when logging in for seven days. You should use the remember me ability only on devices you own that no one else has access to.

More Info

Microsoft Power BI Premium

ITS is introducing a new and improved enterprise analytics tool, Microsoft Power BI Premium. Power BI Premium offers an improved user experience and additional features and functionality over the existing myFSU BI or Power BI Pro tools, including advanced AI, scalable computing power, role-based access and secure collaboration. ITS is rolling out Power BI Premium in phases to colleges and departments. To be an early adopter of Power BI Premium, contact the ITS **Data & Analytics** team.

Request Service

Employee Role Certifications

A new, streamlined process makes it easier for supervisors to certify or deny employee security access roles. Starting July 1, 2023, supervisors of employees with non-default security access roles will receive quarterly notifications with a link to quickly review and certify or deny each of their employee's assigned roles. The new process, which will now take place in myFSU HR, will increase departmental efficiencies and university security.

New Process Instructions

ITS Accenture Internship Program Presents Hybrid Learning Recommendations

For the past two semesters, a group of ITS interns has worked on finding a better way to conduct hybrid learning at FSU. The group worked collaboratively with consultants from Accenture, an IT services and consulting company, to gather data, identify outstanding issues and develop a solution. Read about their ongoing work and recommendations on the ITS website.

Read More

EDUCAUSE Generative AI Poll Results

Just a few months after ChatGPT hit the scene in late 2022, attitudes toward generative AI have already improved, and the technology is being used more and more in educational settings and day-to-day work. But what does the future look like? Check out the results of this EDUCAUSE QuickPoll on adopting and adapting to generative AI in higher education.

Read the Report

Zero Waste Data Center

ITS is proud to announce the Sliger Data Center has operated as a net negative waste facility since the beginning of 2023. This means the facility, which serves as a materials recovery location for the Tallahassee community, now processes more waste than it produces. See a list of all the items the facility accepts and start recycling!

Start Recycling

Rapid Prototyping Machines

The FAMU-FSU College of Engineering is a great place to learn modern and cutting-edge engineering skills. Two tools that are helping students do so are the rapid prototyping machines purchased in 2022 with Student Technology Fee funds—the Stereolithography (SLA) 3D printer, which allows students to create high-resolution prototyping, and the computer numerical control milling machine and plotter that lets students mill metal instruments and circuit boards. "Making a product that we can actually see is vital, especially if we're going to be comparing it to FDA-standards to be able to test them on site," explains Morgan Cerekwicki, a College of Engineering senior. Find out more about the rapid prototyping machines in this YouTube STF Spotlight video.

We Are IT

We Are IT | Meet Breeze Howard!

Breeze Howard fell into technology as a student at FSU. Almost 30 years later, she leads the System Infrastructure Support group as associate director. A people person, self-proclaimed nerd and lover of all things logistics, Breeze thrives on finding ways to optimize systems and voicing her opinions by volunteering for all the committees.

Meet Breeze

Welcome to ITS!

ITS is growing! Take a minute to say hello to the newest ITS recruits: **Pauline Cline**, **Reese Harrington**, **Jeffrey Morgan** and **Raymond Yarbrough**.

Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

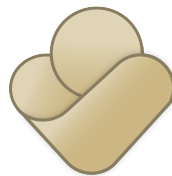| 30 Years	20 Years	5 Years	1 Year
Shawn Crimbley	Andrea Dial	Daniel Leggett	Bryce Correa
		AJ Burgess	Melonie White
		Lewis Alexander	Joel Brown
		John Chap	Trey Mansini

Viva la ELT

"The focus time feature has helped me be better prepared for meetings and has allowed me to recapitulate my gains for the

day."

Jorge Vidal, Director, Data & Analytics

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Have you set aside focus time?
For Jorge it is time spent prepping for meetings, but maybe for you it is simply 30 minutes a week to review outstanding tasks. No matter how you utilize focus time, find a way to balance your time this month using Viva Insights.

Learn More

Shout Outs

Jen Swain and Jorge Vidal Join ELT

Congratulations to **Jen Swain** and **Jorge Vidal** on their promotions to the ITS executive leadership team. Jen leads the Enterprise Resource Planning team, which manages enterprise systems including myFSU Student Central, myFSU HR and myFSU Financials. Jorge leads the Data & Analytics team, which consists of data analytics, integration and science.

Lee Browning Receives COB Core Values Award

Shout out to **Lee Browning**, IT support specialist at the College of Business, for receiving the FSU College of Business Staff Core Values Award. The award is given to a staff member who represents and upholds the values of the college by striving for excellence, integrity, respect, community and inclusivity.

ITS Intern Receives Fulbright Award

Former ITS intern **Michelle Perez** recently landed a Fulbright Comunidad de Madrid English Teaching Assistantship. Michelle, who worked with the Project Management team during her time with ITS, credits the support and mentorship she received from **Anne Neidhardt** for her success. Michelle will travel to Spain in September to assist with in-classroom teaching and special programs.

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"I am messaging you to share my thoughts and experiences regarding Fenton Lawler. She is to be commended for her promptness, skills, ability and patience. Her professionalism is exceptional! I appreciate her and the work she does."

Katrina Boone, Director of Field Education, College of Social Work

By The Numbers

4,320

hours spent mentoring ITS interns during fall 2022 and spring 2023 semesters

IT Roundup

Learn IT - Leading Your Team Through Change

Change is tough. But with a few key strategies, you can help your team overcome any challenge. Consider applying this LinkedIn Learning video and the support continuum to help with Leading Your Team Through Change.

Green IT - Donating Used Clothing

It is estimated Americans buy five times as much clothing as we did in 1980 (WSJ), yet only about 15% of textiles are recycled or donated (NIST). Buck the fast fashion trend and save unwanted items from a landfill by donating clothing to any one of our local donation drop offs.

Join IT

Join our team! Browse IT job openings at FSU.

IT Services Coordinator
Network Architect
Senior Data Integration Architect
Linux Administrator

Calendar

Mark your calendar for these upcoming ITS important dates.

Salesforce Service Portfolio Training
05/15

ITS Managers Meeting
05/18

Memorial Day
05/29