



# PURSUIITS

August 2022

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# Welcome Back!

From launching new services to updating systems, ITS is ramping up for the Fall 2022 semester. **Technology Enhanced Classrooms** installed 68 new instructor computers and 140 new iMacs for students and instructors in university classrooms over the summer. **Student Application Services** is working closely with campus partners to disburse accurate financial aid awards and ensure students may pay their bills. The **ITS Service Desk** is creating a fall prep guide for the usual start-of-semester increased call volume. **Change Leadership & Planning** built a Tech Checklist in the myFSU Mobile app and will host an ITS table at several welcome week outreach events. And that's just the tip of the iceberg. Kudos to everyone in ITS who is helping set FSU up for an amazing semester.

[Tech Checklist](#)

## ITS News

### Student Technology Fee

The 2022-2023 Student Technology Fee Awards Program is now underway. To be considered for funding, please work with your department to submit one or more proposals for projects that will enhance instructional technology during the 2022-2023 awards cycle. The deadline for submitting proposals is Friday, October 7, 2022, at 5PM ET. Please note this year's campaign is on an accelerated schedule from previous years.

[Submit Proposal](#)

### Microsoft 365 Upgrade

On July 26, ITS upgraded all university Microsoft accounts to the A5 license. The upgrade delivers the latest technology available in terms of increased collaboration and enhanced cybersecurity. You may notice slight changes to Outlook, Word and other Microsoft tools at this time, and ITS will introduce several new features and functionality in the coming weeks.

[Learn More](#)

### ITS Freeze Period

To ensure a smooth start to the Fall semester and no unexpected outages, ITS is implementing a freeze period from August 19-September 2. During this time, no ITS changes are to take place. Use the ITS Status Page to monitor IT systems and check for availability.

[ITS Status Page](#)

### ITS Staff Meetings

After a summer hiatus, monthly ITS all-staff meetings will return in September. Join us virtually on Tuesday, September 6, at 4PM to hear what lies ahead for the Fall semester. We will kick things off by sharing the FY2023 ITS strategic plan.

[Join Meeting](#)

## CLP Support

Do you support an ITS service? Have a major project coming up? Need to gather user feedback? The ITS **Change Leadership and Planning** (CLP) team can help you manage the lifecycle of ITS service offerings, communicate effectively to your customers and prepare them to get the most out of our technology. Follow the link below to find out more about how CLP can help you with everything from ITS projects to service incidents.

[Get Started](#)

## New Wireless Certificates

On August 3, ITS renewed the certificates used by university wireless networks. You may be prompted by your device to “trust” or “verify” the new certificate the next time you connect to FSUSecure or eduroam.

[More Info](#)

## Teams Meetings

A recent Outlook update has some of us saying “Thanks, but no thanks.” You may have noticed that Outlook now automatically adds a Teams meeting link to calendar invites. If you would like to turn the feature off and regain the ability to specify if a meeting will occur via Teams, Zoom or an in-person gathering, follow these instructions from Microsoft.

[How to Disable Teams Meetings](#)

## IT Professional Orientation

ITS held its semesterly IT employee orientation in July. The meeting covered a host of technology services and products available to IT professionals, including a deep dive into the ITS service catalog. The orientation serves as an invaluable introduction to ITS for new IT employees and a great refresher for existing employees.

[Watch the Recording](#)

## RCC Upgrade

The annual **Research Computing Center** (RCC) upgrade is currently running behind schedule due to global shortages and vendor delays. The RCC is waiting on the delivery of new compute nodes and will post updates to the RCC website as more information becomes available. The tech industry has experienced significant supply chain issues since the start of the COVID-19 pandemic, disrupting many ITS purchases and replacement cycles.

@FSU



## DNA Research at FSU

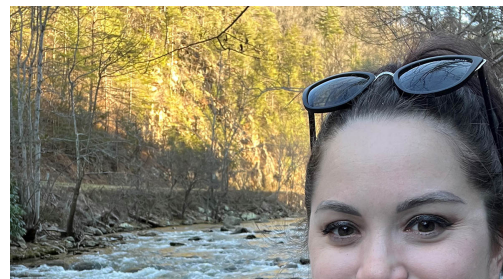
DNA sequencing has long been a mystery, but FSU researchers are focusing on cracking the code. Through the work of Dr. Takayo Sasaki, a team of researchers is using data sequencing to generate hundreds of billions of bits of DNA sequences. The team then uses [Research Computing Center](#) archival storage to store the massive amounts of data collected until researchers are ready to perform analyses. “We need to archive a huge amount of data,” explains Dr. Sasaki. “The RCC does dedicated work, and I really appreciate it.” In time, the team’s research may pave the way for improved treatment for conditions such as pediatric leukemia and premature aging.

[Read the Full Story](#)

## We Are IT

### We are IT | Meet Kristina McDowell!

A self-proclaimed closet nerd, **Kristina McDowell** loves Marvel, X-Men ... and her team. As the service desk manager for the level one team, she manages the team that



fields most of the tech support requests that flood into ITS. When the phones aren't ringing off the hook, look for her soaking up some peace kayaking or hiking in the woods. Or catching up on sleep.

Meet Kristina



## Welcome to ITS!

New semester. New employees. It's a great time to be joining ITS! Say hello or send a welcome note to our newest team members: **Tucker Anderson, Giovanni Cappa, Tricia Elton, Alice Eng** and **Martin Lippai**.

## Happy Anniversary!

Happy work anniversary to all the ITS employees celebrating milestone anniversaries with FSU this month.

### 35 Years

Jeff Dalton

### 30 Years

Anne Hall

### 25 Years

Dave Borschel

### 20 Years

Claire Borschel

### 15 Years

Bobby Roberts

### 10 Years

Joseph Bradley  
James Northcut

### 5 Years

Jeanine Northcut

### 1 Year

Brianna McLean  
Chengdong Li  
Sharlonne Nicolas  
Brandon Castellanos  
Samantha Klupchak  
Isaac Pierre  
Valeria Zuniga Urcuyo  
Victor Zorilla  
Anna Piedrahita  
Julia Hoffman



## As Seen in TSB

**Asia McMahon** battles **Clifford Stokes** in a lunchtime foosball match. Stokes put up a fight but couldn't break up McMahon's passing strategy, allowing McMahon to walk away with the win. In breaking news, ESPN will be hosting the Foosball World Championships at TSB in November. Start practicing, ITS.

## Shout Outs

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“I contacted the [Service] Desk today because I was experiencing some issues that I did not understand ... **Tai’Jahra Armstead** was very patient and understanding with me. She walked me through everything and was most helpful.”

Dr. Bill Doerner, Retired Professor,  
College of Criminology & Criminal Justice

# 263

number of classrooms supported by the ITS Technology Enhanced Classrooms (TEC) team

## IT Roundup



### Learn IT - Public Speaking

Glossophobia, or the fear of public speaking, is estimated to affect 25% of the population (Forbes). Learn how to conquer your fear of speaking and boost your executive presence in this LinkedIn Learning course on [Speaking Confidently and Effectively](#).



### Green IT - E-Waste

Worldwide, discarded electronics, or e-waste, make up more than five percent of all municipal solid waste, but they don't have to. ITS is doing our part to prevent our e-waste from ending up in landfills. Instead of disposing of old electronics, if you have university equipment that is no longer needed, bring it to the warehouse in TSB. We will complete any necessary paperwork and work with [FSU Surplus](#) and [FSU Recycling](#) to dispose of it.



### Join IT

Join our team! Browse IT [job openings at FSU](#).

[Virtualization Specialist](#)  
[Service Desk Representative](#)  
[Research Technology Specialist](#)  
[Data Integration Architect](#)

# Calendar

Mark your calendar for these upcoming ITS important dates.



**Fall Semester  
Starts**  
08/22



**ITS Staff Meeting**  
09/06



**Intro to Linux**  
09/15



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